







Hampshire
2050

Twiggs Lane School Street Proposal

Image from Hampshire County Council

Key findings

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-  Opinion of Twiggs Lane during school drop-off and pick-up times was very negative with respondents reporting problems with driver behaviour, safety and the inadequacy of the pavement.
-  Over three quarters of respondents showed some level of support for a school street on Twiggs Lane compared to only 20% who showed disagreement towards the proposal.
-  Most respondents agreed that a school street would have a positive impact on Twiggs Lane, with the highest proportion of respondents feeling that it would make access to the school and pre-school easier (80%) and safer (73%).
-  There were concerns that the proposal would shift traffic and parking problems to other parts of the village, particularly Hythe Road.
-  There were mixed views on whether people would follow the rules of the school street, and therefore people wanted to see the restrictions enforced in some way.
-  The majority of respondents agreed that upgrading the crossing on the A326 would make the road easier (65%) and safer (60%) to cross.

Introduction

Twiggs Lane School Street Proposal



Background

The Twiggs Lane School Street proposal is linked to the A326 Major Improvement Scheme, a Hampshire County Council project designed to improve road infrastructure around Marchwood and Totton. As part of this scheme, there is a proposal to change how vehicles enter and leave Marchwood, including closing Twiggs Lane on the northern side to through-traffic and creating a new junction onto the A326 just south-west of the Pilgrim Inn.

If this section of Twiggs Lane is closed to through-traffic, Hampshire County Council is considering introducing a School Street* along the northern section of Twiggs Lane, between the A326 and Hythe Road.

*A School Street is a road outside a school where motor traffic is temporarily restricted during school drop-off and pick-up times.



The scheme

The purpose of a School Street is to make it safer and more pleasant for children and their families to walk, wheel*, cycle or scoot to school. The proposals for Twiggs Lane include:

- Upgrading the current pedestrian crossing on the A326 to a Toucan crossing† and relocating it to the end of Twiggs Lane.
- Restricting vehicle access to Twiggs Lane at school drop-off and pick-up times (residents, school staff, emergency services and blue badge holders would still have access).
- Widening pavements to give more space for people walking and wheeling.
- Adding new pedestrian and cycle zone signage to clearly show the School Street area.
- Improving road and pavement drainage to stop puddles forming.

*use a wheelchair or mobility scooter

† A toucan crossing is a type of signal-controlled road crossing that allows both pedestrians and cyclists to cross together.

Twiggs Lane School Street Proposal– aims and method



Aims

Hampshire County Council is committed to listening to the views of local residents and stakeholders. The purpose of this engagement exercise was to inform the development plans for a School Street on Twiggs Lane. Specifically, this engagement exercise sought to understand peoples' views on the concept of a School Street to help shape the final plans.



Method

Hampshire County Council carried out an engagement exercise through use of a feedback form (online and available in other formats). An information pack outlining the scheme was produced and published online, in order to enable an informed response.

An in-person event took place at Marchwood Infant School on 30 September, offering members of the public and stakeholders an opportunity to find out more about the scheme and ask any questions they might have. The feedback form was available from Monday 15 September to Sunday 26 October 2025.

The views expressed in this report came from responses to an open feedback form (available to anyone to complete), written correspondence and social media comments. There were no quotas or sampling targets, in keeping with the spirit of open engagement. All questions in the survey were optional, and the base therefore changes throughout the report. This is noted on each chart.

Note: Where percentages do not total to 100%, this is due to rounding.

Response summary



273 people viewed the information pack online, with 124 of those reading it in-depth.



In total, 85 responses were submitted via the online response form.



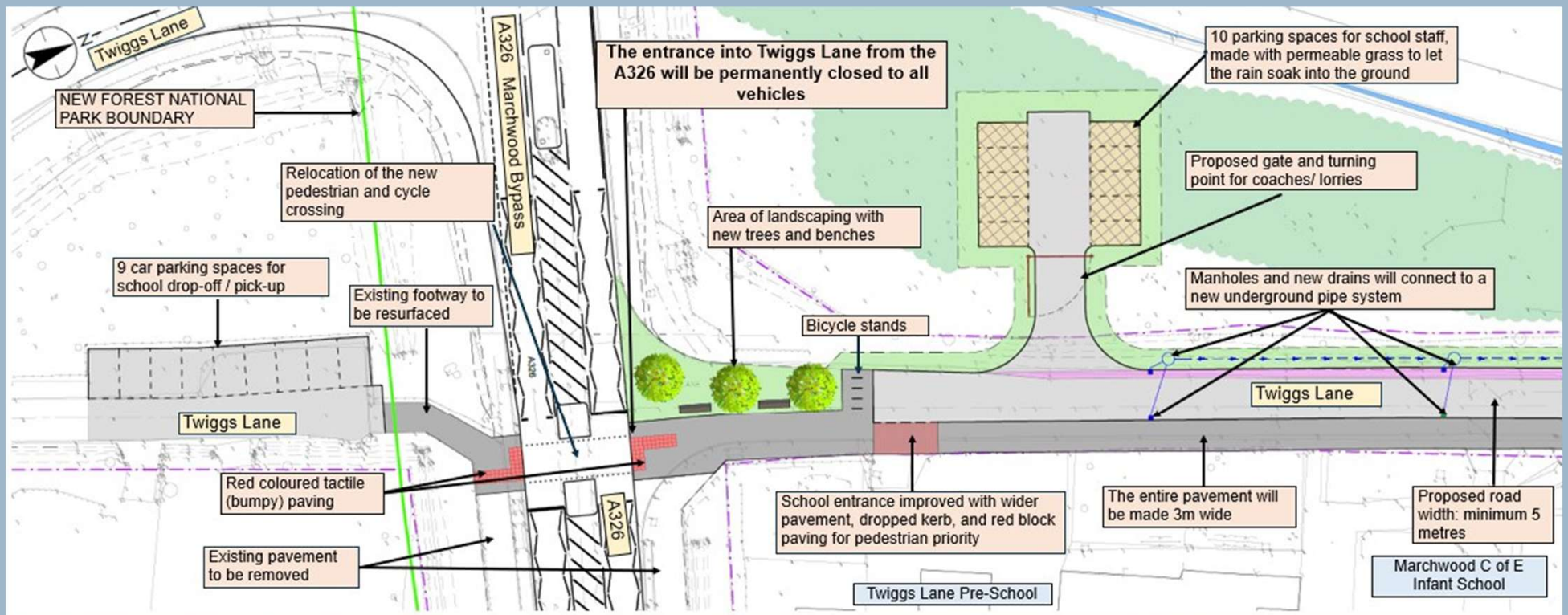
In addition, 2 unstructured responses were received by email and 36 social media comments were received through Facebook and Nextdoor.



The in-person event at Marchwood Infant school on 30 September was attended by 54 people.

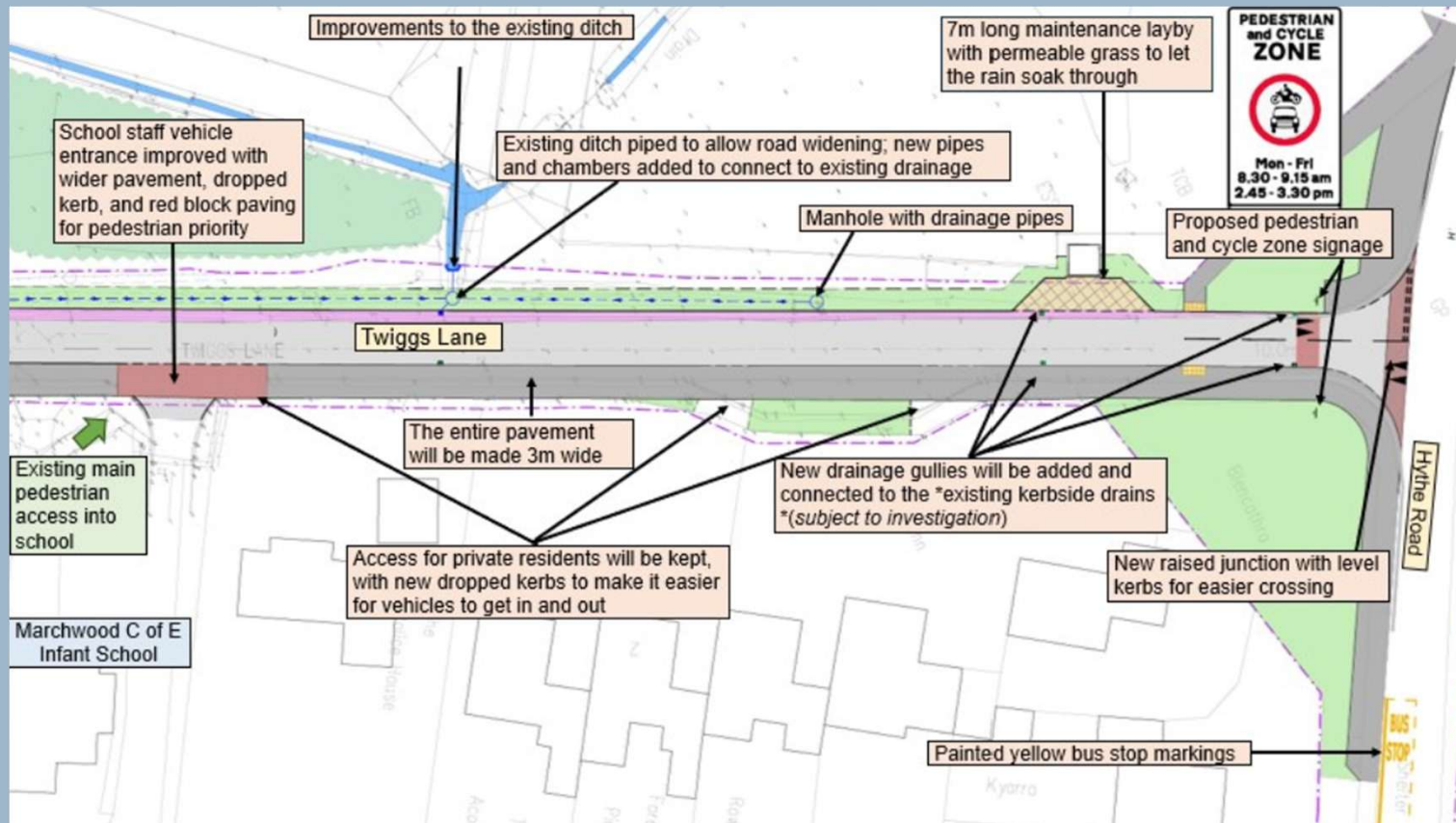
Scheme overview

Twiggs Lane from A326 junction



Scheme overview

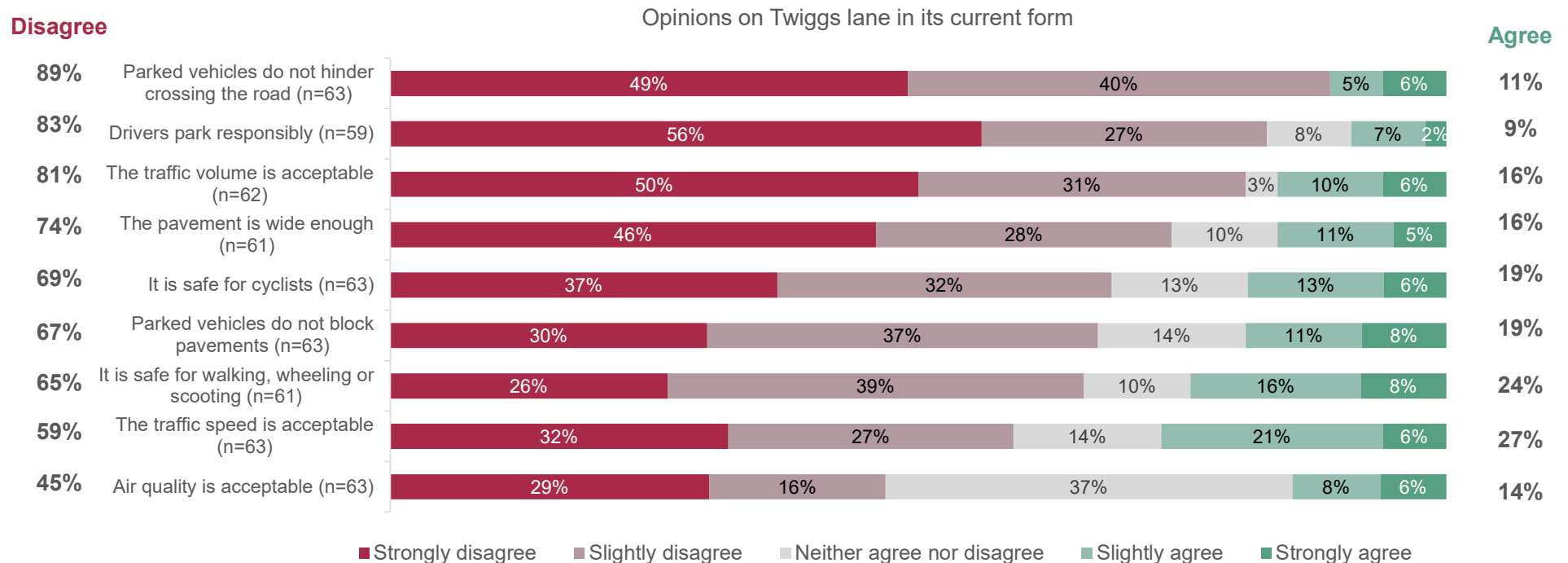
Twiggs Lane to Hythe Road junction



Detailed findings

Opinions about Twiggs Lane during school drop-off/ pick-up

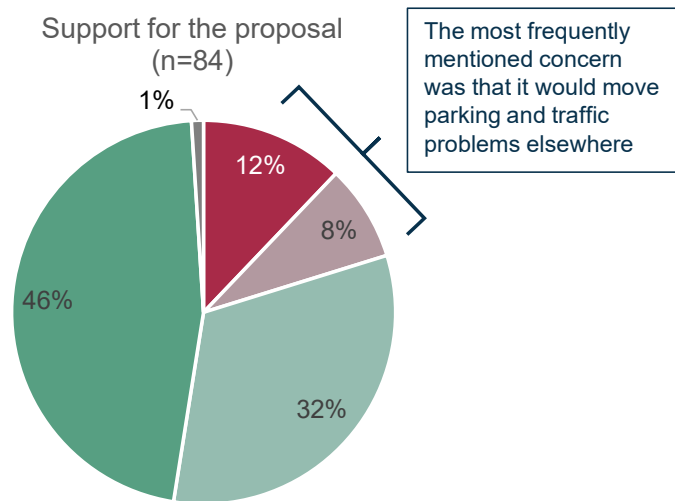
Opinion of Twiggs Lane during school drop-off and pick-up times was very negative. There are issues with parked vehicles hindering crossing the road (89% of respondents); drivers not parking responsibly (83%); unacceptable volumes of traffic (81%); and unacceptable traffic speeds (59%). The road is considered unsafe for active travel, whether this is cycling (69%) or walking, wheeling or scooting (65%) and many consider air quality to be unacceptable (45%). The pavement is thought to be too narrow (74%) - exacerbated by parked vehicles blocking the pavement (67%).



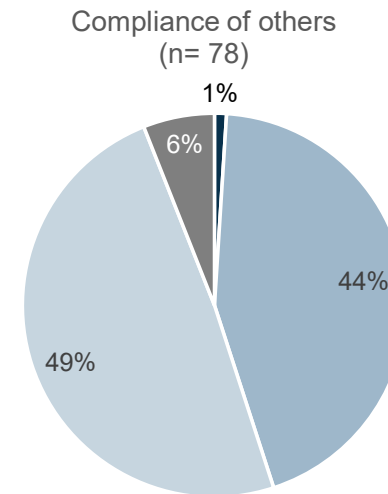
Do you agree/ disagree with the following statements about this part of Twiggs Lane in its current form during school drop-off/ pick-up

Support for a school street

Over three-quarters of respondents (78%) supported a school street on Twiggs Lane, while 20% opposed it. Views on compliance were mixed: 44% believed most people would follow the rules, 49% thought some would, 6% said nobody would, and only 1% felt everyone would. Of seven drivers using Twiggs Lane for the school run, three would follow the restriction, two would do so sometimes, and two would not comply.



- Disagree with the proposal
- Tend to agree with the proposal
- Tend to support the proposal
- Support the proposal
- Not sure

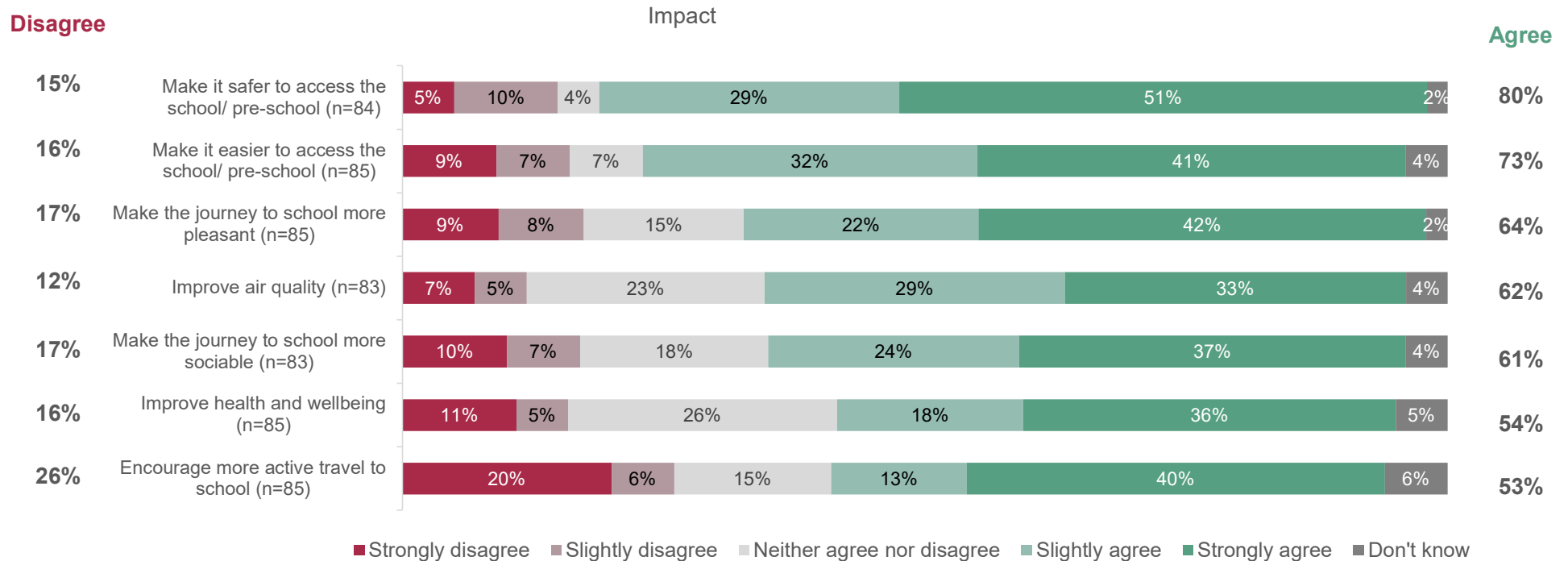


- Everyone will follow the rules
- Most people will follow the rules
- Some people will follow the rules
- Nobody will follow the rules

Do you support the proposal to introduce a School Street on Twiggs Lane? If the School Street is implemented, to what extent do you think that people other than yourself will abide by the restriction and not access Twiggs Lane in a vehicle during school drop-off and pick-up times?

Impact of adding a School Street

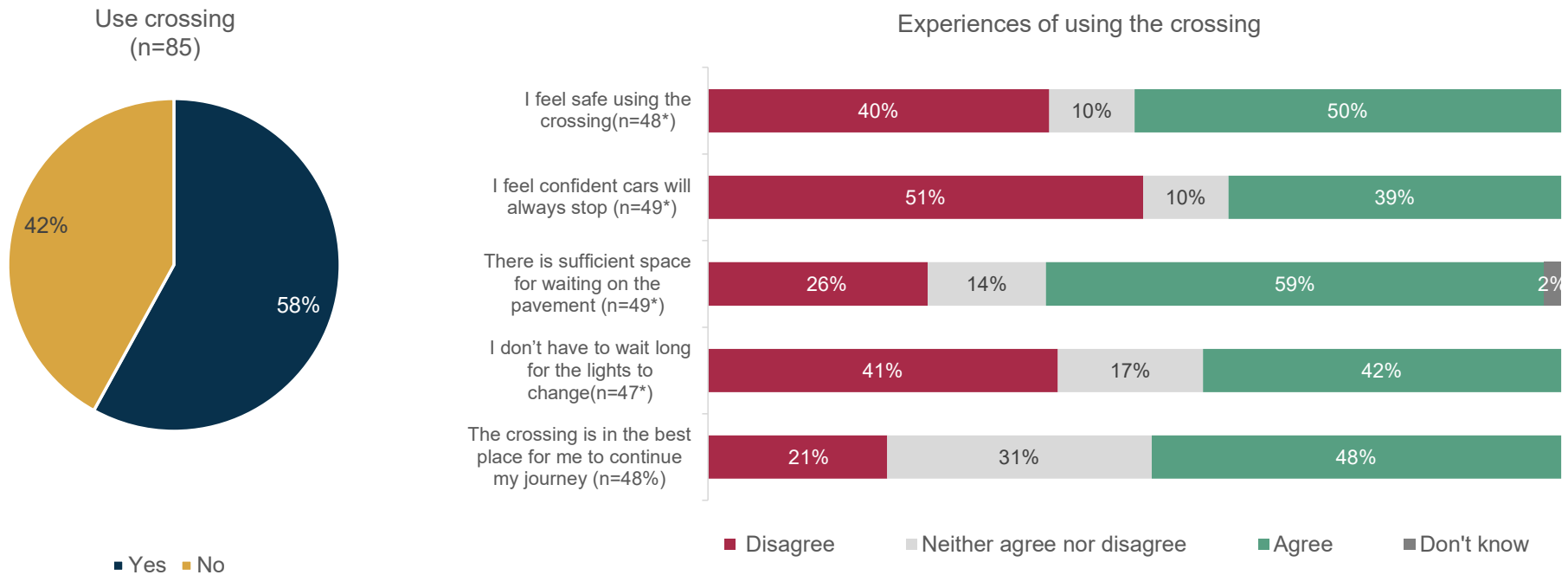
Most respondents felt that a school street would have a positive impact on Twigg's Lane, with easier access (80%) and improved safety (73%) being the most recognised benefits. Between 54% and 64% of respondents felt it would make school journeys more pleasant and sociable and improve air quality and health. Disagreement with the potential impacts was generally low (12–15%), but there was some scepticism around whether it would encourage active travel (53% thought it would, 26% thought it would not).



To what extent do you agree or disagree that the proposal to turn Twigg's Lane into a School Street will achieve the following goals:

Use of crossing on A326 to access Twiggs Lane

Over half of respondents (58%) reported using the crossing on the A326. Perceptions of safety when doing so were mixed: 50% felt safe but 40% did not. 59% of respondents felt that there was sufficient waiting space. Around half (51%) did not feel confident that cars would stop but agreed that the proposed location for the crossing was desirable (48%).

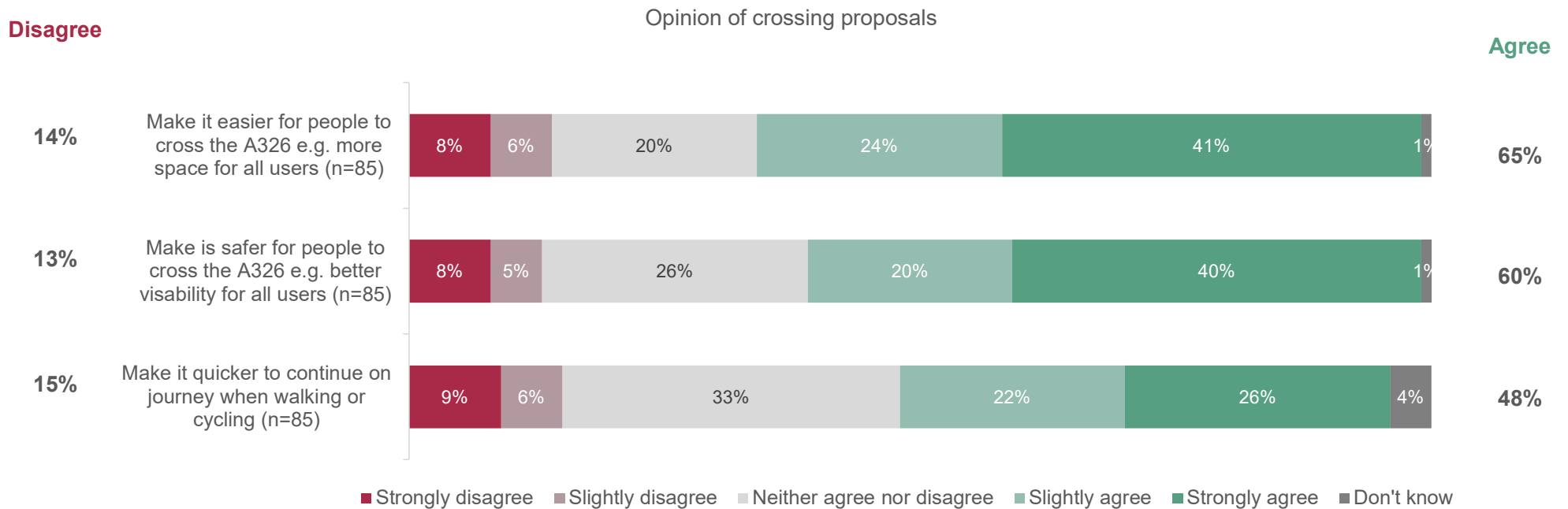


Do you ever use the pedestrian crossing close to Twiggs Lane to cross the A326? To what extent do you agree with the following statements about the current pedestrian crossing?

* caution: low base

Pedestrian crossing proposals

The majority of respondents agreed that upgrading the crossing would make it easier (65%) and safer (60%) to cross the A326. More than three times as many people agreed than disagreed that the crossing would make their journey quicker.



To what extent do you agree or disagree that upgrading the pedestrian crossing on the A326 to a Toucan crossing (for people walking, wheeling & cycling) and relocating it to be in line with Twigg's Lane (avoiding the diversion for users of the crossing) will achieve the following goals: :

Further comments

Further comments were made by 54 respondents. Concerns about the school street creating traffic and parking problems elsewhere were the most frequent.

Concerns

- 16 respondents thought the proposal would create problems with parking and traffic-flow on Hythe Road or Main Road
- 10 respondents made comments about Hythe Road already experiencing traffic problems
- Five additional comments said that the proposal would push traffic and parking problems elsewhere but did not give a specific location
- Eight comments said either the school street needed to be enforced or that people wouldn't follow to the rules

Support

Nine comments showed general support for the proposal.

Suggestions

Twelve comments provided suggestions, including alternatives to the proposal, and mitigating some of the concerns:

- Four comments suggested creating a car park for parents
- There were four requests for double yellow lines to be added to Hythe Road and/ or Main Road

If you have any further thoughts or comments about the School Street proposal that you would like to share, please do this below.

Unstructured comments

Two unstructured responses were received from organisations via email. Their comments included the following:

General comments

- Acknowledgement that a school street would be advantageous to school children, however concerns parking issues will move to surrounding roads
- Questions on how the school street restrictions would be enforced
- Proposed additional parking is not sufficient
- Welcome proposed drainage works to deal with current flooding problems
- The provision of a 'park and stride*' is seen as essential to the scheme

Cycling

- The area is generally too dangerous for cyclists
- Support the proposal to realign the crossing on the A326 and provide a toucan crossing so cyclists can also cross
- Flush pavements at the closed end of the road to allow cycle access
- Cycle racks won't be used due to fear of theft

Suggestions

- Relocate the proposed bike storage on to school premises
- Number 9 bus route on the A326 to have bus stops by Twiggs Lane, this could provide alternative school travel arrangements for some parents
- School crossing patrol on A326 and Hythe Road
- Proposed works to be done simultaneously with A326 scheme and creation of new junction south of the Pilgrim Inn
- Maintenance of vegetation to keep sightlines clear

* A designated location for people to park vehicles before completing their journey by walking, wheeling or cycling a short distance

Comments received via social media

36 comments were made in response to Hampshire County Council posts made on Facebook or Nextdoor. The most frequently made comments largely followed similar themes to those made by the survey respondents.

Five comments
showing general
support for a
school street

Five requests for
a car park for
parents

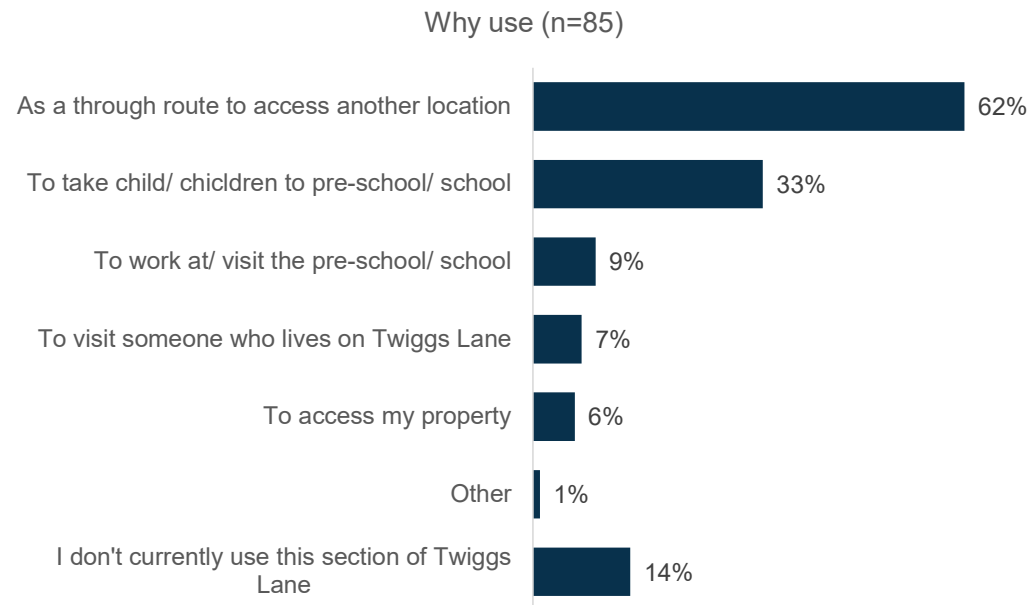
Four comments
stating concerns
a school street
will move
problems
elsewhere

Two
comments
saying
Twiggs Lane
is currently
dangerous

Respondent profile

Why respondent use Twiggs Lane

Nearly two thirds of respondents used Twiggs Lane as a through route (62%) and a third used it to take their child(ren) to school (33%)

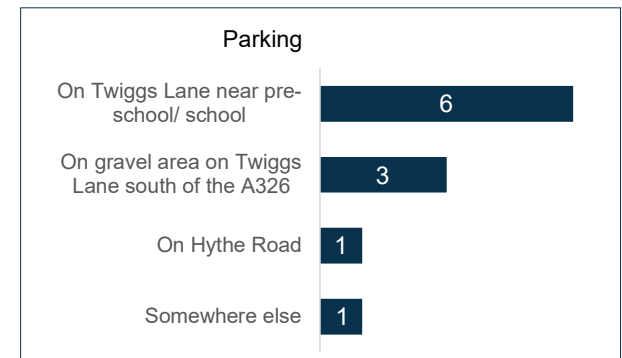
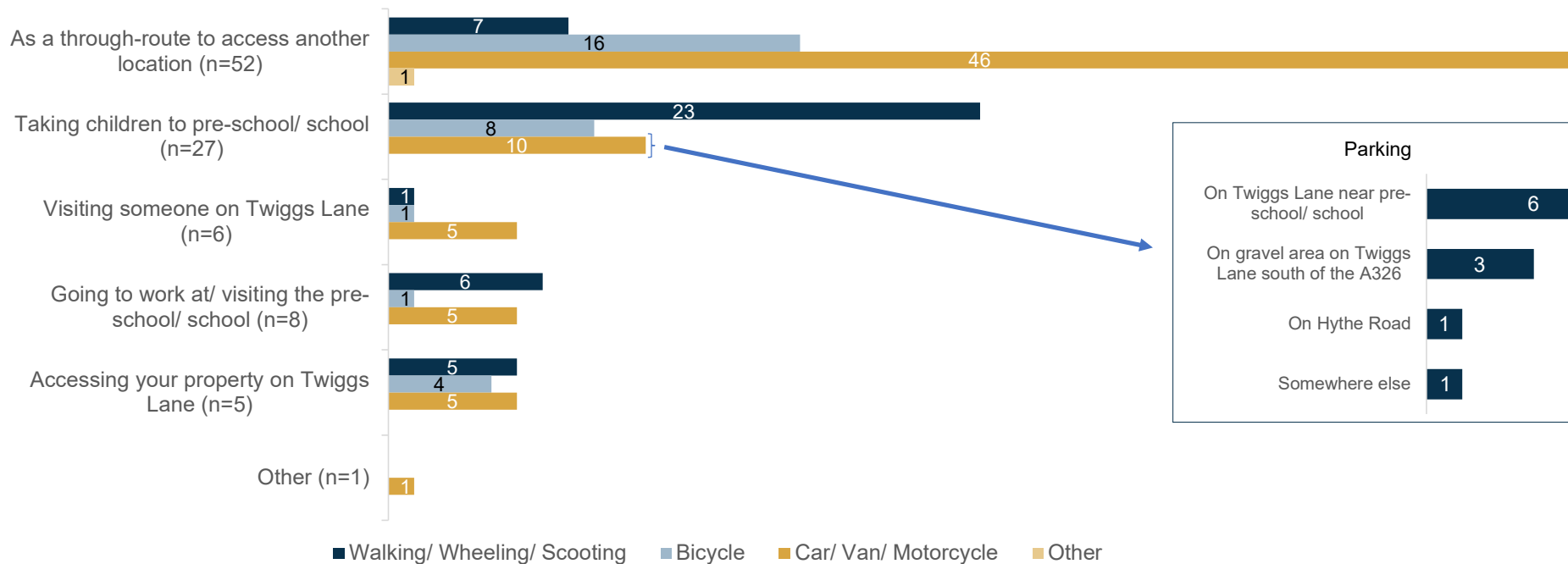


Why do you currently use the section of Twiggs Lane between Hythe Road and the A326?/ do you currently use this section of Twiggs Lane?

Modes of travel for different journeys

Of the 85 respondents, 46 reported using this section of Twiggs Lane as a through route by motor vehicle. Amongst the 27 respondents accessing the school or preschool, 23 travelled on foot, or by wheeling or scooting. Ten used a motor vehicle and six of those parked on Twiggs Lane to drop-off/ pick-up their children.

Modal use

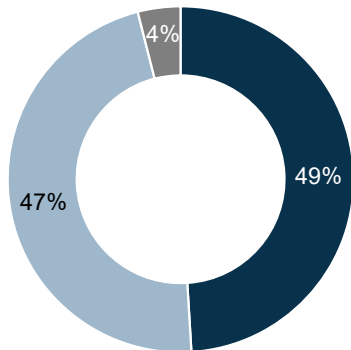


How do you currently travel along the section of Twiggs Lane between Hythe Road and the A326 when using it for different journeys?; Where do you currently park your vehicle to drop your child(ren) off?

Respondent profile (1)

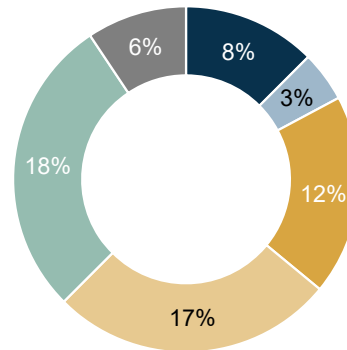
There were similar numbers of male and female respondents, 49% and 47%, respectively. Almost a quarter of respondents were aged between 25-54. Around two thirds of respondents (68%) were from Marchwood.

Gender (n=83)



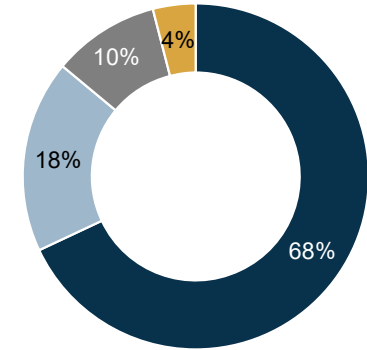
■ Male ■ Female ■ Prefer not to say

Age (n=84)



■ 25-34 ■ 35-44
■ 45-54 ■ 55-64
■ 65+ ■ Prefer not to say

Residence (n=78)



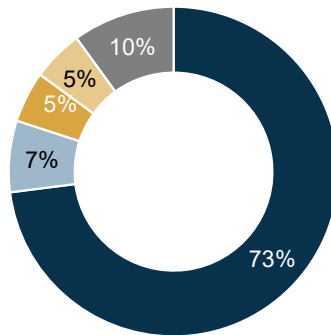
■ In Marchwood
■ In the wider Waterside area
■ Outside of the Waterside area
■ Prefer not to say

Which of the following best describes your gender? What is your age? Where do you live?

Respondent profile (2)

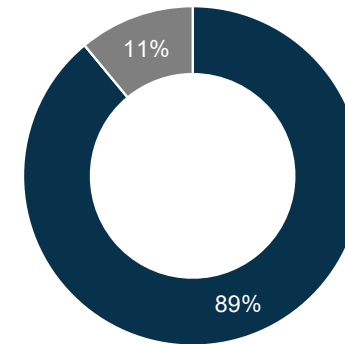
10% of respondents reported having a health issue that affected their mobility and all respondents who disclosed their ethnicity were White.

Mobility (n=83)



- No
- Yes but they do not reduce my mobility
- Yes and they reduce my mobility a little
- Yes and they reduce my mobility a lot
- Prefer not to say

Ethnic group (n=84)



- Asian/ Asian British
- Black/ African/ Caribbean/ Black British
- Mixed/ multiple
- White
- Other
- Prefer not to say

Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more that affect your mobility (ability to move around)? What is your ethnic group?