

NHS Health Checks patient feedback survey (Template)

This is a sample survey template for NHC providers to adapt and use. Please review and customise as needed.

A copy of this template can also be imported locally to Microsoft Forms – to request the link please contact Public Health at hcc.hampshirehealthchecks@hants.gov.uk

Q1. Month and Year of your NHS Health Check appointment

Question type: Free text

Q2. What was your overall experience of your NHS Health Check appointment

Question type: Choice

Response options:

- Very good
- Good
- Fair
- Poor
- Very poor

Q3. How easy was it to book your NHS Health Check appointment?

Question type: Choice

Response options:

- Very easy
- Easy
- Not sure
- Difficult
- Very difficult

Q4. How much do you agree with the following statements:

- ❖ My NHS Health Check was offered at a time convenient to me
- ❖ During my NHS Health Check I had the opportunity to ask questions and discuss my results
- ❖ My NHS Health Check helped me to understand my risk of cardiovascular disease (heart disease)
- ❖ My NHS Health Check helped me to understand the lifestyle changes I can make to reduce my risk of cardiovascular disease (heart disease)

Question type: Likert

Response options:

- Strongly agree
- Agree
- Not sure
- Disagree
- Strongly disagree

Q5. Do you have any ideas or suggestions that could help us improve the NHS Health Check experience?

Question type: Free text