

**Hampshire County Council Pharmaceutical Needs
Assessment, 2022-2025.**

Public consultation headline findings.

Background

Since April 2013 every Health and Wellbeing Board in England has a legal responsibility to publish and keep up to date a statement of the needs for pharmaceutical services of the population in its area, referred to as a pharmaceutical needs assessment (PNA). The PNA looks at existing provision of community pharmacy services across Hampshire, whether this meets the current and future needs of the population and identifies any gaps in current or future provision.

The PNA has been undertaken in line with the requirements of the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations and the latest guidance published in the information pack for local authority health and wellbeing boards in October 2014 . The Hampshire PNA has been in development since September 2021.

The purpose of the pharmaceutical needs assessment is primarily to be used by NHS England to make market entry decisions. It will be used when applications are received to enter or amend the pharmaceutical list within the Hampshire HWB area. It may also be used by local authorities and clinical commissioning groups when commissioning services from pharmacies and dispensing appliance contractors, ensuring that services are targeted to areas of need.

The consultation ran for a period of 60 days from 4 April closing at 11.59pm on June 3 2022.

Conclusion

Following public consultation, the conclusion of the assessment is that the number, distribution, and choice of pharmaceutical services meets the current needs of Hampshire's population and future needs within the lifetime of this PNA. There are no identified needs for additional pharmaceutical services or improvements to current arrangements across the county.

Headline findings

A total of 33 responses were received via the online form. Over half (n=19) were from members of the public.

In what capacity are you responding to this questionnaire?	Count
In another capacity not listed above	3
Personal view as a member of the public	19
Personal view as a pharmaceutical professional working in a community pharmacy	4
Representing the views of an organisation such as a Health and Wellbeing Board, Local Pharmaceutical Committee, Local Medical Committee, CCG etc	5
Unknown	2
Total	33

Overall the responses were positive with the majority of responses stating;

- The purpose of the PNA had been explained (87% agreed/strongly agreed)
- Draft PNA reflected the current provision in the area (77% agreed/strongly agreed)
- Draft PNA identified gaps in service provision if appropriate (64% agreed/strongly agreed)
- Draft PNA reflected the needs of the area's population (56% agreed/strongly agreed)
- The draft PNA provides information to inform market entry decisions (83% agreed/strongly agreed)
- The draft PNA provides information to inform how pharmaceutical services may be commissioned in the future (100% agreed/strongly agreed)
- The draft PNA provides enough information to inform future pharmaceutical services provision and plans for pharmacies and dispensing appliance contractors. (75% agreed/strongly agreed)
- There are gaps in pharmaceutical services that could be provided in the community pharmacy setting in the future that have not been highlighted (50% disagree/strongly disagree)

Further considerations

The legal responsibility for a pharmaceutical needs assessment was transferred from primary care trusts to health and wellbeing boards with effect from 1 April 2013. At the same time responsibility for using pharmaceutical needs assessments as the basis for determining market entry to a pharmaceutical list transferred from primary care trusts to NHS England and NHS Improvement. There is legislation which outlines the minimum requirements for pharmaceutical needs assessments, location and accessibility for local populations are the key considerations.

The complexity of pharmacy contracts does lend itself to quite a technical document, the scope of which is defined by national guidance which can be challenging to read.

The main purpose of the pharmaceutical needs assessment is to inform the submission of applications for inclusion in a pharmaceutical list, and the subsequent determination of such applications. This legislation does not require specific local data such as staffing and prescribing problems to be considered.

A number of changes have occurred since the consultation of the draft PNA a supplementary statement will be published as an addendum the final report.

Appendix: Detailed data report

Detailed breakdown of the questions and a summary of the responses are provided below.

Blanks have been removed from the analysis

[Q1a-Q1d asked to all respondents](#)

[Q1a The purpose of the pharmaceutical needs assessment been explained within the draft document](#)

Answers	Count	%
Agree	15	50%
Don't know	2	7%
Neither agree nor disagree	2	7%
Strongly agree	11	37%
Total	30	100%

[Q1b The draft PNA reflects the current provision of pharmaceutical services in your area](#)

Answers	Count	%
Agree	18	60%
Don't know	2	7%
Neither agree nor disagree	4	13%
Strongly agree	5	17%
Strongly disagree	1	3%
Total	30	100%

[Q1c The draft PNA identifies gaps in service provision i.e. when, where and which services are available that have not been identified in the PNA](#)

Answers	Count	%
Agree	14	47%
Don't know	2	7%
Neither agree nor disagree	8	27%
Strongly agree	5	17%
Strongly disagree	1	3%
Total	30	100%

Q1d The draft PNA reflects the needs of your area's population

Answers	Count	%
Agree	10	33%
Disagree	2	7%
Don't know	2	7%
Neither agree nor disagree	8	27%
Strongly agree	7	23%
Strongly disagree	1	3%
Total	30	100%

If you would like to give reasons for any of your answers...

The draft PNA should consider other factors of pharmacy use beyond an emphasis dispensing figures when looking at future needs. If the population need accessible pharmacies for consultations to relieve GP pressure, there will be significant need for more premises to deal with these services.

Although on paper there is a pharmacy located in Clanfield, it is proving difficult to work with them. They are often closed without notifying our surgery. they are only open 0900-1730 on a week day. Communication is poor as they are understaffed and do not have a regular pharmacist. Our patients complain as they turn around prescriptions very slowly and this increases workload for us at the surgery our patients come back to us to ask for their prescription to be redone so they can take the prescription to another pharmacy. Rowlands were a good pharmacy 7 years ago but since Oliver the pharmacist left then it has struggled. part of me wonders if it would be easier if they were closed BUT then patients with minor pharmacy related ailments would have to travel elsewhere and we are not blessed with good public transport links.

there is no reference to use of BSL or provision for deaf people

49 pages of a document which is not member of the public easy read!

The PNA correctly describes provision in Portsmouth that is relevant to the Hampshire PNA, and describes provision near to Portsmouth in a way that matches our understanding of current provision and need

Please note the Wessex Pharmacy Urgent Repeat Medicines Service is being decommissioned with effect from 30 August 2022 (page 21)

Question 2 and 4 not applicable as we are responding on behalf of a neighbouring HWB. Question 3 is not clear, however we did not identify any gaps in service provision in the Hampshire PNA

In section 5.2 it might be helpful to reference the table in section 7.4 for more detailed information on the number of prescription items dispensed by local authority area. In section 5.10.6

Q2a-Q2d asked to all respondents except member of the public

Q2a: The draft PNA provides information to inform market entry decisions (i.e. decisions on applications for new pharmacies and dispensing appliance contractor premises)

Answers	Count	%
Agree	6	50%
Neither agree nor disagree	2	17%
Strongly agree	4	33%
Total	12	100%

Q2b The draft PNA provides information to inform how pharmaceutical services may be commissioned in the future

Answers	Count	%
Agree	9	75%
Strongly agree	3	25%
Total	12	100%

Q2c: The draft PNA provides enough information to inform future pharmaceutical services provision and plans for pharmacies and dispensing appliance contractors.

Answers	Count	%
Agree	5	42%
Don't know	1	8%
Neither agree nor disagree	2	17%
Strongly agree	4	33%
Total	12	100%

Q2d: There are gaps in pharmaceutical services that could be provided in the community pharmacy setting in the future that have not been highlighted

Answers	Count	%
Disagree	5	42%
Don't know	2	17%
Neither agree nor disagree	3	25%
Strongly agree	1	8%
Strongly disagree	1	8%
Total	12	100%

If you would like to give reasons for any of your answers

It is recognised that community pharmaceutical services are changing to be more clinically focused, the PNA provides as much information as is currently available to inform future commissioning

Q4: How strongly do you agree or disagree with the conclusion?

Answers	Count
Agree	15
<i>It appears that possibly due to the timing of production of this draft, the recent changes in the opening hours of a number of Boots pharmacies have not been reflected in the draft PNA. Referring to number of pharmacies open in point 6.3-6.6</i>	
<i>Its unclear if that protected groups/ vulnerable groups are getting support from pharmaceutical services in terms of referrals or the relevant health promotion.</i>	
Blank	13
Disagree	1
<i>No comments provided</i>	
Don't know	2
<i>There is a huge issue with pharmacy delivering to the strength based approach and TEC ethos that HCC's AHC is working to. There is inconsistency around filling and management of the Medication Dispensers that are supplied by Argenti. This makes front line practitioners, clients of HCC and the associated care providers very reluctant and at time impossible to be able to use these devices. This needs to be looked into.</i>	
Neither agree nor disagree	4
<i>I can only comment on the pharmacy service in Clanfield and the problems we are experiencing as a surgery with it. Also the verbal feed back we get from our patients.</i>	
Strongly agree	7
<i>All aspects of the needs of the population have been identified and action taken to ensure that the requirements of the population have been considered and included in the draft PNA</i>	
<i>PNA notes that Hampshire residents also have access to Sussex services but it might be useful to specify that these are West Sussex services</i>	
<i>We agree with the conclusions of the PNA that the number, distribution, and choice of pharmaceutical services meets the current needs of Hampshire's population and future needs within the lifetime of this PNA.</i>	
<i>Comments supressed due to disclosive information provided but main point was around savings and allowing people to pick up their own medication if they are fit and well to do so.</i>	