

Our administration has changed....

From 4 March 2019, the administration of West Sussex Pension Fund has moved to our new administration partners, Hampshire County Council.

The **benefits available to you from the Schemes are not changing**. Your pension will continue to build up in the same way it does currently. Everything you have earned in the Scheme is protected and cannot be taken away from you. The same goes for anything you build up following 4 March 2019.

Deliverable	Comment
Data transferred to Hampshire County Council	We have now completed the transfer of your pension records and any in progress cases to Hampshire County Council and the team now have full access to the membership records.
The team are able to progress new cases on behalf of members and complete any in progress cases.	The team are focused on delivering a high-quality, customer-focused service to members. Any questions or queries about your pension benefits should be sent to pensions@hants.gov.uk or call 01962 845588. Full contact details are on the website here .
Joint website launched	The joint pages for West Sussex County Council and Hampshire County Council have now been launched and can be accessed via the website www.westsussex.gov.uk/pensions . The website includes general information about joining the scheme, your contributions, how to transfer in benefits from another pension arrangement, what to do if your circumstances change and how to take your pension.
Member Portal launched	You are now able to access your information on-line via a new secure Member Portal provided by Hampshire County Council. The new Portal will allow you to check that your details are correct and up to date, add or amend an 'expression of wish' for payment of a death grant, change your address, name or marital status and securely view Annual Benefit Statements including your 2018 Annual Benefit Statement (where applicable) To register: <ul style="list-style-type: none"> • Go to https://upmliveportal.hants.gov.uk/membership/register. • Follow the steps • Once you receive an activation code email with details about how to activate your account. <p>Once your account is activated, you will just need your username (which can be your email), a password and the answer to a memorable question to sign in.</p>

Please contact Rachel Wood (via Pensions.Feedback@westsussex.gov.uk) as a point of escalation.