

****STOP PRESS** Essential Maintenance to Hampshire County Council IT Systems**

We are writing to you to let you know that our IT department will be carrying out some essential maintenance to our IT systems to ensure the continued safe and secure operation of those systems. This means many Hampshire County Council services will be unavailable online, or by telephone, **from 8pm on Friday 22 May until 11pm on Monday 25 May** – the late May bank holiday weekend.

UPM – our internal pension administration system – the Member Portal, Employer Hub, and our Pensions website will be included in this work and are therefore unavailable.

We will update our website with a News Item and post a message on our Member Portal from 14th April warning members that they will be unable to use the Member Portal for the period above.

On Monday 25 May we will be involved in testing and the process of bringing all services back online, to ensure that UPM, the Member Portal and Employer Hub are fully functioning before they are made available to users.

Thank you for your understanding.

Employer Services

Hampshire Pension Services

Corporate Services

Hampshire County Council

E-mail: pensions@hants.gov.uk **Contact Centre Team:** 01962 845588

Hampshire Pension Services, The Castle, Winchester, SO23 8UB