

Our current performance (West Sussex) – 2025 to 2026  
Quarter 3

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	80	55	7	0	0	0	142	100%
Deferred retirement	84	207	50	0	0	0	341	100%
Estimate	93	110	91	0	0	0	294	100%
Deferred	27	12	6	41	772	0	858	100%
Transfers in & out	104	50	72	0	0	0	226	100%
Divorce	11	24	21	0	0	0	56	100%
Refund	2	142	5	0	0	0	149	100%
Death	87	20	20	0	0	0	127	100%
Grand total							2,193	100%