



City of Westminster

Our current performance – 2025 to 2026

Quarter 1

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	4	5	1	0	0	0	10	100%
Deferred retirement	61	23	4	0	0	0	88	100%
Estimate	9	39	35	0	0	0	83	100%
Deferred	7	0	2	0	101	0	110	100%
Transfers in & out	43	32	15	0	0	0	90	100%
Divorce	2	1	4	0	0	0	7	100%
Refund	1	26	2	0	0	0	29	100%
Death	23	0	2	0	0	0	25	100%
Grand total							442	