



# City of Westminster

Our current performance – 2023 to 2024  
Quarter 2

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	8	12	6	0	0	0	26	%
Deferred retirement	28	20	26	0	0	0	74	%
Estimate	35	67	53	0	0	0	155	%
Deferred	3	0	5	6	107	0	121	%
Transfers in & out	6	9	4	0	0	0	19	%
Divorce	0	2	4	0	0	0	6	%
Refund	3	19	10	0	0	0	32	%
Death	25	6	4	0	0	0	35	%
Grand total							468	