



# City of Westminster

Our current performance – 2022 to 2023  
Quarter 4

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	12	0	3	0	0	0	15	100.00%
Deferred retirement	20	10	15	0	0	0	45	100.00%
Estimate	13	39	63	0	0	0	115	100.00%
Deferred	4	4	3	4	93	0	108	100.00%
Transfers in & out	8	2	3	0	0	0	13	100.00%
Divorce	1	4	1	0	0	0	6	100.00%
Refund	7	13	14	0	0	0	34	100.00%
Death	50	5	6	0	0	0	61	100.00%
Grand total							397	