Our current performance – 2022 to 2023

Quarter 3

City of Westminster

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	8	5	6	0	0	0	19	100.00%
Deferred retirement	11	19	30	0	0	0	60	100.00%
Estimate	10	37	87	0	0	0	134	100.00%
Deferred	2	1	5	9	124	0	141	100.00%
Transfers in & out	2	1	0	0	0	0	3	100.00%
Divorce	1	1	2	0	0	0	4	100.00%
Refund	11	21	15	0	0	0	47	100.00%
Death	16	3	3	0	0	0	22	100.00%
Grand total							430	