

Our current performance – 2021 to 2022
 Quarter 4



City of Westminster

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	1	2	3	0	0	0	6	100%
Deferred retirement	12	6	13	0	0	0	31	100%
Estimate	11	9	63	0	0	0	83	100%
Deferred	8	2	1	8	39	0	58	100%
Transfers in & out	3	2	6	0	0	0	11	100%
Divorce	0	3	3	0	0	0	6	100%
Refund	1	3	9	0	0	0	13	100%
Death	16	1	6	0	0	0	23	100%
Grand total							231	