

Our current performance – 2021 to 2022
 Quarter 3



City of Westminster

Type of case	Time to complete (days)						Total	On target?
	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus		
Retirement	6	3	3	0	0	0	12	100%
Deferred retirement	22	9	9	0	0	0	40	100%
Estimate	3	6	66	0	0	0	75	100%
Deferred	6	0	0	0	8	0	14	100%
Transfers in & out	0	0	0	0	0	0	0	100%
Divorce	0	1	1	0	0	0	2	100%
Refund	9	1	4	0	0	0	14	100%
Death	17	5	0	0	0	0	22	100%
Grand total							179	