

**Hampshire Pension Services** 

## Our current performance (West Sussex) – 2019 to 2020 Quarter 4

	Time to complete (days)							
Type of case	0 to 5	6 to 10	11 to 15	16 to 20	21 to 30	31 plus	Total	On target?
Retirement	54	18	23	0	0	0	95	100%
Deferred retirement	43	41	59	0	0	0	143	100%
Estimate	61	98	167	0	0	0	326	100%
Deferred	87	14	34	61	602	0	798	100%
Transfers in & out	36	17	20	0	0	0	73	100%
Divorce	17	20	3	0	0	0	40	100%
Refund	157	26	16	0	0	0	199	100%
Death	81	31	17	0	0	0	129	100%
Grand total							1,803	