

Privacy Notice

- Hampshire County Council collects information about you in order to provide a booking service for Hampshire HWRC's (Household Waste Recycling Centre's). This system has been introduced in response to Covid-19 (Coronavirus) to help manage demand and reduce queuing traffic.
- We will use the information to:
 - Identify you
 - Process and confirm your booking
 - Contact you regarding your booking should it need to be amended or cancelled
 - Book you in on arrival at the recycling centre.
 - Notify you if there is an issue with the HWRC network that will impact upon your booking.
 - Ensure abuse of the system is not taking place, and that online booking rules are adhered to.
- The legal basis for our use of this information is public task: where it is necessary for the performance of a task carried out in the public interest in the exercise of official authority vested in the County Council.
- We may share your personal information with Veolia UK Ltd as the operator of the HWRC sites. We also may share your information with Southampton City Council & Portsmouth City Council as the service provider of Southampton HWRC & Portsmouth HWRC.
- We may share your information with third party processors in order to provide a service to you. These are: BookingLab Ltd.
- Data may be transferred outside the EEA specifically to the USA, the safeguard in place to protect data transferred to the USA is the EU-US Privacy Shield.
- We will keep your personal information for 14 days after the booking date.
- You have some legal rights in respect of the personal information we collect from you. Please see our website [Data Protection](#) page for further details
- You can contact the County Council's Data Protection Officer at data.protection@hants.gov.uk
- If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>