

Looking to hire a musical instrument?



Hampshire
County Council

Music Service

Unsure about investing in an instrument when your child is only just starting out?
Looking to keep costs down...?

Hampshire Music Service has the answer, with a hire scheme designed to kick-start your child's musical journey We can provide a wide range of quality student-level instruments for you to hire for a minimal fee per term.

For a price list and the full list of instruments for hire, please visit our website:
www.hants.gov.uk/hms/instrument-hire

How it works...

Complete and return the request form

Please note: the named parent/carer must be the person to also collect the instrument Await notification of collection

Scan the QR code or [click here for the form.](#)



Form Received by the Music Service Processed on a 1st-come-1st-served basis and is dependent upon stock levels

Instrument allocated & prepared All instruments are checked, serviced and maintained

Notification of Collection You will be contacted when your instrument is ready for you

Two weeks (during peak times, May - Oct, this may take longer)

Collect instrument from our Winchester office

Please note: the named parent/carer on the hire request form will be the person expected to collect the instrument and to sign the hire agreement

Please allow 15 minutes to complete collection

Payment for the first term's payment will be due to release the instrument. Subsequent payments will be requested by email before each term and processed through online secure payment • Collection hours, including school holidays:

Tues -Thurs: 09.00 - 12.00, 14.00 - 16.30

Friday: 09.00 - 12.00, 14.00 - 16.00

COLLECTION POINT

Hampshire Music Service
Unit 1 Bar End Industrial
Estate Bar End Road
Winchester SO23 9NR



You've now enjoyed and maintained the instrument...



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...You need to return the instrument?

- You have reached the standard maximum hire period of two years? (and an extension has not been granted)
- You need to have the instrument replaced?
- You need to swap to a different sized instrument?



Contact us to discuss a return

Tel: 023 8065 2037

Email: music.service@hants.gov.uk



Checklist before return

- I do not have any outstanding payments
- All the accessories listed in my hire agreement are present and correct. (Missing items incur a replacement charge)
- The serial number on the instrument matches the serial number on my hire agreement



Collect instrument from our Winchester office

- Please allow 15 minutes to complete your return
- The instrument will undergo a brief visual inspection
- Any outstanding payments will be highlighted and discussed
- Collection hours, including school holidays: Tues - Thurs: 09.00 - 12.00, 14.00 - 16.30

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Repairs / missing items

Any damage incurred during hire (not deemed fair wear and tear) will either be highlighted on return and/or raised by a technician within ten working days of the return date. You will then be contacted regarding the repair.