**IMPORTANT INFORMATION REGARDING HIGHWAY WORKS IN YOUR STREET.**

STRONGER ROADS TODAY

Hampshire County Council

Highways

**Reference – 7203338**

*Date* 30 October 2026

**IMPORTANT INFORMATION REGARDING HIGHWAY WORKS IN YOUR ROAD**

**What will we be doing?**
We will be carrying out carriageway resurfacing.

**Where are the works being carried out?**
Reservoir Lane, from Long Road to Harrow Lane.

**When is the work starting and how long for?**
Starting on 16 November 2026 and are expected to take up to **1 WEEK** to complete.

**Will you need to close the road?**
In order to complete the works safely a **ROAD CLOSURE** will be necessary. The road will be closed to through traffic any time between 07:30 – 18:00 hours on each of the days we are working. The road will be open outside of these hours.

**How can I help?**
In order to help us complete the work as quickly as possible, please ensure that no vehicles are parked in the road on the days of the treatment. **Please be aware, any vehicles left parked on the road that prevent the works taking place, face the risk of being removed.** If you know you will need to use your car whilst the works are ongoing, then parking at an alternative location will allow the operatives to complete the works quicker without interruptions.

**What happens if the start date of the works change, how will I know?**
Updates will be provided on this page, and for any significant changes the yellow sign boards located at the works limit will be updated.

**For further information Visit One.Network** – https://one.network/?GB148482972 which is where our planned works are published and is an independent platform that allows real-time monitoring of all the UK's roadworks and diversions.

*Director of Universal Services*
**Patrick Blogg**

**Or Scan the QR code below…**

**If you ever need to report a problem with the roads**
You can do so by visiting www.hants.gov.uk/roadproblems and then clicking on 'Find out more' on the 'Roadworks or road closure issues' square.

**FOR FURTHER INFORMATION AND FREQUENTLY ASKED QUESTION ON HOW THE ROAD CLOSURE MAY AFFECT YOU, PLEASE SEE BELOW.**

**Will I have access to my property during a road closure?**
Due to the nature of the works, which involve extremely hot asphalt, liquid bitumen, and large machinery, we are unable to provide vehicular access to properties within the work area. If you normally drive into or out of this area during the closure hours, please make alternative arrangements. Whilst this situation is always emotive, we must consider safety for the workforce and public and also prevent damage to newly laid roads and subsequent damage to cars.

Pedestrian access will be maintained via footways, although we ask you to listen to directions from the traffic management operatives who will guide you via the safest route.

**Will I have access to my business during the road closure?**
Businesses are encouraged to advise staff and customers to park nearby and use pedestrian access where possible. If your business is located within the work limits, please note that vehicular access cannot be guaranteed during working hours, so alternative arrangements should be made.

**Will Emergency Vehicles have access during the works?**
Access for emergency vehicles will be maintained. If an emergency vehicle requires urgent entry the work will be paused immediately, and the vehicle will be escorted through the works area, if safe to do so.

**Where can I park when the road is closed?**
If you usually park on the road within the work area, please make alternative arrangements during the closure hours. Off-road parking will remain available; however, we cannot guarantee vehicle access in or out during working hours. **Please be aware any vehicles left parked on the road that prevent the works taking place, face the risk of being removed.**

Parking on or off-road within the wider road closure area (beyond the work limits) should generally be possible if traffic regulation orders allow, but please check with site operatives for confirmation.

**What happens if the duration of the works change?**
Occasionally, adverse weather or operational site issues may cause delays or extend the duration of the works. Any significant changes to the scheduled dates will be updated on the "Planned Works" section of the Hampshire County Council website Planned Maintenance.

**What if I have a home delivery arranged?**
Delivery drivers will have to follow the same restrictions as residents; they will have the option to park nearby and use pedestrian access to complete their deliveries. To minimise disruption, please consider rescheduling any deliveries for after the works are finished or outside the road closure hours.

**What I have a disability and need vehicle access to my property?**
Please visit our General enquiry page to provide your details so that a member of our team can contact you and discuss your concerns further. If work is already underway, please speak to our site operatives and explain your circumstances, they will do everything possible to assist you.

**Will the buses be affected?**
If any bus stops fall within the closure area, we will inform the relevant bus operators in advance. They will arrange temporary stops and alternative routes as required. Alternatively, you can also contact your bus operator directly for further details.

**Will my rubbish and recycling bins still be emptied?**
We will notify your refuse collection service in advance of the works so they can make alternative arrangements. For further details, you may also contact your waste collection provider directly.

**What if I have a Hospital, Doctor or Dentist appointment?**
If possible, please try to arrange your appointment for a time when work is not taking place. We appreciate this isn't always practical, and appointments cannot always be moved.

If your appointment **cannot be changed**, please use our General enquiry page to provide your details so that a member of our team can contact you and discuss your arrangements further. If work is already underway, please speak to our site operatives and explain your circumstances, they will do everything possible to assist you.