

**IMPORTANT INFORMATION
REGARDING HIGHWAY
WORKS IN YOUR STREET.**

STRONGER
ROADS
TODAY



Hampshire
County Council

Highways

Reference – 7199650

Date

27 August 2026

UPDATED – WILDERNESS HEIGHTS ACCESS

IMPORTANT INFORMATION REGARDING HIGHWAY WORKS IN YOUR ROAD

What will we be doing?

We will be carrying out footway resurfacing works.

Where are the works being carried out?

West End Road, West End, from Moorhill Road to Chalk Hill.

When is the work starting and how long for?

Starting on 7th September 2026 and are expected to take up to **8 WEEKS** to complete.

Will you need to close the road?

In order to complete the works safely a **24 HOUR ROAD CLOSURE** will be necessary.

Are the works going to be phased?

Yes, the works will be carried out in phases as follows:

Phase 1 – 7th September to 8th October – Road closure will be from Moorhill Road up to but not including Wilderness Heights, allowing vehicle and pedestrian access at all times from the Southampton side of West End Road.

Phase 2 – 9th October to 2nd November – Road closure will be from Chalk Hill up to but not including Wilderness Heights, allowing vehicle and pedestrian access at all times from the the West End Side of West End Road.

How can I help?

In order to help us complete the work as quickly as possible, please ensure that no vehicles are parked in the road on the days of the treatment. **Please be aware, any vehicles left parked on the road that prevent the works taking place, face the risk of being removed.** If you know you will need to use your car whilst the works are ongoing, then parking at an alternative location will allow the operatives to complete the works quicker without interruptions.

What happens if the start date of the works change, how will I know?

Updates will be provided on this page, and for any significant changes the yellow sign boards located at the works limit will be updated.

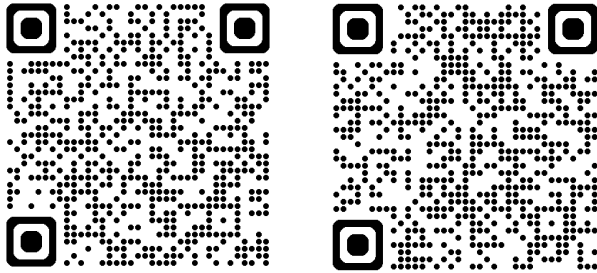
Director of Universal Services
Patrick Blogg

For further information Visit One.Network, which is where our planned works are published and is an independent platform that allows real-time monitoring of all the UK's roadworks and diversions.

Phase 1 - <https://one.network/?GB149097138>

Phase 2 - <https://one.network/?GB149097180>

Scan the QR codes below.



If you ever need to report a problem with the roads

You can do so by visiting www.hants.gov.uk/roadproblems and then clicking on 'Find out more' on the 'Roadworks or road closure issues' square.

FOR FURTHER INFORMATION AND FREQUENTLY ASKED QUESTION ON HOW THE ROAD CLOSURE MAY AFFECT YOU, PLEASE SEE BELOW.

Will I have access to my property during a road closure?

Due to the nature of the works, which involve extremely hot asphalt, liquid bitumen, and large machinery, we are unable to provide vehicular access to properties within the work area. If you normally drive into or out of this area during the closure hours, please make alternative arrangements. Whilst this situation is always emotive, we must consider safety for the workforce and public and also prevent damage to newly laid roads and subsequent damage to cars.

Pedestrian access will be maintained via footways, although we ask you to listen to directions from the traffic management operatives who will guide you via the safest route.

Will I have access to my business during the road closure?

Businesses are encouraged to advise staff and customers to park nearby and use pedestrian access where possible. If your business is located within the work limits, please note that vehicular access cannot be guaranteed during working hours, so alternative arrangements should be made.

Will Emergency Vehicles have access during the works?

Access for emergency vehicles will be maintained. If an emergency vehicle requires urgent entry the work will be paused immediately, and the vehicle will be escorted through the works area, if safe to do so.

Where can I park when the road is closed?

If you usually park on the road within the work area, please make alternative arrangements during the closure hours. Off-road parking will remain available; however, we cannot guarantee vehicle access in or out during working hours. **Please be aware any vehicles left parked on the road that prevent the works taking place, face the risk of being removed.**

Parking on or off-road within the wider road closure area (beyond the work limits) should generally be possible if traffic regulation orders allow, but please check with site operatives for confirmation.

What happens if the duration of the works change?

Occasionally, adverse weather or operational site issues may cause delays or extend the duration of the works. Any significant changes to the scheduled dates will be updated on the "Planned Works" section of the Hampshire County Council website [Planned Maintenance](#).

What if I have a home delivery arranged?

Delivery drivers will have to follow the same restrictions as residents; they will have the option to park nearby and use pedestrian access to complete their deliveries. To minimise disruption, please consider rescheduling any deliveries for after the works are finished or outside the road closure hours.

What if I have a disability and need vehicle access to my property?

Please visit our [General enquiry](#) page to provide your details so that a member of our team can contact you and discuss your concerns further. If work is already underway, please speak to our site operatives and explain your circumstances, they will do everything possible to assist you.

Will the buses be affected?

If any bus stops fall within the closure area, we will inform the relevant bus operators in advance. They will arrange temporary stops and alternative routes as required. Alternatively, you can also contact your bus operator directly for further details.

Will my rubbish and recycling bins still be emptied?

We will notify your refuse collection service in advance of the works so they can make alternative arrangements. For further details, you may also contact your waste collection provider directly.

What if I have a Hospital, Doctor or Dentist appointment?

If possible, please try to arrange your appointment for a time when work is not taking place. We appreciate this isn't always practical, and appointments cannot always be moved.

If your appointment **cannot be changed**, please use our [General enquiry](#) page to provide your details so that a member of our team can contact you and discuss your arrangements further. If work is already underway, please speak to our site

operatives and explain your circumstances, they will do everything possible to assist you.