

Equality Impact Assessment



Hampshire
County Council

Hampshire Highways – Service Update

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Department: Economy, Transport and
Environment

Date of
assessment: 09/08/2021

Description of current service/policy

The purpose of this report is to advise the Executive Member for Highway Operations on the current pressures and challenges facing the County Council's highway maintenance service and the measures being taken to ensure minimum standards of service delivery can be sustained.

Geographical impact: All
Hampshire

Description of proposed change

This paper seeks to provide an overview of the main challenges currently affecting the delivery of highway maintenance activity. Some of these challenges have emerged over the past year as a direct consequence of the Covid-19 pandemic and Brexit, while others have developed from a long term and significant under-investment in existing highway infrastructure, on a national scale, following a decade of austerity. The culmination of these issues has taken the highways maintenance service in Hampshire to unprecedented levels of pressure with a resulting deterioration in the condition of the highway network and also service standards.

Impacts of the proposed change

This impact assessment covers Service users

Engagement and consultation

Has engagement or consultation been carried out?

No

It is recognised that managing customer expectations is crucial while demand remains high and this is a key target area for further development. A number of public-facing service improvements are already in the pipeline to ensure Hampshire residents are better informed and can more easily engage with the highways service to report issues and/or access reliable and up-to-date information.

Statutory considerations	Impact	Mitigation
Age: Neutral		
Disability: Neutral		
Sexual orientation: Neutral		
Race: Neutral		
Religion and belief: Neutral		
Gender reassignment: Neutral		
Gender: Neutral		

Marriage and civil partnership: Neutral		
Pregnancy and maternity: Neutral		
Other policy considerations	Impact	Mitigation
Poverty: Neutral		
Rurality: Neutral		

Neutrality statement (if all considerations have a neutral impact)

The decision sought in this report is for information purposes only and will not change the service provided or have any impact on the individuals working on the service or service users, so has been assessed as having neutral impact on groups with protected characteristics. Approval is sought for service adjustments to accommodate current pressures and to continue to prioritise safety, and it is not anticipated that these proposals will have a direct impact on people with protected characteristics. Rather, they are intended to minimise disruption to all residents arising from current challenges, and to help prioritise highway safety.

Any other information