

Equality Impact Assessment



Hampshire
County Council

Procurement of Tech Enabled Care Contract

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Department: Adults' Health and Care
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Description of current service/policy

The original contract for mainstreaming telecare (now referred to as Tech Enabled Care) in Hampshire commenced on 1st August 2013 and is due to end on 31 August 2018. A procurement exercise is therefore being undertaken to find a new provider for TEC services for up to a 10 year period in Hampshire.

The contract covers fully managed TEC services which is primarily focused around individuals who have eligible social care needs that will be met by Adults' Health and Care. The future contract will further extend areas of TEC to children's services and health.

Geographical impact: All
Hampshire

Description of proposed change

There will be no change to the service provided as this encompasses any individual who has an eligible social care need, and will continue to do so in the new contract. The provider of the service may change as a result of the procurement exercise.

The future contract will extend further TEC in children's services and health.

Impacts of the proposed change

This impact assessment covers Service users

Engagement and consultation

Has engagement or consultation been carried out? Yes

A market engagement event was held on 27 March 2018.

No specific issues were raised by providers as a result of this event.

Statutory considerations	Impact	Mitigation
Age: Positive	<p>The TEC service is available to those with eligible social care needs. The new contract specification requires an increase in the number of individuals who are referred for TEC solutions that will reduce the need for increased packages of care or admittance to residential or nursing homes, increasing independence at home and quality of life. Additionally, the cohorts of service users TEC is available to will increase during the life of this contract, to include children and those with a health need, expanding the age range of those receive a TEC service.</p>	
Disability: Positive	<p>The TEC service is available to those with eligible social care needs. The new contract specification requires an increase in the number of individuals who are referred for TEC solutions that will reduce the need for increased packages of care or admittance to residential or nursing homes, increasing independence at home and quality of life. Additionally, the cohorts of service users TEC is available to will increase during the life of this contract, to include children and those with a health need, some of whom may have a disability.</p> <p>The new performance indicators will require a positive impact on service user experience and the accessibility of elements of the service, such as referral and response times.</p>	
Sexual orientation: Neutral		
Race: Neutral		

Religion and belief:		
Neutral Gender reassignment:		
Neutral Gender:		
Neutral Marriage and civil partnership:		
Neutral Pregnancy and maternity:		
Other policy considerations	Impact	Mitigation
Poverty: Positive	<p>The new contract specification requires an increase in the number of individuals who are referred for TEC solutions that will reduce the need for increased packages of care or admittance to residential or nursing homes, increasing independence at home and quality of life. Additionally, the cohorts of service users TEC is available to will increase during the life of this contract, to include children and those with a health need, who may be experiencing poverty.</p> <p>The TEC service is available to those with eligible social care needs, and therefore cost to users is reduced should they be referred for TEC that they may have otherwise chosen to fund themselves.</p>	
Rurality: Neutral		

Any other information

The TEC service currently has a positive impact on those areas assessed as 'neutral' above. The proposed new contract would enable this service to continue. Therefore, the effect is neutral because the TEC service is proposed to continue to be available to those with an eligible social care need.