



Passenger Transport Review 2018

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Department: Economy, Transport and Environment
Date of assessment: 19/10/2018

Description of current service/policy

This relates to support for passenger transport, in particular subsidising bus services that are not commercially viable but which are deemed to be socially important. It also covers support services relating to some aspects of passenger transport, the distribution of travel information, and the contributions made by service users for certain types of passenger transport.

Geographical impact: All
Hampshire

Description of proposed change

- Making operational changes to the current local bus and ferry services supported by the County Council or to the funding provided;
- Reducing the amount of printed publicity with a greater use of electronic information;
- Reducing the amount of support available through grants to organisations that provide or support transport services;
- Requiring an increase to the contribution made by service users for dial-a-ride, call-and-go, and wheels to work, to bring these services in line with the approved operating model to make these services more sustainable.

Impacts of the proposed change

This impact assessment covers Service users

Engagement and consultation

Has engagement or consultation been carried out? Yes

These proposals formed part of a general consultation conducted in 2017 for the County Council's savings proposals across the board. A more focused consultation was carried out for eight weeks over 2018, and responses were received from 111 organisations and over 4,500 individuals. A Consultation Information Pack and Response Form were made available to view, print, and download from the County Council's website. Information was sent to Members of the County Council and users and representative groups across Hampshire. Some 5,000 printed copies of the consultation Information Pack and Response Form were made available at all libraries and in local post offices in Hampshire.

Statutory considerations	Impact	Mitigation
<p>Age: Medium</p>	<p>These changes could have an impact on the mobility of older and younger people who are disproportionately dependant on subsidised and other passenger transport services to access amenities and services.</p>	<p>We will continue to work with bus operators to achieve savings which minimise the impact on the service available. Every community that currently has a transport service will retain an essential transport link once these proposals have been implemented. The County Council has taken the decision to protect its support for an extensive community transport service. A wide reaching network of volunteer car schemes is also available. These will be promoted as widely as possible so that they can form options for affected service users. Where increased charges will take effect as a result of these changes, the increase has been judged to be reasonable in terms of value for money and the sustainability of the services, thus ensuring that charges are as affordable as possible.</p>

<p>Disability: Medium</p>	<p>These changes could have an impact on the mobility of people with disabilities who are disproportionately dependant on subsidised and other passenger transport services to access amenities and services.</p>	<p>We will continue to work with bus operators to achieve savings which minimise the impact on the service available. Every community that currently has a transport service will retain an essential transport link once these proposals have been implemented. The County Council has taken the decision to protect its support for an extensive community transport service. A wide reaching network of volunteer car schemes is also available. These will be promoted as widely as possible so that they can form options for affected service users. Where increased charges will take effect as a result of these changes, the increase has been judged to be reasonable in terms of value for money and the sustainability of the services, thus ensuring that charges are as affordable as possible.</p>
<p>Sexual orientation: Neutral</p>		
<p>Race: Neutral</p>		
<p>Religion and belief: Neutral</p>		
<p>Gender reassignment: Low</p>	<p>Statistically, a larger number of women use passenger transport to access amenities than men. On this basis, these changes would have a disproportionate effect on women. It should be noted that 89% of bus passenger journeys are on services that are provided without subsidy and will not be affected by these proposals.</p>	
<p>Gender: Neutral</p>		
<p>Marriage and civil partnership: Neutral</p>		

Pregnancy and maternity: Neutral		
Other policy considerations	Impact	Mitigation
Poverty: Medium	These changes could have an impact on the mobility of poorer people who are disproportionately dependant on subsidised and other passenger transport services to access amenities and services.	We will continue to work with bus operators to achieve savings which minimise the impact on the service available. Every community that currently has a transport service will retain an essential transport link once these proposals have been implemented. The County Council has taken the decision to protect its support for an extensive community transport service. A wide reaching network of volunteer car schemes is also available. These will be promoted as widely as possible so that they can form options for affected service users. Where increased charges will take effect as a result of these changes, the increase has been judged to be reasonable in terms of value for money and the sustainability of the services, thus ensuring that charges are as affordable as possible.

<p>Rurality: Medium</p>	<p>These changes could have an impact on the mobility of people who live in rural areas, who are disproportionately dependant on subsidised and other passenger transport services to access amenities and services.</p>	<p>We will continue to work with bus operators to achieve savings which minimise the impact on the service available. Every community that currently has a transport service will retain an essential transport link once these proposals have been implemented. The County Council has taken the decision to protect its support for an extensive community transport service. A wide reaching network of volunteer car schemes is also available. These will be promoted as widely as possible so that they can form options for affected service users. Where increased charges will take effect as a result of these changes, the increase has been judged to be reasonable in terms of value for money and the sustainability of the services, thus ensuring that charges are as affordable as possible.</p>
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Any other information

It should be noted that 89% of bus passenger journeys are on services that are provided without subsidy and will not be affected by these proposals.