



Robotic Automation (generic)

Accountable officer: Michael Burton
Email address: louise.williams@hants.gov.uk
Department: Adults' Health and Care
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Description of current service/policy

A range of administrative tasks and processes completed by Adult Health and Care staff and some external partners (such as Telecare company Argenti). The tasks currently involve typing, clicking, moving information into systems and between systems used by staff. These tasks are repetitive and repeatable and are rules based. There is nothing added by a person doing these tasks rather than a robot, except where a step in the process requires a human decision. From an equalities point of view, they are not someone's full time job, they simply form part of their role.

Geographical impact: All
Hampshire

Description of proposed change

To automate those parts of the process which are predictable and repetitive, and do not require human decision making. This will either be the entire process from beginning to end, or one or more parts of the process, with humans dealing with the exceptions in the process. Some examples include allocating work to team members, processing notifications of death, recording case closures and others.

Impacts of the proposed change

This impact assessment covers HCC Staff (and partners)

Engagement and consultation

Has engagement or consultation been carried out? Yes

Any planned automation will be co-produced with staff responsible for that work, but the wider workforce will not be engaged in the discussions.

Statutory considerations	Impact	Mitigation
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Age: Neutral		
Disability: Neutral		
Sexual orientation: Neutral		
Race: Neutral		
Religion and belief: Neutral		
Gender reassignment: Neutral		
Gender: Neutral		
Marriage and civil partnership: Neutral		
Pregnancy and maternity: Neutral		
Other policy considerations	Impact	Mitigation
Poverty: Neutral		
Rurality: Neutral		

Any other information