

Equality Impact Assessment



Name of project/proposal

Change to Provision Of Care at Quaker and Riverside Courts in the New Forest

Contact name

Lesley Shenton

Department

Adult Services

Date to be published on Hantsweb

20 May 2016

Purpose for project/proposal

This proposal is for Hampshire County Council to contribute to an on-site staffing presence at Quaker Court in Ringwood and Riverside Court in Fordingbridge by way of a grant for a period of 3 years to support the provision of a preventative service for all residents at these schemes. This service will be required to meet the needs of all residents around the issues of meeting nutritional wellbeing, tackling social isolation, the continued delivery of the landlord functions and also to provide preventative wellbeing checks for all residents to help reduce or delay the likelihood of the need for institutional care. This service is proposed to start from October 2016.

Consultation

Has a consultation been carried out?

No

No formal consultation has been carried out but meetings have been held with residents, both in a group setting and on a one to one basis, to listen to the concerns of residents around the changes to the delivery of care services at the two schemes. Further meetings have been held with residents families (who have also attended group events) to understand from their perspective what is considered to be the important aspects of the support currently provided that may be lost as a result of the reorganisation of care delivery.

Statutory considerations

Impact

Age	High
Disability	High
Sexual orientation	None
Race	None
Religion and belief	None
Gender reassignment	None
Sex	None
Marriage and civil partnership	None
Pregnancy and maternity	None

Other policy considerations

Poverty	None
Rurality	None
Other factors	None
If other please describe	

Geographical impact

New Forest

Have you identified any medium or high impact?*

Yes

No

Equality statement

The proposal is to provide funding through the means of a grant to contribute towards an on-site staff presence at both Quaker Court and Riverside Court to provide preventative support to all tenants to ensure nutritional needs are met, tackle social isolation, provide preventative welfare checks and also to support the landlord to provide a housing management service in a way that benefits all tenants. These functions combined will provide a service (40 hours a week at Quaker Court and part time at Riverside Court) that will help support tenants to retain their current levels of independence and reduce or delay the likelihood of the need for residential care.

This service is seen as necessary as the current method for delivering care at the schemes is due to change from the end of September 2016, resulting in the current 24 hour staffing presence ending. The strategic review for Extra Care that has been carried out over the past year has shown that these schemes do not fit the Extra-Care model and that the method of delivering care to those with assessed eligible needs should change. However, discussions with residents and families has shown that the additional work (not included in the Adult Service contract) carried out by the on site staff benefits all residents, helps support them in preventing a slide to dependency and helps delay or prevent the need for higher level institutional care.

All residents of both schemes will benefit from this proposal. All tenants are over the age of 55 years, and many have chosen to live in these schemes because of the reassurance of on-site support from staff when needed. Many of the residents have health issues and some have disabilities. Currently Adult Services are reviewing the needs of all residents with assessed needs living at the schemes and providing assessments to those tenants without assessed needs who request one. In addition meetings have been held with residents and families (both group and individual meetings) where the impact of these changes have been discussed. This proposal has resulted from these discussions and is seen as an important mitigation to the impact of the changes due to take place at the end of September.

The impact assessment has shown a high positive impact on older people and those with disabilities as a result of this proposal.

Date to review actions 30 Sep 2016

Final decision date

Final decision date due 14 Jun 2016
Decision to be made by Executive Member