

Jan 2013 - Dec 2013

Data Source = Confirm

Utility	Total number of works	No of emergency works	No of emergency works with a closure	No of emergency works with Temp TL's	No of Urgent works	No of Urgent works with a closure	No of urgent works with Temp TL's	Total Number of Immediate Works (Urgent + Emergency)	%age of Immediate works
BT Openreach	5675	195	0	14	2169	11	103	2364	41.7%
SGN	2802	1350	5	101	101	0	3	1451	51.8%
Portsmouth Water	3775	3	0	0	852	1	16	855	22.6%
Southern Electric	2805	1	0	0	1749	1	37	1750	62.4%
Southern Water	8961	6	2	2	1581	16	69	1587	17.7%
South East Water	6009	0	0	0	4084	26	204	4084	68.0%
Sembcorp Water	1535	3	0	0	257	3	16	260	16.9%
Thames Water	485	11	0	0	332	0	5	343	70.7%
Virgin Media	4718	28	0	0	105	0	0	133	2.8%
Totals	36765	1597	7	117	11230	58	453	12827	34.9%

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BT Openreach	5773	179	0	7	2170	62	118	2349	40.7%
SGN	2546	1135	5	94	121	1	1	1256	49.3%
Portsmouth Water	3364	11	1	2	953	0	21	964	28.7%
Southern Electric	3064	1	0	0	1718	4	47	1719	56.1%
Southern Water	7613	22	1	7	1435	15	92	1457	19.1%
South East Water	4775	2	0	0	3360	39	129	3362	70.4%
Sembcorp Water	932	1	0	0	182	2	15	183	19.6%
Thames Water	374	37	3	4	194	1	6	231	61.8%
Virgin Media	3048	74	0	1	145	0	0	219	7.2%
Totals	31489	1462	10	115	10278	124	429	11740	37.3%

Jan 2015 - Dec 2015

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BT Openreach	5721	259	4	14	2029	36	206	2288	40.0%
SGN	2455	1258	6	107	111	1	5	1369	55.8%
Portsmouth Water	2745	1	0	1	764	1	24	765	27.9%
Southern Electric	2867	0	0	0	1440	5	35	1440	50.2%
Southern Water	6890	11	0	1	1334	21	73	1345	19.5%
South East Water	5536	2	0	0	2825	30	143	2827	51.1%
Sembcorp Water	843	0	0	0	207	0	18	207	24.6%
Thames Water	396	20	1	4	222	3	2	242	61.1%
Virgin Media	2405	25	0	0	120	0	6	145	6.0%
Totals	29858	1576	11	127	9052	97	512	10628	35.6%