

## **Review of the Severe Winter Weather Experienced in Hampshire in 2009/10**

### **Schedule of Stakeholders who supplied Written Evidence**

Relevant stakeholders were written to and invited to respond to the following key questions:

- 1) What impact did the recent winter weather have on the services provided by your organisation?
- 2) What information was provided to the public about how to access your service during the winter weather and in what format?
- 3) Looking at the period 1 December 2009- 31 January 2010, what aspects of service delivery worked well for your organisation?
- 4) Have you made changes (or do you intend to make changes) to the way you plan for severe weather as a result of this experience, if so how?
- 5) Reflecting back on the period in question what would be your 3 priorities for action and how could these be implemented?
- 6) Please provide an analysis of the complaints, comments and feedback your organisation received from the public between 1<sup>st</sup> December 2009 and 31<sup>st</sup> January 2010, identifying the key issues raised.

#### **The following stakeholders responded:**

##### **Internal**

Children's Services Department, Hampshire County Council  
Adults Services Department, Hampshire County Council

##### **Partner Agencies**

NHS Hampshire  
Hampshire Partnership NHS Foundation Trust  
Hampshire Fire & Rescue Service  
Hampshire Constabulary  
Scottish and Southern Energy  
Highways Agency  
Fareham Borough Council  
East Hampshire District Council  
Havant Borough Council  
New Forest District Council  
Basingstoke & Deane Borough Council  
Devon County Council  
National Farmers Union South East  
Farmer, Kingsclere Estates  
Hampshire Association of Local Councils  
East Hampshire Association of Parish and Town Councils  
Sherfield on Loddon Parish Council  
Sherborne St John Parish Council

**Hart Area**

Hart Voluntary Action  
Women's Royal Voluntary Service  
Hook & Hartley Wintney Medical Partnership  
Fleet Medical Centre  
Frimley Park Hospital  
Oakwood Infant School  
Calthorpe Park School  
South Warnborough Parish Council  
Hook Parish Council  
Crookham Village Parish Council  
Yateley Town Council  
Winchfield Parish Council  
Odiham Parish Council

**All Hampshire County Councillors were written to and invited to provide feedback to the following questions:**

- 1) What issues were raised with you by members of the public relating to the wintry conditions experienced in December 2009 and January 2010? (please give an indication of if the same issues were raised by more than one person)
- 2) How did you respond when these issues were raised with you? (e.g. direct them to where to find relevant information, pass their concern to an officer at the County Council etc)
- 3) Are you aware of examples from your area of solutions to the winter weather that worked well or were a result of local innovation, if so please describe?
- 4) Would you be interested in attending an oral evidence session on 7<sup>th</sup> June to discuss these issues in more depth with the review panel?

**The following members responded:**

Cllr Edward Heron	Cllr Alan Dowden
Cllr Jenny Radley	Cllr Peter Edgar
Cllr Peter Mason	Cllr Keith Evans
Cllr Mark Kemp-Gee	Cllr Michael Geddes
Cllr Andrew Gibson	Cllr Cllr David Harrison
Cllr Frederick Allgood	Cllr David Kirk
Cllr Felicity Hindson	Cllr Alexis McEvoy
Cllr Mel Kendal	Cllr Robin McIntosh
Cllr Keith Mans	Cllr Roger Price
Cllr Sean Woodward	Cllr Elaine Still
Cllr Peter Chegwyn	Cllr Marilyn Tucker
Cllr Vaughan Clarke	Cllr Brian Dash
Cllr Adrian Collett	

## **Schedule of Witnesses who attended the oral evidence sessions**

### **Monday 7 June 2010** (County Councillor Specific Session)

Cllr M Kemp-Gee  
Cllr P Mason  
Cllr F Allgood

Cllr E Heron  
Cllr J Radley

### **Thursday 17 June 2010**

Human Resources (Gavin Wright, Director of HR, Hampshire County Council)

Children's Services (Felicity Roe, Assistant Director, Children's Services, Hampshire County Council)

Hantsdirect (Michelle Smith, Head of Resources, and Steve Hawker, Operations Manager Hantsdirect, Hampshire County Council)

Hampshire Fire & Rescue Service (Andy Bowers, Area Manager, Hampshire Fire & Rescue Service)

Environment Department (Chris Lait, Highways & Transport Area Director, Hampshire County Council)

Health Service (Richard Samuel, Director of Performance & Standards, NHS Hampshire, and James Perrin, Practice & Business Manager, Fleet Medical Centre)

Hampshire Economic Partnership (Paul Kinvig, Chief Executive, Hampshire Economic Partnership)

### **Monday 21 June 2010**

Adults Services (Mamie Branthwaite, Head of Quality and Audit, Adults Services, Hampshire County Council)

Voluntary Sector (Caroline Winchurch, Hart Voluntary Action and Wendy Brown, Women's Royal Voluntary Service)

Emergency Planning (Ian Hoult, County Emergency Planning Officer, Hampshire County Council)

District Council (Karen Brimacombe, Corporate Director, Basingstoke & Deane Borough Council)

Farmers (William White, Regional Director, National Farmers Union South East and John Archer, Environment & Land Use Adviser, National Farmers Union South East)

Parish Council (Mr P J Humphrey, Chairman, South Warnborough Parish Council)

Hampshire and Berkshire 4x4 Response (TJ Nicolson, Chairman, Hampshire & Berkshire 4x4 Response)