

Self-directed support

Supporting you to live your life the way you choose



Self-directed support



Hampshire
County Council

What is personalisation?

Helping people to live their lives as they choose

- It's the way all public services are shaped to suit the individuals needs
- It's a move towards a joint model that delivers public services which are based on;
- Residents being an active part of the model, deciding how they manage their lives
- Sharing professional knowledge and skills to help people devise their own solutions
- Focusing on the desirable outcome



How do we know it's what the people of Hampshire want?

- Hampshire County Council held a Commission of Inquiry into Personalisation and heard evidence from a wide range of people
- Key issues that were raised included;
 - System seen as unfair and restricted to increasingly small group of recipients
 - Higher demand and expectations
 - Health and social care interface confusing
 - People who have saved are disadvantaged
 - Carers are doubly disadvantaged
- Based on these issues the Commission made recommendations and the Hampshire Model is based on t



<http://www3.hants.gov.uk/adult-services/getting-personal.htm>



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The Hampshire Model



Universal offer

Free urgent care for some



Self Directed Support

Market development



Service user involvement

Carers



Learning Disability transformation

Process and Efficiency



Self-directed support

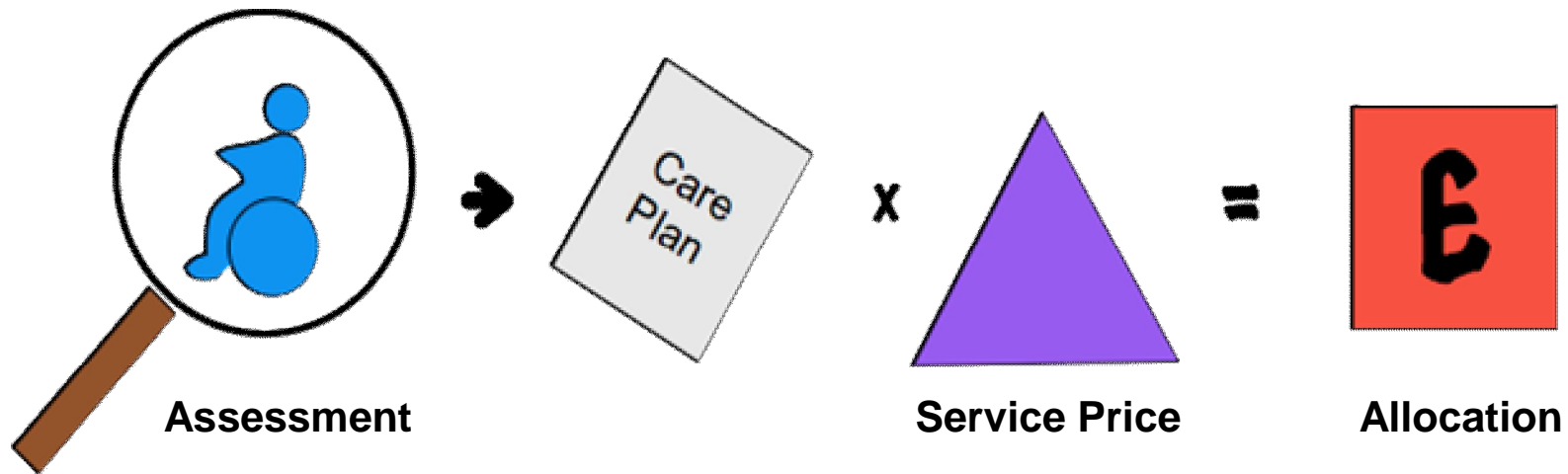
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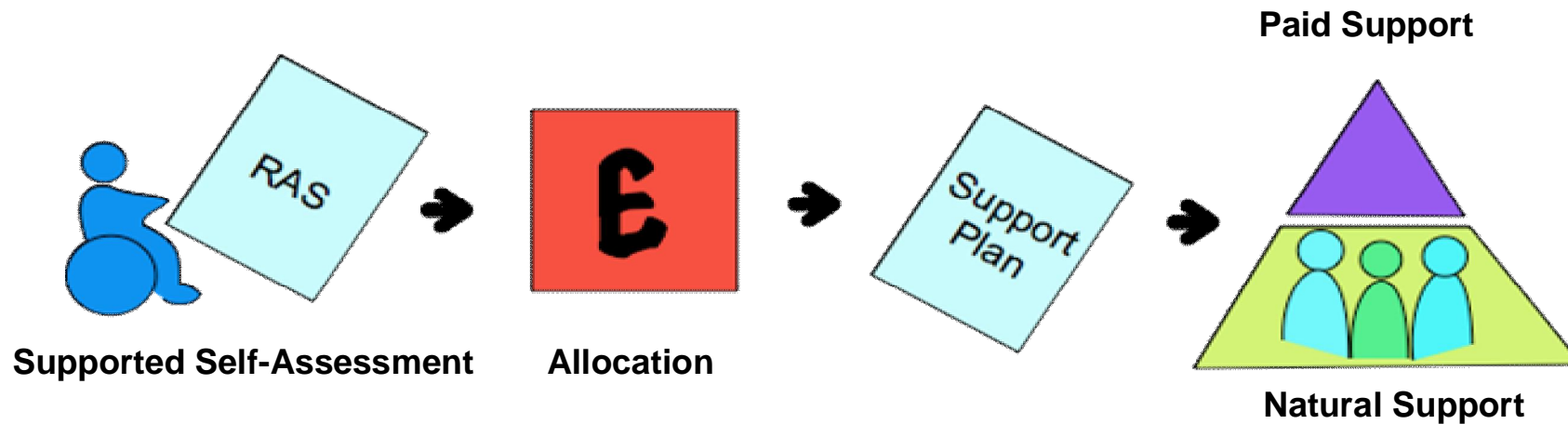
- It is a new model of providing social care.
- It places the individual at heart of planning for their future instead of the current 'service led approach'.
- It improves the lives of individuals by offering them greater choice and control.



How it works at the moment



How it works with SDS



Self-directed support

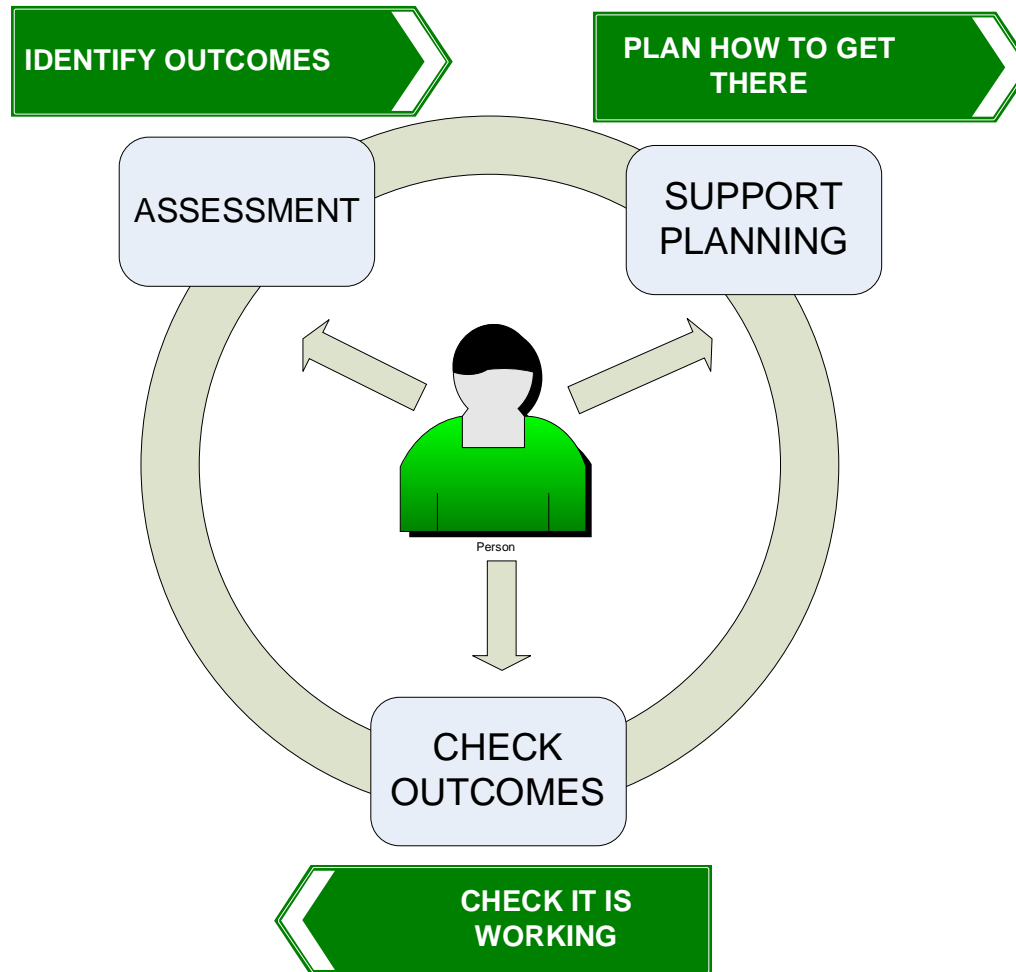
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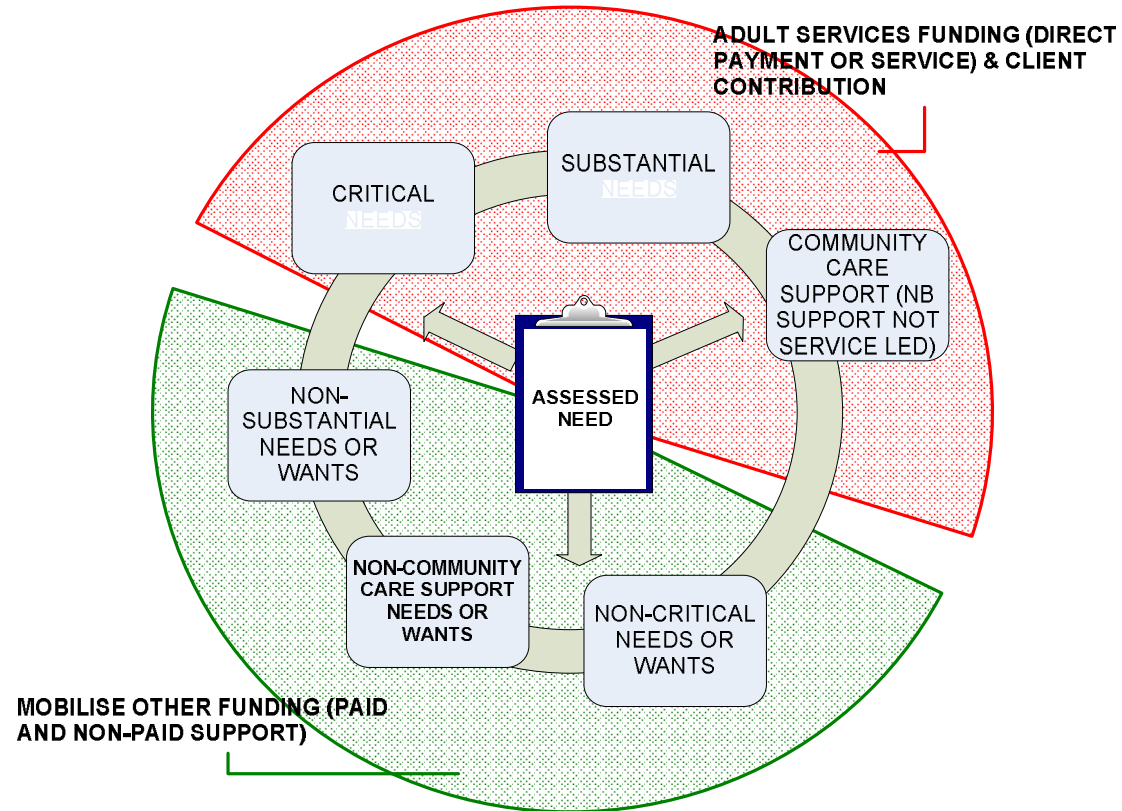
- Outcome based assessment – what individuals can do as well as what they need support with
- Individuals own their support plan
 - Support planning options include help from, friends, family, care manager and brokerage services.
- Their social worker will work with them to agree their plan.



How SDS supports the service user



Support Planning – a complete circle



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- SDS is up and running in the North of the county.
- Over 600 people have started using SDS in Basingstoke - and more than 300 are now living their lives with their own support plan in place.
- Older people, people with physical disabilities and people with learning disabilities are all using SDS.
- SDS now 'service as usual'



What service users in Basingstoke have told us

- People using SDS are reporting an improvement in their quality of life
- They increasingly feel safe, and in control of their lives and choices
- They feel they have enough money to lead the lives they want to

'Go-live' dates

6th April, North-East

- Basingstoke and Deane, East Hampshire and Hart & Rushmoor

5th July, South

- Havant, Gosport and Fareham

4th October, West

- Winchester, Eastleigh, New Forest & Test Valley



What self-directed support has meant for Gillian



Chose to get her care manager to commission services on her behalf.

Given her the flexibility to have care when she wants it, such as getting up at a time that suits her.

What self-directed support has meant for Gillian



“I’ve become a human being whereas I didn’t feel I was before.”

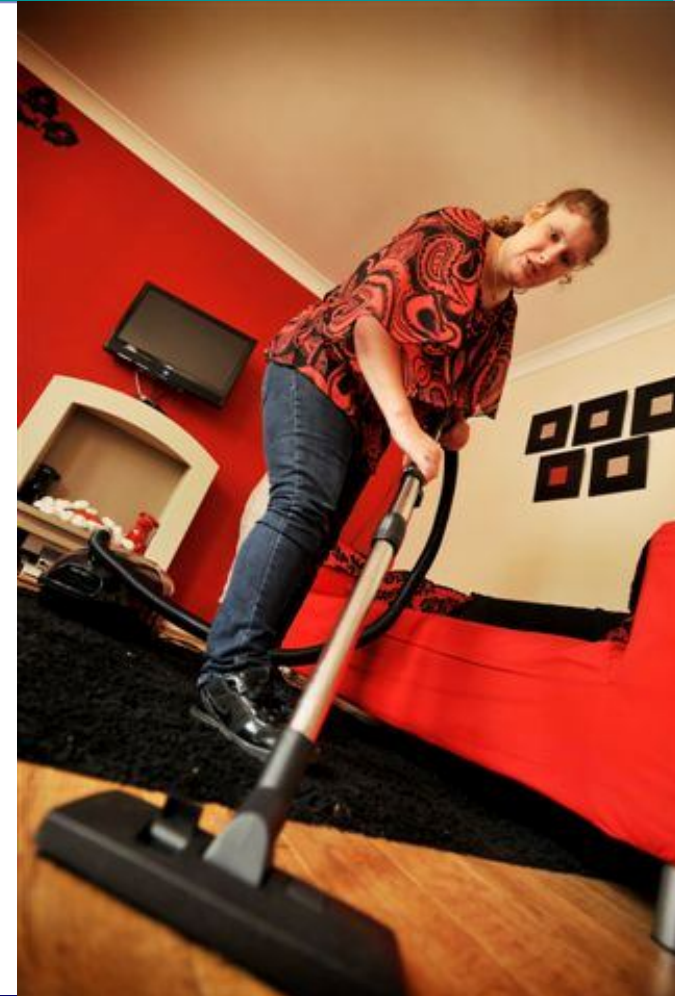


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What self-directed support has meant for Jax



With her plan, Jax chose to employ 2 part-time personal assistants



What self-directed support has meant for Jax



“It’s
given
me my
life
back.”