

Get **more** out of Libraries



Proposals to Restructure the Mobile Library Service

Nicola Horsey, Assistant Director – Libraries and Information

January 2011



Hampshire
County Council

Get **more** out of Libraries



Background

- 19 vehicles
- 34 staff, 27 FTE
- 1200+ stops
- Cost approx £960,000 a year

Two Criteria

- No stop within 2 miles of a static library.
- One stop per community, unless the community is particularly spread out.



Hampshire
County Council

Get **more** out of Libraries



Proposals - 1. Public Mobile Library Service (Rural)

- Practically every rural community will continue to have a service.
- The service will operate 6 days a week, inc. Sats, 48 hours a week, over a 4 week cycle.

Get **more** out of Libraries



Proposals - 1. Public Mobile Library Service (Rural)

- Minimum stop of 20 minutes, no personal stops.
- Where customers are unable to make the stop we will work with that community to help provide a service to them.
- Implementation on 1 July 2011, review after 9 months. Minimum no. of customers per stop – 10.

Get **more** out of Libraries



Proposals - 1. Public Mobile Library Service (Semi Rural)

- Our largest mobile to visit larger rural and semi-rural communities e.g. Stockbridge, Wickham, Hook.
- Stops of 3+ hours on a 2 week/1 week cycle.
- Implementation on 1 July 2011, review after 9 months. Minimum no. of customers per stop – 30.

Get **more** out of Libraries



Proposals - 2. Care Homes Service

- Visits by mobiles to residential care homes will cease from 1 July 2011.
- We will work with Activity Co-ordinators to provide the service in a different way.
- Arrangements can be made for deposit collections on payment of an annual charge.
- Review after 9 months.

Get **more** out of Libraries



Proposals - 3. Home Library Service

- 3 new HLS Volunteer Co-ordinator jobs to provide a consistent service across Hampshire and increase the number of trained volunteers.
- Review delivery after 9 months including staff roles.

Get **more** out of Libraries



Proposals - 4. Family Library Link - Havant

- FLL works mainly with play/toddler groups in borough of Havant, close to static libraries.
- It will continue until end of school summer term 2011.
- Much of FLL's activities are also found in libraries.



Proposals – 5. Other Issues

- We will actively market the Service and Good Neighbour Scheme.
- There will be an active stock management programme.
- A spare vehicle will be used when a mobile library is booked for MOT or repairs i.e. off the road for more than a day.



Summary

- 5 vehicles + 1 spare = 6 vehicles
- 8.73 FTE Staff
- 344 stops
- Increased number of Home Library Service visits/volunteers.
- Cost approx £350,000 a year, saving approx £600,000 in a full year.



Consultation So Far

- 75 emails, 12 letters
 - 30 care homes/sheltered accommodation
 - 20 stop specific
 - 8 Family Library Link
 - 8 against the proposals
 - 5 for the proposals
 - 3 Parish Councils
 - The rest are questions



Timescale

12 Jan	Staff Meeting
13 Jan	Proposals went live for consultation
14 Feb	End of consultation
25 Feb	Inform staff of the new structure etc.
8 March	Decision Day for Executive Member on the final structure etc.