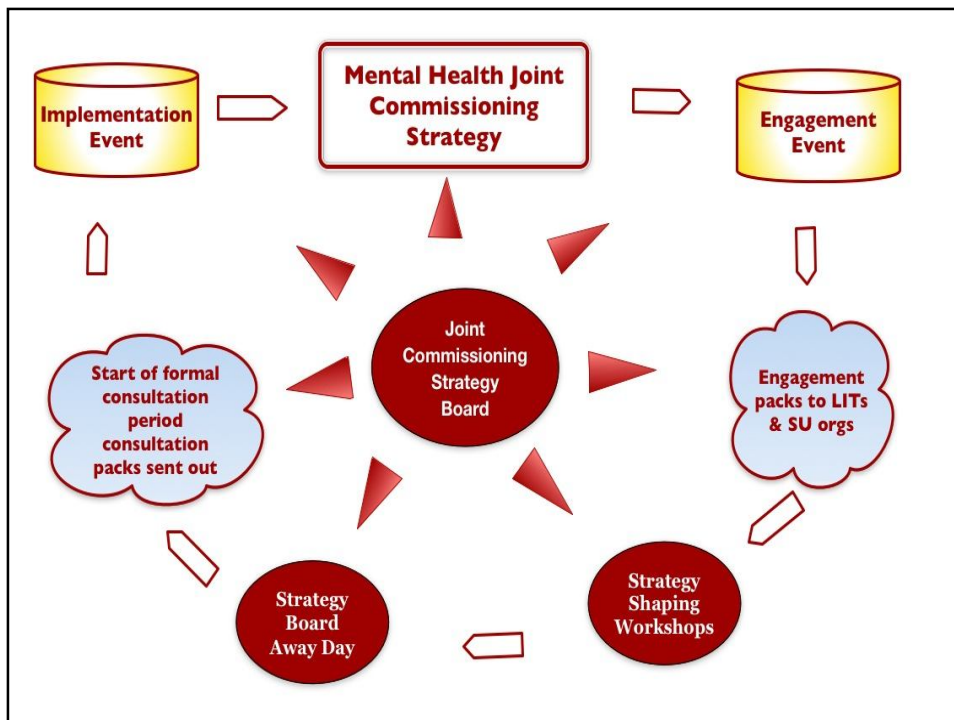
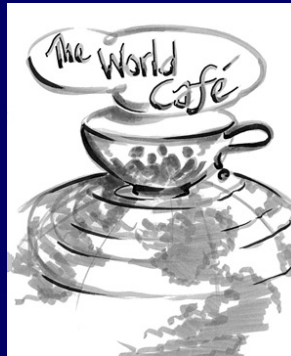


Mental Health Joint Commissioning Strategy Consultation Process

Barbara Evans



Welcome to our Wellbeing Café



How the Café Worked



- The Café comprised several rounds of conversation / activity. At the end of each round participants moved to a new table to begin a new conversation with a different group of people.
- At each table one person was designated as table host and stayed at the table to help connect new guests arriving at the table with what had been said previously.

Types of Participant

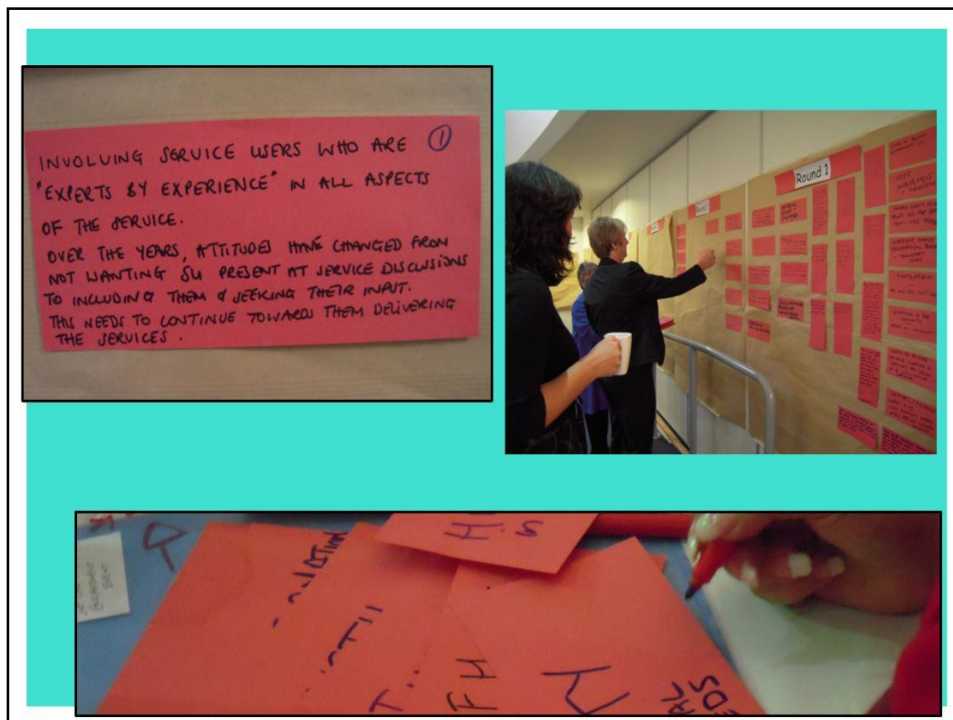
- Service users (individuals)
- Carers (individuals)
- Voluntary Sector
- PCT
- NHS Trusts
- Adult Services
- Housing
- Criminal Justice
- Services user and carer organisations





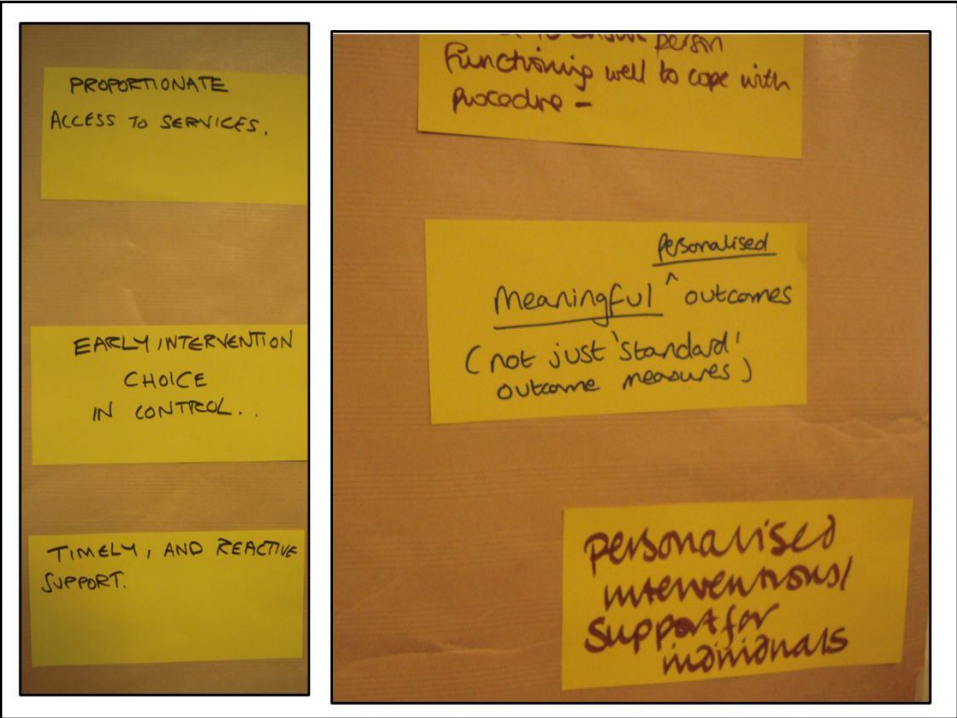
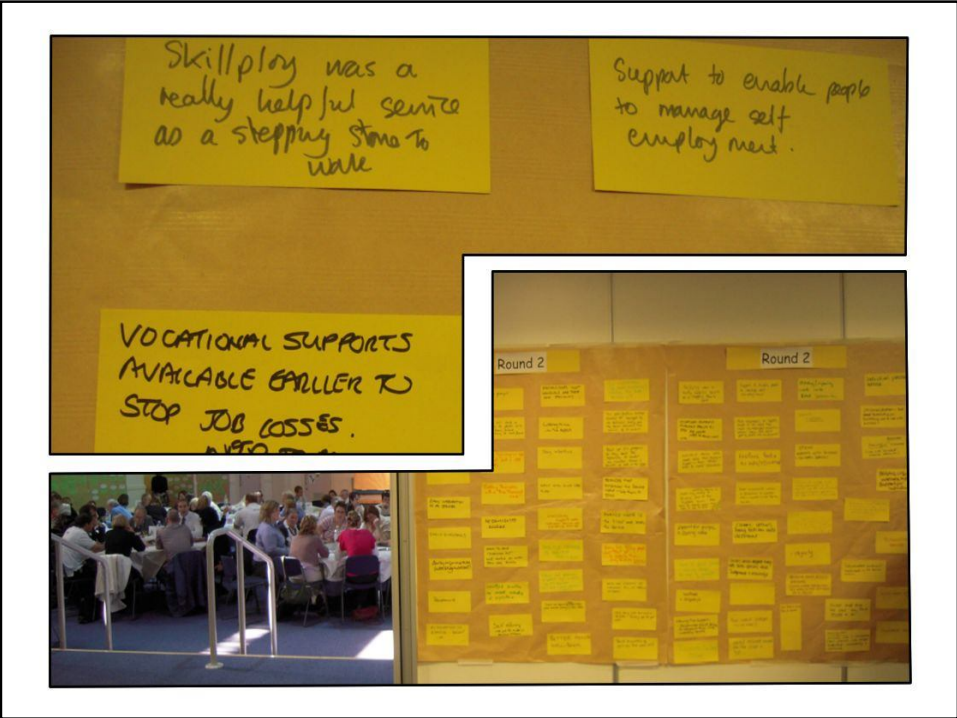
Round 1

- § What services or aspects of services are working well and why?
- § Begin to identify services you would like to see more of in the future



Round 2

§ As you continue to think about and identify what services are working well and why, begin to tease out what core / common features you are noticing when services are at their best?



Round 3

§ As you think about the stories about services you have come up with and the core features we have identified so far, begin to think about how we could use these core features to measure future services.

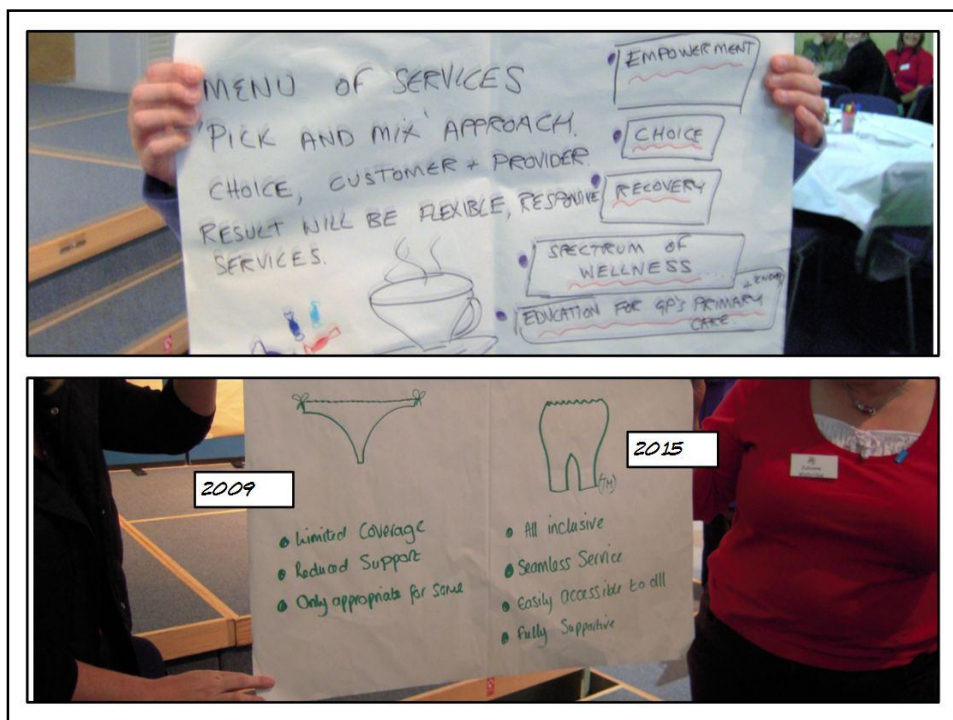
§ Taking each feature think about what it would mean, e.g. how would we know services are recovery orientated?





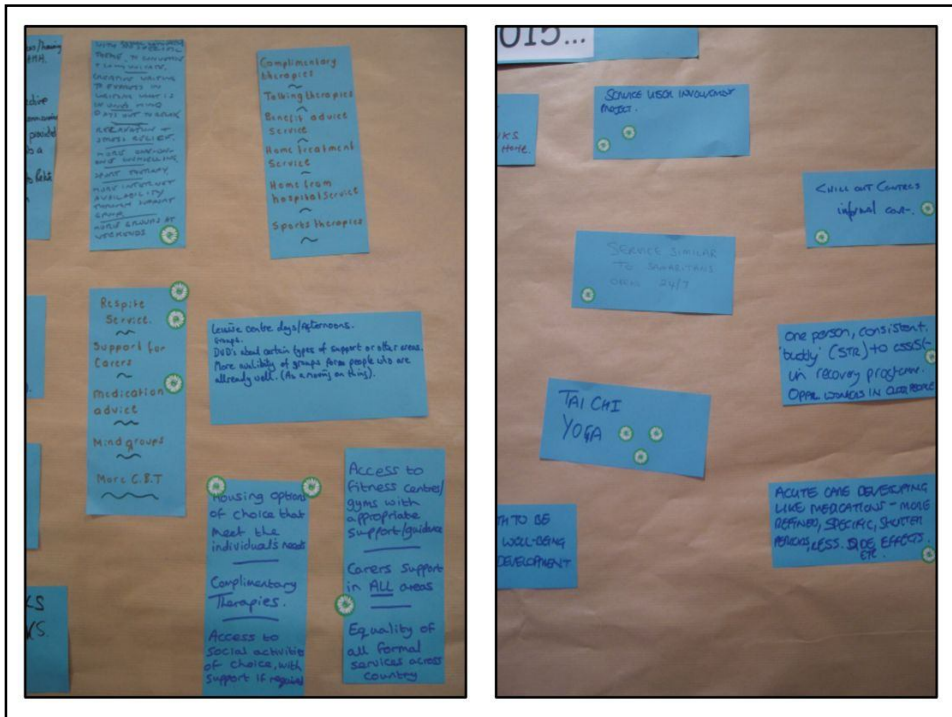
It's 2015.....

- § We are now in the year 2015 and mental health services are excellent. The best of the existing services you identified in 2009 have continued and been further developed. New types of service / ways of meeting individuals' needs have been also been commissioned in response to national and local strategic development.
- § What does this look like? Describe what's happening in mental health now, using the present tense and making notes on the table cloth as you go along. Come up with a word picture, image or song to describe your vision of services in 2015 and explain why you have chosen it. Record the output on flipchart paper and be prepared to share this with the large group.



It's 2015.....

§ You are still in 2015. As you think about the stories you have told and the images you and others have come up with, list the services you think it would help people experiencing mental ill-health and their carers to access – these don't have to be specialist MH services, and you may be purchasing these services with your individual budget - think as widely and creatively as you can!



It's 2015.....

§ Think of one service you might like to purchase with your individual budget and write it on a speech bubble and post on the wall under the cloud banners at start of break.

10 Most Wanted Outcomes from the Strategy

- Accessible services – both in regard to time and place
- Community support / social groups
- Complementary and alternative therapies
- Early intervention / preventative supports
- Employment services / benefits advice

10 Most Wanted Outcomes from the Strategy

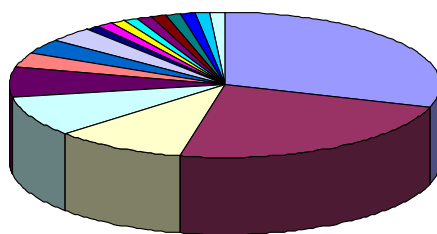
- Family and carer support, including respite
- Psychological / talking therapies
- Services out-of-hours – specialist and third sector
- Service user involvement
- Wellbeing Centres / One-stop shops

Formal Consultation Response

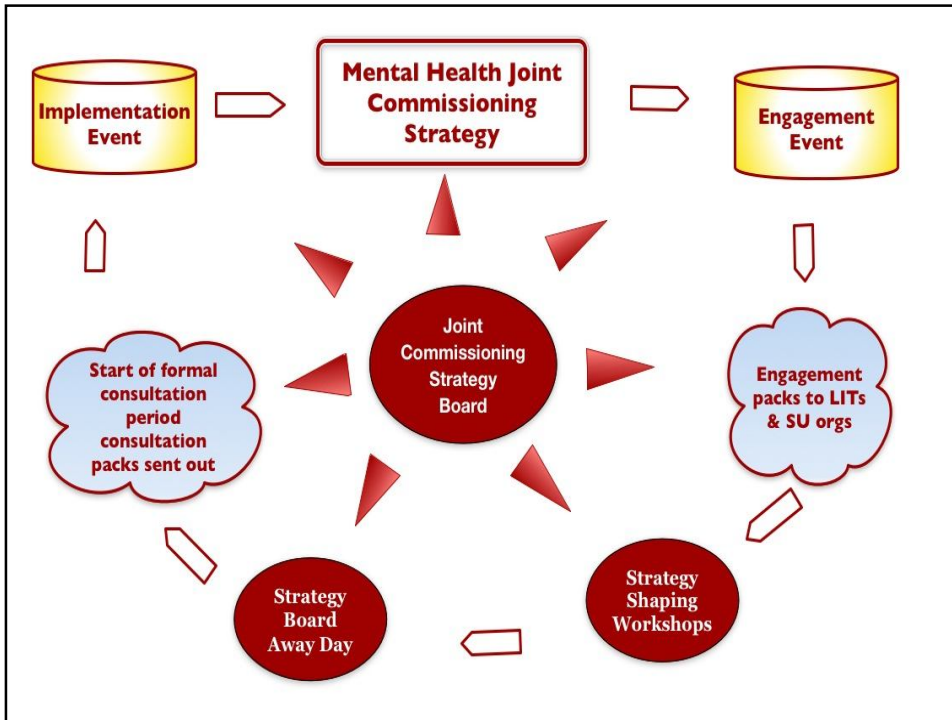
Question	Yes	No	Unsure	Partially	No answer
Is strategy easy to read?	53%	18%		1%	7%
Does it reflect informal consultation? (if participated)	13%	6%		11%	48%
Will it make services better?	35%	5%	23%		16%
Does it indicate move to more equal partnership between service users, carers and professionals?	56%	5%			18%
Is it personalised and focused on recovery?	49%	7%			23%
Could we do more to engage with diverse and marginalised communities?	26%	2%	32%		19%



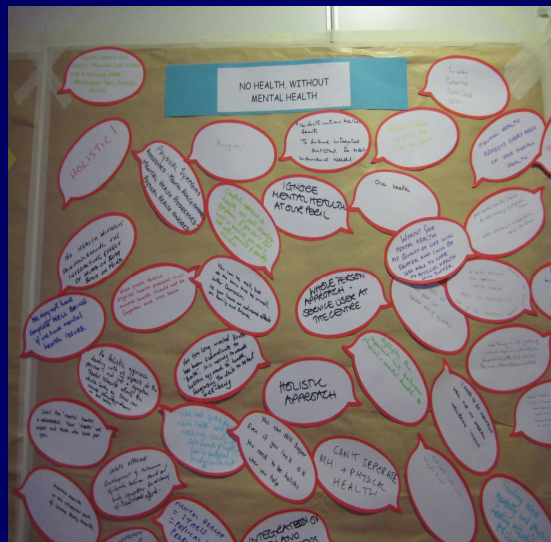
Joint Mental Health Commissioning Strategy Consultation Response

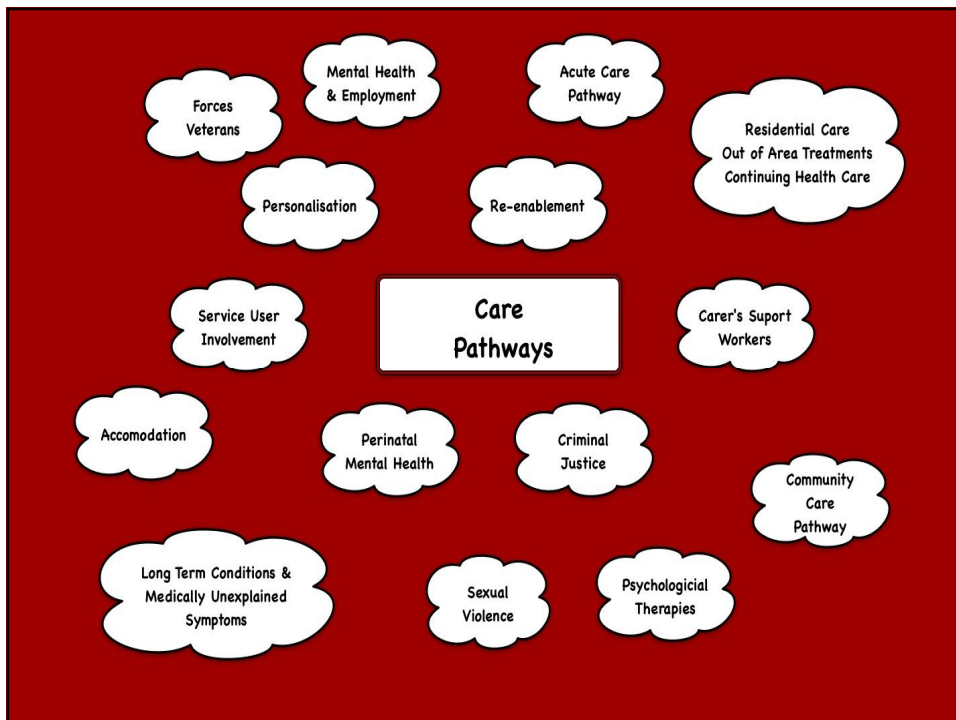
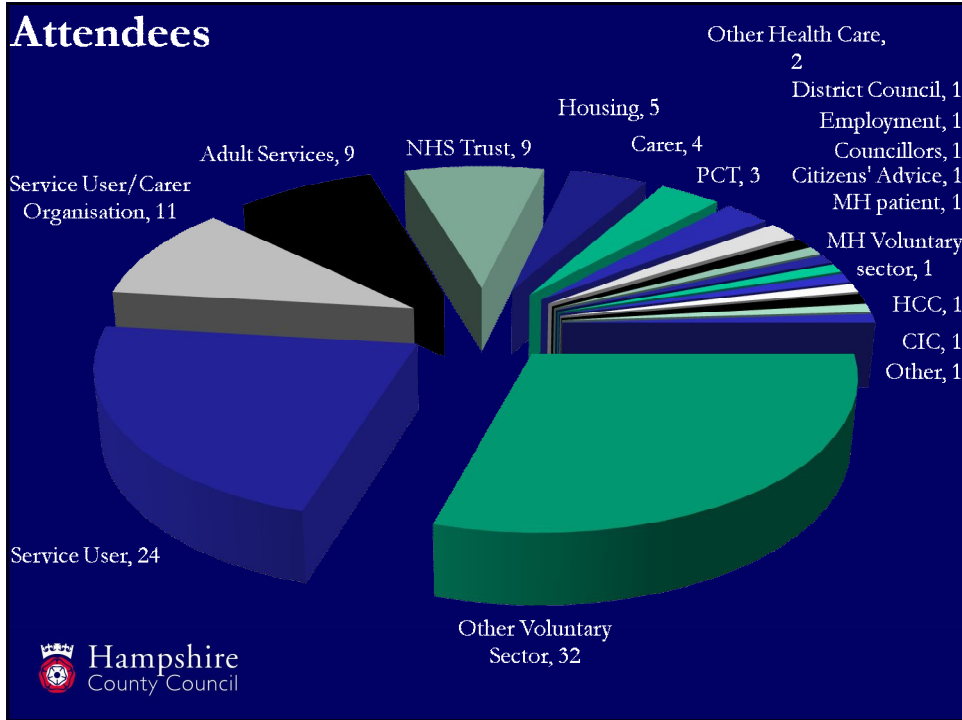


- Service user/organisation
- Health/social care employee
- BME org/individuals
- Carer
- Member of public
- Service user/carers
- GP
- Voluntary organisation
- LIT
- MH Trust
- Former service user & carer
- Royal Navy
- Service user/employee
- Acute Hospital
- Service user/carers/employee
- Police
- MP
- Employee - housing



Implementation Event





Next Steps

Neil Dhruv
Diane Wilson