

Safe and Healthy People Select Committee June 2013

**Gill Duncan
Director of Adult Services**

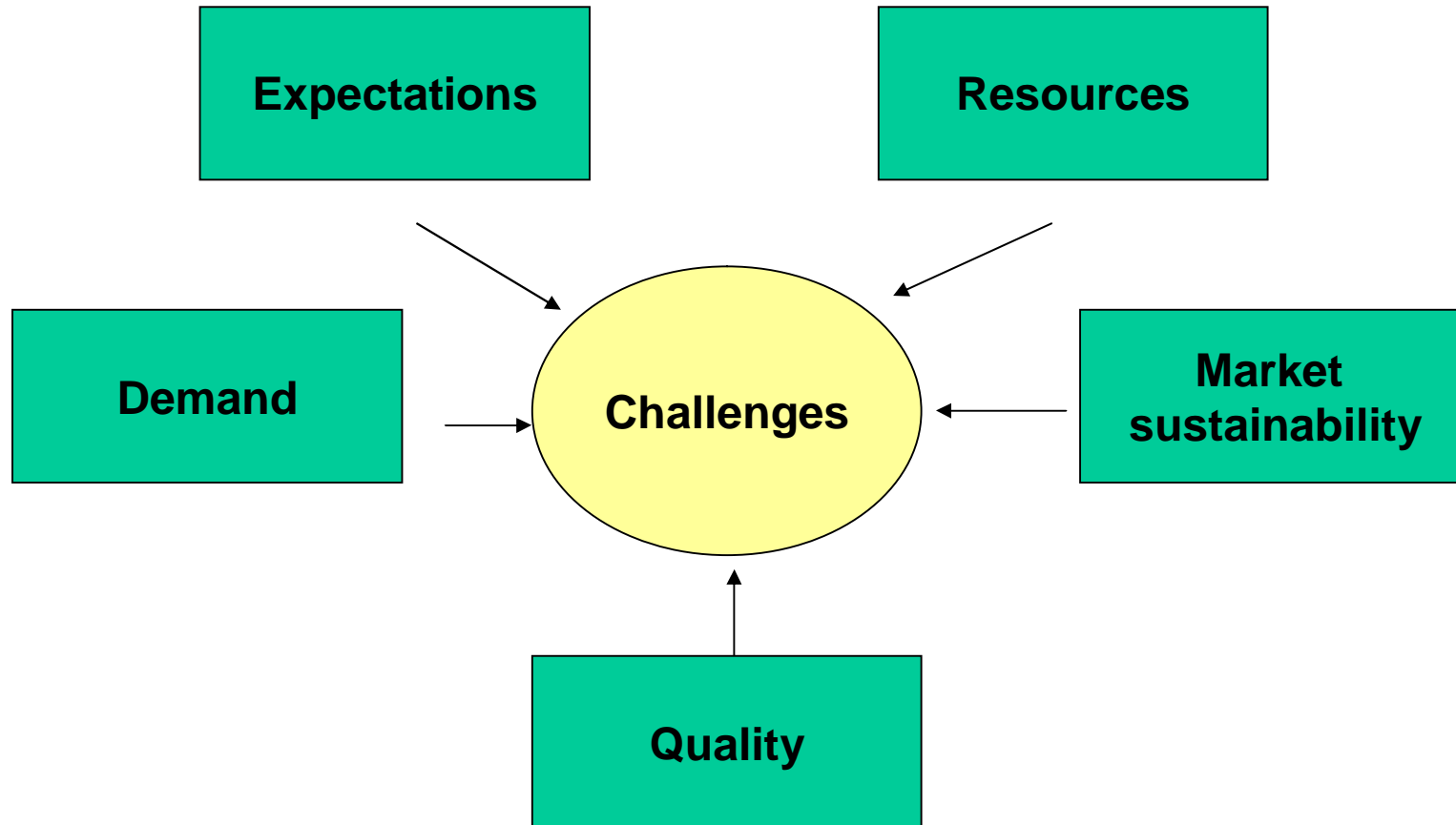


Hampshire
County Council

Social care national drivers

- Changing / increasing needs due to ageing population and complexity of care needs
- Integrated health and social care
- Support for carers
- Strong focus on the need to transform social care

Key challenges



Adult Services

Adult Services ensures the provision of care and support to adults who have **eligible social care needs** arising from:

- illness and disability in old age,
- mental or physical disability,
- sensory impairment,
- learning disabilities,
- a caring role
- problems arising from drug and alcohol misuse.



Eligibility

The increasing number of people requiring assistance will continue to increase the need for support by the department

The Council has a statutory duty to carry out Social Care Assessments and to make arrangements for peoples eligible needs to be met.

Eligibility is currently set at substantial and Critical (Fair Access to Care criteria)



Facts and Figures

- The annual cash limited (net) budget for 2013/14 is £318m.
- Adult Services has a workforce of approximately 3454 (June 2013)
- Hampshire County Council is contacted approximately 95,000 times a year by people needing care advice, information and support
- In 2012/13 Adult Services provided approximately 24,000 long-term social care services
- The County Council supports 3,200 adults with learning disabilities and 1,000 people with visual and/or hearing impairment



In House provision

We are a direct provider of:-

- Older Persons Care homes – Residential and nursing
- Older Persons Day Services
- Learning Disability –Residential and Day Services
- Shared Lives
- Community Reablement Services
- Hampshire Integrated Equipment Service

Integrated Working

- Key to developing and delivering services is work with partners in the NHS, the voluntary sector, the independent sector,
- We also work in close partnership with Hampshire Constabulary, Hampshire Fire and Rescue, district and borough councils and local unitary authorities.
- We are developing with health partners integrated ways of both commissioning and delivery across health and social care this includes;-
 - Joint Health and Wellbeing Strategy
 - Integrated working with Clinical Commissioning Groups
 - Working closely with Public Health around early intervention and prevention

Adult Services – our core offer

Our core offer is in 3 parts:

1. What we offer to all adults and communities
2. Support that is targeted but not means tested
3. Long term care and support which is subject to eligibility criteria and means tested

What we offer to all Adults and Communities

Universal Offer

Everyone has access to reliable and up to date information and advice on care and support in Hampshire through a range of media and with our partners

Community Offer

We encourage and support communities to be self supporting; and help individuals and families to plan for and maintain their lifelong wellbeing

Offer to those who fund their own care

We ensure that self funders feel supported to make informed choices when planning for their needs.

- By providing a wide range of universal services and services for whole communities which self funders can access.
- By providing information and advice to help people purchase high quality and appropriate care services and support.
- By providing a community care assessment to anyone who requests it regardless of the individual's financial means.
- By supporting carers in their own right, even if the cared for person is not eligible to financial support from us.

Carers' Offer

We offer targeted support to all informal carers providing substantial and regular care for people. This is not dependent on the cared for person meeting Fair Access to Care Services (FACS) eligibility criteria and this support is not filtered by a means test of the carer's financial circumstances. Support could be offered to carers of people who are funding their own care and support.

- By signposting
- By assessment and support planning
- By provision of proportionate support and services – **including direct payments**



Crisis and re-ablement offer

We offer a period of up to six weeks of free care and support to people living in Hampshire who:

- At the point of discharge from hospital risk the loss of independence and where there is a high risk of re-admission to hospital or entering long term care; **OR**
- Experience a crisis at home that places them at risk of inappropriate admission to acute hospital or entering long term care; **AND**
- Meet 'Fair Access to Care' eligibility criteria 'critical' or 'substantial'.

Long term care and support offer

We will offer targeted support to adults who meet the eligibility for our services over a prolonged period of time or on a permanent basis. Person centred assessment and support planning for care and support

- Personal Budgets
- Support Planning
- Provision of proportionate services

Safeguarding Offer

We have in place a systematic and consistent approach to the prevention of abuse of all vulnerable adults whether they live at home or in institutional settings. We have procedures for responding to suspected or alleged abuse.

Three levels of response:-

- Safeguarding individuals
- Community safety and safeguarding
- Strategic Leadership and Co-ordination

Transformation

There is a need to build on what we have achieved :-

- Build further capacity to support for self funders including building brokerage capacity and further exploit Hantsdirect model
- Develop Prevention & Early Intervention – to reduce demand
- Develop Integrated care (including re-ablement and telehealthcare) – to manage demand and use less money together
- Using our In house capacity as an asset 'part of the solution'
- Continued transformation linked to Extra Care.
- Refocusing remaining residential capacity on joint sites to deliver good quality specialist dementia care.

Implementing the Care Bill

- “Dilnott” cap and self funders
- deferred payments
- carers

Outcomes

- Given financial pressures it is vital that we lead the integration agenda as this approach looks to reduce expenditure and also to:
 - remain focused on the individual and their family to deliver quality outcomes
 - manage future demand and shift our response to lower cost channels
 - slow down future new commitments given that the increased cost of complexity and demography are moving swiftly in the other direction
 - is transformational because more of the same will not work