

OPMH Southampton and South Hampshire Record of Engagement Activity

We aim to carry out informing and engagement activity that will:

- Engage all relevant stakeholders and gain feedback to inform future intentions
- Ensure plans reflect local needs
- Identify key stakeholders who can support the review and future implementation and build relationships for successful plans
- Meet the statutory duty to engage under Section 242 of NHS Act 2006
- Meet the requirements of equality legislation and the Equality and Human Rights Commission

Date	Purpose of communication/ Type of Informing or Involvement Activity	Stakeholders (Who and no. of people present)	Comments/ views (What key issues were raised, what went well, not so well)
14.01.11	Letter from Sandy Taylor to GP practices affected in South Hampshire	18	Letter explains rationale for changes to services, reducing number of beds. Review of November engagement activity enclosed. Offer to discuss further or meet
18.01.11	Pam Sorensen updating Patience Sambrook Eastleigh & Southern Parishes Older Peoples Forum	1	Rationale for changes explained which was understood. Concerns re: out of hours services and continuation of mental health services at the site. Issue raised re: development of Moorgreen site, wanted assurance re: access
20.01.11	Jane Bray and Dr Paul Hopper meeting with Keith House – Leader Eastleigh Borough Council	1	Fully supportive of plans in general terms. Use of Melbury Lodge was approved but not travel to Western Hospital. Concerns re: overall reduction in services for the local community in recent years. Would still favour OPMH ward on site. Interested in the bigger picture of healthcare provision at the Moorgreen site

28.01.11	Sandy Taylor updating Chris Gordon (CEO WEHCT)	1	CG will be supportive of Trust plans to develop older peoples services as these will include Liaison services
31.01.11	Jane Bray updating affected staff at Moorgreen Hospital site	50	4 meetings held. Questions asked about further round of MARS, concerns over staffing levels, questions re: what services would look like
01.02.11	Pam Sorensen and David Higenbottam updating Eastleigh & Southern Parishes Older Peoples Forum on proposal to close Linden and Willow Wards	8	Concerns over further reductions in services at Moorgreen Hospital site and transport access to other sites, not complimentary about services provided at Western Hospital. Southern Parishes not treated equitably. Explained nature of new community services. Specific questions asked about respite services and day centres.
02.02.11	Sandy Taylor e-mail to Mary Edwards (CEO BNHFT)	1	Meeting requested to discuss proposals
07.02.11	Letter and Feedback Form sent to Trust Members in Eastleigh & Southern Parishes geographic area	101	Letter outlines proposals and requests feedback and invites Member to the engagement event on 4 th March
08.02.11	Sandy Taylor updating Andy Ferrier and Verna Brown Test Valley Borough Council	2	Discussion around local ageing population. Reference to number of nursing homes in TVS with beds for people with dementia. Information provision for TVS residents
09.02.11	Sandy Taylor e-mail to Caroline Nokes and Chris Huhne	2	Meeting requested to discuss proposals
10.02.11	Pam Sorensen and David Higenbottam updating Cathie Fraser and Tonia Craig - Eastleigh Borough Council – on proposal to close Linden and Willow Wards	2	Concerns regarding the reduction of services over time and the health inequalities experienced by the residents of Eastleigh and the Southern Parishes. Lack of adequate public transport available to travel to the west of Southampton and the Trust's capacity to deliver the new care pathways will be subject to further discussion. Invite accepted for Trust to attend Scrutiny Meeting on 2 nd March.
14.02.11 15.02.11 22.02.11	E-mails to voluntary organisations inviting to Engagement Event. Background to proposal described in e-mail	9	Age Concern – Hampshire Alzheimer's Society Carers Centre – Eastleigh & Romsey Carers Together Community Action – Hampshire Eastleigh, Boroughs, Romsey MENCAP

			OneCommunity Eastleigh Solent MIND Test Valley Community Services
16.02.11	David Higenbottam meeting Amanda Hames and updating Hants LINKs meeting	LINK Management Board	To discuss communication with LINKs members. Action: e-mail invite for local LINKs members to attend engagement event
17.02.11	Dr Paul Hopper meeting Dr Simon Hunter (APAC Chair)	1	No specific objection to bolstering community teams by reducing bed stock. Limited understanding of OPMH, want our help to get to grip with the issues. Thinks we should work with/influence Adult Services to provide more respite and day care provision
18.02.11	Sandy Taylor updating Julian Lewis MP	1	JL focussed more on AMH and specifically IAPT matters
02.03.11	Amanda Horsman, Dr Paul Hopper, Pam Sorensen and David Higenbottam attending Eastleigh & Southern Parishes Scrutiny Meeting Tonia Craig to invite Parish Clerks and Area Co-ordinators from Councils listed at end of Activity Log ** ** Bishopstoke Parish Council Botley Parish Council Chandlers Ford Parish Council Eastleigh Borough Council Fair Oak & Horton Heath Parish Council Hamble Parish Council Hedge End Parish Council West End Parish Council	9 Councillors 1 GP	Presentation highlighted that proposals are part of the agreed model from the Joint OPMH commissioning Strategy. Meeting was supportive of the direction of travel and the development of community services. Particular focus on early diagnosis, support to rural areas, linking with other groups. Wanted re-assurance that savings from bed closures would result in improved community services. Concerns remain about the costs associated with people travelling to the Western for inpatient care. Trust needs to look at other options for accessing beds in the area for local people. GP highlighted that local focus should be on developing good quality community services for the majority rather than holding on to beds for the minority.
03.03.11	Sandy Taylor, David Higenbottam and Pam Sorensen attending Test Valley Health & Wellbeing LSP meeting	14 (inc. 1 GP)	Questions raised as to what community services will look like. GP commented that the merger will be good for joined up working. Also asked if model would include step down beds from General Hospitals. Positive feedback received for the Andover Model, but

			also highlighted the need for access to local bed based services when required. Will the model make it easier for carers to get support? Acknowledged that our services need to reach out to carers and other support groups.
04.03.11	Stakeholder and Public engagement event	Voluntary Sector x 6 Carers x 3 Feedback Form x 7	Majority of people agree with proposal to reduce the number of in-patient beds and improve community services. Concerns raised by all re: cuts to social care budgets and grant funding to voluntary organisations
08.03.11	Pam Sorensen attending Test Valley Locality Health Forum	13 (inc. 1 GP)	Understanding of need to use resources more efficiently. Query whether resource can be redirected to other areas. Support for more community based and respite services particularly for carers, but want greater understanding of what those services will be. Opportunity to increase joint working with 3 rd Sector.
10.03.11	Dr Paul Hopper updating APAC West meeting		Agree with commissioning strategy in terms of fewer beds and investment in CMHTs. Want more immediately accessible CPNs, Dementia/OPMH Advisors with up to date knowledge of local resources. Be more accessible and more linked into other service providers
10.03.11	Pam Sorensen updating Hants LINKs meeting	LINK Management Board	
23.03.11	OPMH Directorate updating Governors		
25.03.11	Sandy Taylor updating Caroline Nokes MP	1	
25.03.11	Sandy Taylor updating Alzheimer's Society – Eastleigh meeting		
28.03.11	Pam Sorensen and David Higenbottam updating Sandra Hawke Test Valley Council Health and Communities Lead	1	

TBC	Amanda Horsman and Dr Helen McCormack updating Chris Gordon (WEHCT)		
Various	Sandy Taylor updating Governors	8	Royston Weyman 9 th February Janet Best 18 th February Bob Blackman 21 st February Sandy Whittaker 22 nd February Susie Scorer 23 rd February Debbie Wisler 23 rd February David Adey 7 th March Gilda Newsham 25 th March