

AT A MEETING of the HEALTH AND ADULT SOCIAL CARE SELECT (OVERVIEW AND SCRUTINY) COMMITTEE of the COUNTY COUNCIL held at The Castle, Winchester on Thursday, 17 September.

**PRESENT**

Chairman:  
p Councillor Roger Huxstep

Vice-Chairman:  
p Councillor Chris Carter

**Councillors:**

p Ann Briggs	a David Keast
p Graham Burgess	p Martin Lyon
p Rita Burgess	p Fiona Mather
p Charles Choudhary	p Andy Moore
p Alan Dowden	p George Ringrow
p Jacqui England	a Steve Rippon-Swaine
p David Harrison	p Frank Rust
a Marge Harvey	p Bruce Tennent
p Tony Hooke	p Martin Tod

**Substitute Members:**

p Keith Evans

**Co-opted Members:**

Councillors:

p Tonia Craig  
p Alison Finlay  
p Yvonne Weeks  
p Dennis Wright

**In attendance at the invitation of the Chairman:**

Councillor Liz Fairhurst, Executive Member for Adult Social Care  
Councillor Patricia Stallard, Executive Member for Health and Public Health

77. **BROADCASTING ANNOUNCEMENT**

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recording for broadcasting purposes.

78. **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Marge Harvey, David Keast and Steve Rippon-Swaine. Councillor Keith Evans, as the Conservative Standing Deputy, was in attendance in their place.

79. **DECLARATIONS OF INTEREST**

Members were mindful that where they believed they had a Disclosable Pecuniary Interest in any matter considered at the meeting they must declare that interest at the time of the relevant debate and, having regard to the circumstances described in Part 3 Paragraph 1.5 of the County Council's Members' Code of Conduct, leave the meeting while the matter was discussed, save for exercising any right to speak in accordance with Paragraph 1.6 of the Code. Furthermore Members were mindful that where they believed they had a Personal interest in a matter being considered at the meeting they considered whether such interest should be declared, and having regard to Part 5, Paragraph 4 of the Code, considered whether it was appropriate to leave the meeting whilst the matter was discussed, save for exercising any right to speak in accordance with the Code.

Councillor Jacqui England declared a Personal interest in Item 8 as she is the Chairman of the Lymington Hospital League of Friends.

Councillor Roger Huxstep declared a Personal interest in Item 6, as his daughter is a client of an organisation affected by the proposals in the Supporting People report. He noted that whilst he would Chair the item, he would not take part in debating the content of the report, nor voting on any recommendation.

80. **MINUTES**

The Minutes of the meeting of the Health and Adult Social Care Select Committee (HASC) held on 28 July 2015 were confirmed as a correct record, and signed by the Chairman.

There were two matters arising in relation to the minutes:

**Membership of the HASC working group on Mental Health**

The membership had been confirmed included:

- Cllr Frank Rust (Chairman)
- Cllr Ann Briggs
- Cllr Graham Burgess
- Cllr David Harrison
- Dr Sarah Schofield (HWBB rep)
- Dr Olive Fairbairn (HWBB rep)

A date for the initial meeting of this group was being sought, and further updates would be given in due course.

**Response to Councillor Lyon on a number of matters,**

including Moorgreen and Bitterne

This would be forwarded to Cllr Lyon for his information after the meeting.

81. **DEPUTATIONS**

No deputations were received.

82. **CHAIRMAN'S ANNOUNCEMENTS**

The Chairman highlighted that a briefing would be circulated on the topic of 'systems resilience' to members after the meeting.

The Chairman also gave the Committee's thanks and best wishes to the Director of Adult Services, who would be retiring from her post at the end of October. This was echoed by many members of the Committee, who thanked Gill for her exemplary service to the County Council. It was noted that Graham Allen would be the Interim Director after this time.

83. **HCC ADULT SERVICES: ADULT MENTAL HEALTH HOUSING AND SUPPORT (SUPPORTING PEOPLE) REVIEW**

The Director of Adult Services and representatives attended before the Committee in order to present a report on the future of Supporting People Mental Health services, the proposals from which were due to be considered by the Executive Member for Adult Social Care (see report, Item 6 in the Minute Book).

An overview was provided of the report and the salient points for Members to consider. The three key elements listed at 11.3 in the report were highlighted. It was noted that the Equalities Impact Assessments had not outlined any substantive considerations, but that the impact of the proposals, if agreed, would be monitored.

Councillor Carter spoke as Chairman of the Supporting People working group, providing an overview of the meeting held on 7 July to consider the proposals before the Committee. He spoke in favour of supporting the proposals.

Other Members of the working group provided their view of the proposals and the issues they wished the Committee to consider in their pre-decision scrutiny and ongoing monitoring of this topic, which predominantly included the risks listed in the report.

In response to questions, Members heard:

- The historic model for Supporting People services did have an inequality of funding allocation. The review has tried to address some of the inequalities of the previous model, but this has been limited by where the accommodation sites are based.
- The model is designed to be flexible and therefore resource can be deployed elsewhere if demographic information shows need is geographically different.
- The support providers of accommodation-based services are a mixture of voluntary organisations and housing associations without landlord responsibility for the accommodation concerned. Both landlords and support providers have been key stakeholders in the review.
- A risk to the proposals is that landlords would not sign up to the new model. Early indications suggest this would not be the case, although some had been hesitant to sign up to the model until clarification has been received of exactly how it will work, or the outcome of the tender process is known.
- Performance is measured, with all providers asked to complete quarterly workbooks which focus on outcomes. Contract meetings will be held which will enable these outcomes to be shared and monitored. The provider will enter into service level agreements with the landlords/owners of the buildings available for supported housing

The Chairman agreed to enter into debate at this point, where members highlighted the need to ensure robust monitoring of the new models of supporting people, and scrutiny of the risks associated with the review.

The Committee noted their appreciation of the partnership working between the County Council and District and Boroughs on the Supporting People review work streams, and wished this to be minuted.

#### RESOLVED

That the Committee add this topic to the monitoring item in the work programme.

#### 84. **HCC ADULT SERVICES: TRANSFORMATION TO 2017 – REVENUE SAVINGS PROPOSALS**

The Director of Adult Services and representatives attended before the Committee in order to present the departmental transformation to 2017 savings proposals and public consultation feedback (see report, Item 7 in the Minute Book).

The Director outlined areas of the report pertinent to the

Add topic to work programme.

Committee to consider in their scrutiny of this item.  
Additional salient points raised during the presentation included:

- The 'Phase One' consultation, 'Shaping Hampshire', had been held over the summer, and sought views of the public, partners and communities in relation to how the Council could reduce spend and generate income.
- From this, the department had shaped proposals totalling £43.1m of savings, meeting the 14.5% required across all departments of the Council. The proposals would see a tighter focus on statutory responsibilities.
- The proposals would be heard by the Select Committee, and a decision would be taken by the Executive Member for Adult Services to commend the proposals to Cabinet, followed by a final decision at Council on 22 October.
- Decisions were being sought at this early stage in order to build in adequate time for the implementation of any proposals by the start of the 2017 financial year.
- Dependent on the decision-making at Executive Member, Cabinet and Council levels, there may be a requirement for the department to go out to a 'Phase Two' consultation, as some service-specific proposals would require further engagement with the public. Any further consultation would likely begin in the autumn and conclude in January 2016.
- That there would not be an allowance leading in to the 2017 budget for demographic growth pressures.
- There were some protected areas of spend within the department, which included services for carers, hospital discharge teams and working with the health sector.
- The reduction in spend required as part of this budget round would see the need to 'transform' services, rather than continue current models but top-slice budgets.
- Any changes to provision of service would be subject to new assessments for service users, and support on a one-to-one basis throughout implementation.

In response to questions, Members heard:

- The total workforce of the department was circa 3,000, which included those staff employed through 'in-house' residential services. Approximately 1,500 individuals were included in the most recent voluntary redundancy round, and following this, there would be approximately 200 fewer personnel in the department.
- That a total grant of £21.7m had transferred from the NHS to social care under the better care fund and

integrated care agreements. This funding in 2015/16 is being used to protect reablement care and discharge services from funding reduction impact.

- The better care fund had not yet delivered what was expected of it, although plans had really only been fully implemented in the previous year. The better care fund monies were a small part of a much large integrated services spend.
- Time would tell whether the new vanguard sites launched by the NHS in conjunction with provider partners following the 'five year forward view' would be able to meet the challenges and significant savings required in Hampshire.
- The winter period may potentially increase demand on health and social care services, and proactive plans were in place to ensure flexibility in the system with providers to cope with this. However systems resilience plans now reflected the increasing 365 days a year demand on the health and social care sectors.
- Some savings would be made ahead of time in order to facilitate 'spend to save' projects (such as project extra care).
- Proposals were in place to enhance the service HantsDirect provides to resolve more queries at the 'front door' without needing to transfer them through to Adult Services. Approximately 50% of the 100,000 contacts made to HantsDirect in relation to Adult Services are for general enquiries and advice, and therefore many of these could be resolved by a adult services professional team based in the contact centre.
- The government's announcement of the intention to move to the 'living wage' by April 2016 will have a significant impact on the care sector. The County Council are cognisant of the challenge this will create, and will take necessary steps required to address this issue. It is expected that the November Comprehensive Spending Review will refer to this budget announcement.
- That with the changes in the adult services model in Hampshire, it may be timely to revisit the Older People's wellbeing strategy to make it a cross-departmental document that reflects new ways of working and supports a move to greater independence, where appropriate.

During debate, Members discussed their views on the 'Transformation to 2017 – revenue budget proposals', both generally in terms of the Council's approach to applying budget reductions, and specifically in relation to the department's own proposals, taking into account the report and presentation from officers. Support was heard for the

department's approach and ability to reduce budgets to date, but concern was expressed by some members that a further round of departmental spending reductions would impact on services to an unsustainable level.

Discussion was also held on the Council's approach to applying the 14.5% budget reduction equitably across all departments of the Council. Some members declined to support any potential recommendation to commend the proposals to the Executive Member on the basis of disagreeing with this approach.

The Chairman moved to proceed to recommendations.

A recommendation was proposed by Councillor Lyon and seconded by Councillor Moore. A recorded vote was requested and agreed by a quorum of Members present. A vote took place on the recommendation as set out below:

*'In principle that the HASC does not support the revenue savings proposal reductions, therefore this Committee recommends that the lead member is duty bound to review in detail the alternative options set out in the Shaping Hampshire Consultation and provides reasons for the final decision.'*

For: Cllr Dowden, Cllr England, Cllr Harrison, Cllr Lyon, Cllr Moore, Cllr Tennent, Cllr Tod  
Against: Cllr Briggs, Cllr Graham Burgess, Cllr Rita Burgess, Cllr Carter, Cllr Choudhary, Cllr Evans, Cllr Huxstep, Cllr Mather, Cllr Ringrow, Cllr Rust.  
Abstained: None

An amended recommendation was proposed by Councillor Lyon and seconded by Councillor Moore and allowed by the Chairman. A recorded vote was requested and agreed by a quorum of Members present. A vote took place on the recommendation as set out below:

*'That this Committee recommends that the lead member is duty bound to review in detail the alternative options set out in the Shaping Hampshire Consultation and provides reasons for the final decision.'*

For: Cllr Dowden, Cllr England, Cllr Harrison, Cllr Lyon, Cllr Moore, Cllr Tennent, Cllr Tod  
Against: Cllr Briggs, Cllr Graham Burgess, Cllr Rita Burgess, Cllr Carter, Cllr Choudhary, Cllr Evans, Cllr Huxstep, Cllr Mather, Cllr Ringrow, Cllr Rust.  
Abstained: None

A recommendation was proposed by the Chairman and seconded by the Vice Chairman. A recorded vote was requested and agreed by a quorum of Members present. A vote took place on the recommendation as set out below:

*'That the Committee commends the recommendations as set out in Section 9 of the report to the Executive Member for Adult Social Care.'*

For: Cllr Briggs, Cllr Graham Burgess, Cllr Rita Burgess, Cllr Carter, Cllr Choudhary, Cllr Evans, Cllr Huxstep, Cllr Mather, Cllr Ringrow, Cllr Rust.  
Against: Cllr Dowden, Cllr England, Cllr Harrison, Cllr Lyon, Cllr Moore, Cllr Tennent, Cllr Tod  
Abstained: None

## RESOLVED

That the Committee commends the Executive Member for Adult Social Care to take the decision as set out in Section 9 of the report.

*Councillor Craig left the meeting at this point in proceedings.*

## 85. **HEALTH: INQUIRIES RECEIVED AND ACTION TAKEN**

### Southern Health NHS Foundation Trust: Progress against Care Quality Commission Inspection recommendations

The Medical Director of from Southern Health NHS Foundation Trust presented the update report on the progress against the recommendations made by the Care Quality Commission (CQC) during their inspection of the Trust's services (see Item 8 in the Minute Book).

In response to questions, Members heard:

- That all staff on mental health wards receive ligature training, and refreshers have been provided where required. Consideration has been given as to whether staff should carry ligature scissors with them, but it was currently felt that this was not required, on balancing the need between safety and risk-reduction.
- The use of restraint in Bluebird House had reduced significantly and procedures were under review to ensure that methods taught were in line with best practice.
- Monitoring activities had been put in place to ensure that standards were upheld post-CQC inspection, including peer review inspections.
- It was expected that the re-inspection reports on

Ravenswood and Southfield would be published in the near future. The reports had been received in draft and some actions were still outstanding which related to Southfield, but these were known and actions were being taken.

## RESOLVED

That Members:

1. Noted the good progress made by Southern Health NHS Foundation Trust against the Care Quality Commission's inspection recommendations.
2. Confirmed a further monitoring update in six months' time.

*Councillors Graham Burgess and Andy Moore left the meeting at this point in proceedings.*

### North East Hampshire and Farnham Clinical Commissioning Group and Frimley Health NHS Foundation Trust: progress update on the merger of Frimley Park and Heatherwood and Wexham Park NHS Foundation Trusts

The Committee received a report from representatives of North East Hampshire and Farnham Clinical Commissioning Group and Frimley Health NHS Foundation Trust, regarding the implementation of the merger between Frimley Park and Heatherwood and Wexham Park NHS Foundation Trusts, as requested at the Committee's September 2014 meeting (see Item 8 in the Minute Book).

It was reported that the merger took place on 1 October 2014, and was the first acquisition of a Foundation Trust by a Foundation Trust. In the week prior to the merger, Frimley Park NHS Foundation Trust was determined to be the first 'outstanding' hospital Trust following an inspection by the Care Quality Commission. The Heatherwood and Wexham Park Hospitals NHS Foundation Trust had previously been rated as 'inadequate'. The Trust had taken steps to ensure that the cultures in Heatherwood and Wexham Park adjusted to become similar in nature to those expected in Frimley, and this to date had been successful.

The merger had enable the new Trust to serve a population size which was seen as sustainable for a major general hospital, and the Trust had ambitions to become world leaders in specialisms such as stroke services.

The Trust were involved in the North East Hampshire and Farnham vanguard project with the Clinical Commissioning Group, and this had further strengthened partnerships between the two organisations.

That the work programme be updated.

In response to questions, Members heard:

- The Trust has been monitoring respective performance at all hospital sites since the merger, and have been externally scrutinised on these by Clinical Commissioners.
- Concerns had previously been expressed prior to the merger as to whether quality or performance would be compromised at Frimley as a result of taking on a underperforming Trust. Since this time, all parties had been content that performance has been maintained and standards applied to Heatherwood and Wexham Park without detriment to Frimley.
- It was envisaged that non-elective procedures at the Trust would decrease, and inappropriate use of the emergency department reduce, should the vanguard project be successful.
- The Trust and their staff were proud to be seen as best practice locally and nationally, and it was felt that strong leadership from the top, whilst encouraging views from the ground up, was the marker behind success. The Trust had an ethos of putting patients first, and this would continue as the merger was fully embedded.

RESOLVED

That Members:

1. Note the update.
2. Remove this topic from the work programme.

West Hampshire Clinical Commissioning Group: Community Beds review

Representatives of West Hampshire Clinical Commissioning Group (CCG) and partners presented proposed changes to the provision of community beds through a report, background slides and a presentation on the day (see Item 8 in the Minute Book).

Members were informed that although the proposals would see an actual reduction in the number of physical beds, the overall capacity of support in the community would increase through the introduction of additional 'virtual' beds, where additional investment would be made to support patients being treated in their own homes.

In response to questions, Members heard:

- That although it was true that the Clinical Commissioning Group was running a financial deficit, and there would be a saving through the reduction of

Work programme be updated.

the physical community beds, it was proposed that this be reinvested into providing resource in the community for the virtual beds.

- The recruitment issues found in some Community Hospitals resourced by Southern Health hadn't generally been experienced when recruiting to integrated care teams in the community. The Trust was currently recruiting additional personnel and all partners were confident that the community model would be resourced and sustainable.

## RESOLVED

That Members:

1. Support the proposals to transform the community bed model in West Hampshire.
2. Request an update in May 2016, after the full implementation of this model.

Work programme to be updated.

## 86. **WORK PROGRAMME**

The Director of Policy and Governance presented the Committee's work programme (see Item 9 in the Minute Book).

The topic of Moorgreen Hospital was raised and it was noted that an update would be to Members by Cllr Tennent on this subject in November.

The Chairman noted that he had looked into issues regarding Hythe, and would consider whether the Committee needed to take any subsequent steps.

Discussions were held on the topic of 'Air Quality' and it was agreed that this was both a public health and environment issue, and therefore questions would need to be asked of key officers before the Committee determined if this topic should be added to the work programme.

The Bitterne walk in centre proposals were discussed, and it was agreed that the date for the meeting where a final decision was to be taken be circulated to Members.

## RESOLVED:

That the Committee's work programme be approved, subject to any amendments agreed at this meeting.

Chairman, 24 November 2015