

AT A MEETING of the SAFE AND HEALTHY PEOPLE SELECT COMMITTEE of the COUNTY COUNCIL held at The Castle, Winchester on Monday 16 May 2011.

PRESENT

Chairman:
p Councillor Pat West

Vice-Chairman
p Councillor Roger Kimber

Councillors:

p Ann Buckley	p Andrew Joy
p Brian Collin	a Mark Kemp-Gee
p Alan Dowden	p Pam Mutton
p Liz Fairhurst	p Eric Neal
p Jane Frankum	a Jackie Porter
p Michael Geddes	

Also in attendance Councillor Felicity Hindson, MBE, Executive Member for Adult Social Care, and Barbara Crofton, LINK representative.

60. **APOLOGIES FOR ABSENCE**

Apologies were received from Councillors Mark Kemp-Gee and Jackie Porter.

61. **DECLARATIONS OF INTEREST**

Members were mindful that, where they believed they had a personal or personal prejudicial interest in any matter to be considered at the meeting, they should normally at the time of the debate declare their interest, and having regard to the circumstances described in paragraphs 9, 10, 11 and 12 of the County Council's Code of Conduct, consider whether to leave the meeting whilst the matter was discussed save for exercising any right to speak in accordance with Paragraph 12 of the Code.

No declarations of interest were made.

62. **MINUTES**

The Minutes of the Select Committee held 28 January 2011 were confirmed as a correct record and signed by the Chairman.

Arising thereon:

The Dementia Masterclass was held on 22 March, and was well attended by both Members and professionals working in the field of dementia. The workshop provoked some very interesting and frank discussions around the topic of dementia. The Chairman wished for her thanks to be recorded for the presenter's time, and for communicating the topic in an understandable and informative manner. A note of the workshop had been sent to Members electronically.

The update on adult services department efficiencies and a central government round-up would be heard at the 8 July meeting.

63. **CHAIRMAN'S ANNOUNCEMENTS**

That the Chairman announced that the 22 July meeting would now take place on 8 July. A letter had been sent to Members regarding this change. This had been due to a change in the Executive Member's meeting calendar.

The Chairman also announced that a briefing sheet had been circulated electronically on the success of the Self Directed Support roll-out.

64. **TRANSFORMATION OF IN-HOUSE LEARNING DISABILITY SERVICES**

The Committee received a report and presentation from the Director of Adult Services on the Transformation of In-House Learning Disabilities Services, and the public consultation preceding it. Members heard:

(Take in report and presentation)

- That the coalition government has shown their support for the continuation of a move to 'personalised' services, and the transformation of adult social care.
- That the efficiencies programme undertaken in the Department is not always driven by savings, but looking at how services can better fit service user's needs, and reinvesting capital where it is most required.
- That change can be frightening for both service users, their families and staff, which is why a flexible and understanding management strategy is needed to support the transformation programme.
- That the consultation undertaken on in-house learning disability services was difficult in the beginning, as service users and other stakeholders were worried that the main aim was to 'cut' rather than to 'transform'. Therefore care was taken to assure individuals that this wasn't the main driver for

That the Select Committee is updated on the implementation of the Transformation of Learning Disability Services recommendations in a year's time.

change.

- That all services users, families and carers using the in-house services were invited to consultation events.
- That staff working within in-house services were encouraged to make public consultation responses.
- That most of the proposals suggested within the consultation document were well supported, with a clear favouring of increased choice, especially from the younger demographic of service users and their families.
- That two of the day services originally proposed to close and re-locate (Gosport and Havant) are now recommended to stay open, as they are situated in relatively new and purpose-built buildings, and are close to local communities.
- That it is hoped that the re-location of the remaining day services will reduce average travel distances.
- That the outcomes from the consultation show consensus for a new model of crisis care, one which supports people within their own homes or care environments.
- That two further major amendments to proposals within the transformation programme following the consultation is the non-closure of one of the three residential homes at Upton Grey Close, allowing service users to remain within the service if they wish to, and a new build respite unit in the Fareham / Gosport unit, rather than expecting service users in South Hampshire to use respite facilities in Hayling Island.
- That services cannot continue sustainably in the way they are currently structured, especially as Hampshire County Council currently has a lack of ground floor accommodation for those with more complex needs.
- That the changes to services will take at least two years to implement, and will advance at services user's pace. Engagement with all stakeholders will continue throughout this period.

In response to questions, Members heard:

- That a 'crisis' for a service user with learning disabilities can relate to a safeguarding issue, tensions in the care environment, or not getting on with family or carers, etc. It does not relate to a medical crisis.
- That the new model of crisis care will be resourced by specially skilled staff working in the Havant area.
- That service users within the Meadowcroft residential and respite unit will all have individual plans in place before the site is closed. It may be possible that some service users on the Hampshire/Surrey border

can use Surrey County Council services, as joint working discussions are currently taking place.

- That there will be opportunities for service users to make use of local leisure and recreation facilities, such as swimming pools within school grounds, and vice versa.
- That it is important that local communities and voluntary groups are involved in providing services to those with learning disabilities. The Department are creating a 'launchpad' scheme, which is about building early relationships with those providing accessible leisure and recreation facilities in the area.
- That friendships are of vast importance to those with learning disabilities, and an advocacy network in Basingstoke is receiving start-up money in order to aid Adult Services in helping to identify and protect these. Each service user will have a person-centred review, part of which will be devoted to identifying relationships, and undertaken by someone who knows the individual.

RESOLVED:

That:

- (a) the 'Response to consultation and proposals for the Transformation of Learning Disability Services' is commended to the Executive Member for Adult Services.'
- (b) the Select Committee is updated on the implementation of the Transformation of Learning Disability Services recommendations in a year's time.

65. **JOINT HAMPSHIRE MENTAL HEALTH COMMISSIONING STRATEGY**

The Committee received a report and presentation from the Director of Adult Services on the Joint Hampshire Mental Health Commissioning Strategy. Members heard:

(Take in report and presentation)

- That service users were very positive about their involvement within the wellbeing 'world café'.
- That the consultation had been an opportunity for everyone's voice to be heard – the feedback methods had been specifically chosen so that all attending could make their opinion known.
- That the 'world café' event had taken place in 2009, at the beginning of the inception of the personalisation agenda. The implementation event, with the outcomes learnt from the consultation and the resulting plans and pathways, occurred in March

That the Select Committee receive the details of the Joint Hampshire Mental Health Strategy implementation plan when it is available.

That when receiving the Joint Hampshire Mental Health Strategy implementation plan, the Select Committee also receive an update on the work

2011.

- That the Department is currently looking to go out to tender for the provision of mental health 'wellbeing centres'.
- That two years have passed since the beginning of the Joint Hampshire Mental Health Commissioning Strategy, and a change in mental health and general NHS policy from the coalition government has further delayed the final drafting of the document. As a result of these policy directions, engagement has been sought with the emerging GP Commissioning Consortia.

undertaken within the forces and veterans pathway.

In response to questions, Members heard:

- That the consultation resulted in the emergence of and consensus on ten 'themes' around mental health services.
- That the strategy provides high-level policy direction on the commissioning of mental health services; the implementation plan is currently being finalised.
- That a formal response was forwarded to the consultation by the Royal Navy, representing all three forces. Work has been undertaken with the Aldershot army garrison around mental health provision to serving and ex-soldiers.
- That it is difficult to quantify the number of ex-military living in Hampshire. A civilian-military partnership board has been set up to discuss issues, including mental health, around the re-introduction to civilian life for ex-forces personnel.

RESOLVED:

That:

- (a) the Select Committee receive the details of the Joint Hampshire Mental Health Strategy implementation plan when it is available.
- (b) when receiving the Joint Hampshire Mental Health Strategy implementation plan, the Select Committee also receive an update on the work undertaken within the forces and veterans pathway.

66. **AGE PROOFING MAINSTREAM PUBLIC SERVICES / ENGAGING WITH OLDER PEOPLE SCRUTINY REVIEWS**

The Committee received a report from the Director of Economy, Transport and Environment on the progress of the Age Proofing Mainstream Public Services / Engaging with Older People Scrutiny Review recommendations.

(Take in report)

In response to questions, Members heard:

That the recommendations of the 'Age Proofing Mainstream Public Services' and 'Engaging with Older People' scrutiny reviews are monitored by

- That there has always been a team within the Environment Department focused upon demography and trends within the County. In line with the Scrutiny Review recommendations, the scope of this team has now been widened, and the County Research and Intelligence team has been created.
- One new aspect of the team's scope will be to draw in the use of customer insight and assess the responsiveness of the Council to it's customers.
- This work will also seek to ensure that the Council has taken account of new equality duties on protected characteristics within local government, e.g. fair access to all to services.
- That the Council needs to gain further consistency in publishing what it has learnt from consultation and engagement and how this has informed our decisions.
- That the 'template', or process, suggested by the Eastleigh and Southern Parishes Older People's Forum is broadly in line with the Council's 'Compact' agreement.
- That the community development officers within Adult Services are taking a strong interest in the group' work and will assist in investigating further methods of engaging with the 'hard to reach'.

RESOLVED:

That the recommendations of the 'Age Proofing Mainstream Public Services' and 'Engaging with Older People' scrutiny reviews are monitored by the Chairman and Scrutiny Officer, and brought back before the Select Committee at a suitable point in the 2012/13 work programme.

67. **WORK PROGRAMME**

The Chief Executive presented the work programme and annual report (Item 8 in the Minute Book).

RESOLVED:

That the Committee's Work Programme and Annual Report be approved subject to the issues raised at the meeting.

the Chairman and Scrutiny Officer, and brought back before the Select Committee at a suitable point in the 2012/13 work programme.

Chairman, 25 November