

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Health Overview and Scrutiny Committee
Date of Meeting:	24 September 2013
Report Title:	Proposals to Develop or Vary NHS Services
Reference:	5208
Report From:	Director of Policy & Governance

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1. Summary and Purpose

- 1.1. The purpose of this report is to alert Members to proposals from the NHS to vary or develop health services provided to people living in the area of the Committee.
- 1.2. Proposals that are considered to be substantial in nature will be subject to formal public consultation. The nature and scope of this consultation should be discussed with the Committee at the earliest opportunity.
- 1.3. The response of the Committee will take account of the Framework for Assessing Substantial Change and Variation in Health Services agreed by the Hampshire, Isle of Wight, Portsmouth and Southampton Joint Committee in November 2010. This places particular emphasis on the duties imposed on the NHS by Sections 242 and 244 of the Health and Social Care Act 2006, includes new responsibilities set out under the Health and Social Care Act 2012, and takes account of key criteria for service reconfiguration identified by the Department of Health. The 'Framework' can be found on the website at http://www3.hants.gov.uk/councilmeetings/advsearchmeetings/meetingsite/mdocuments.htm?sta=&pref=Y&item_ID=4831&tab=2&co=&confidential=
- 1.4. This Report is presented to the Committee in 2 parts:
 1. *Items for action:* these set out the actions required by the Committee to respond to proposals from the NHS to substantially change or vary NHS services.
 2. *Items for information:* these alert the Committee to forthcoming proposals from the NHS to vary or change services. This provides the Committee with an opportunity to determine if the proposal would be considered substantial and assess the need to establish formal joint arrangements

- 1.5. This report and recommendations provide members with an opportunity to influence and improve the delivery of health services in Hampshire and therefore support the delivery of the Corporate Strategy aim of maximising well being.

Items for Action

2. Surrey and Borders NHS Foundation Trust – Adult Mental Health Wellbeing Centre

Background

- 2.1 Surrey and Borders NHS Foundation Trust attended the 30 July 2013 meeting of the Committee to present proposals to move an Adult Mental Health Wellbeing Centre from Frimley Children’s Centre to a location in North East Hampshire.
- 2.2 It was heard at the 30 July meeting that the Trust had been exploring options for the re-location following a request from the owner of the wellbeing centre’s current location to vacate the site. It was planned that in line with the Joint Mental Health Strategy, the service be co-located with intervention teams in future, in either Aldershot or Farnborough.
- 2.3 Members requested that Surrey and Borders NHS Foundation Trust return to a future meeting once firm proposals were available for the future location of this service, as well as the travel times expected to the new location, and any impact this move might have on Hampshire service users. It was resolved that the Committee would not be able to come to a view on the nature of the change until these details were available.

Update

- 2.4 Surrey and Borders NHS foundation Trust have confirmed that the preferred location for the move of the Adult Mental Health Wellbeing Centre is the Aldershot Centre for Health, in order that services can be co-located with community mental health recovery services.
- 2.5 Work to measure impact on travel times has taken place, where it has been found that the majority of service users will experience a reduction in travel times. Alternative satellite clinics will be available for those who may experience a slight increase in travel time.
- 2.6 An update report providing responses to the Committee’s recommendations of 30 July 2013 is attached as [Appendix 1](#) (page 7).

Recommendations

- 2.7 That Members confirm:
 1. If they consider that the changes are substantial in nature.
 2. If they require any further information or a further update in relation to the planned move of this service.

Items for Monitoring

3. South Eastern Hampshire Clinical Commissioning Group: Chase Community Hospital – proposals for future service provision

Background

3.1 South Eastern Hampshire Clinical Commissioning Group (SEH CCG) first presented outline proposals to the HOSC in September 2012 for the future of Chase Community Hospital. These were:

- To close the remaining eight inpatient beds and introduce a new bed-based model of care, which would include the introduction of a 'virtual ward' to the area, with the majority of patients being supported in their own home or a nursing home bed by community teams (if clinically appropriate).
- To expand outpatient services and clinics provided from Chase, including the move of community-based teams into the hospital, following the reorganisation and refurbishment of existing ward space.

It was agreed at the September 2012 meeting that the Committee would form a working group to test the evidence for the proposals listed above.

3.2 At the 27 March 2013 meeting of the HOSC, the Committee agreed to support SEH CCG's proposals for Chase Community Hospital, confirming that the working group had resolved that evidence had been presented which supported the HOSC's role in the process. These were to:

- Ensure that the NHS has engaged and involved stakeholders in relation to changes; and,
- Ensure that the changes proposed are in the interest of the population served.

3.3 The Clinical Commissioning Group last provided an update to Members at their meeting on 30 July 2013, where progress was reported against the HOSC's recommendations made in relation to the proposals, and timescales were provided on the move to the new model of care. Members requested at this meeting that SEH CCG provide a short update to the Committee once the new bed-based model of care in the Whitehill and Bordon area was in place, and the inpatient beds at Chase Community Hospital had closed.

Update

3.4 The Clinical Commissioning Group has confirmed that the enhanced model of community based care has now been implemented, and the nursing home beds have been commissioned and are now operational. In addition, all patients have now vacated the inpatient beds at Chase Community Hospital, and the ward is now closed. An update report providing further detail is attached as [Appendix 2](#) (page 16).

Recommendation

- 3.5 That Members confirm if they are satisfied with the actions of South Eastern Hampshire Clinical Commissioning Group in implementing the proposals to date.
- 3.6 That Members confirm if they require further information or a further update on progress.

Items for Noting

None

CORPORATE OR LEGAL INFORMATION:

Links to the Corporate Strategy

A. Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
B. Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
C. Enhancing our quality of place:	yes
Corporate Improvement plan link number (if appropriate):	

Section 100 D – Local Government Act 1972 – background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

IMPACT ASSESSMENTS:

1. Equalities Impact Assessment:

a) *No implications arising from this report.*

2. Impact on Crime and Disorder:

a) *No implications arising from this report.*

3. Climate Change:

- *How does what is being proposed impact on our carbon footprint / energy consumption?*

No implications arising from this report.

- *How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?*

No implications arising from this report.

Reprovision of Services from Frimley Children's Centre

September 2013 - Progress Update

1. Background

The Frimley Children's Centre (FCC) site has historically provided children's mental health and learning disability services, working age adult mental health services, substance misuse and children's acute paediatric out-patient services.

Over the years the site has been transferred between a number of NHS organisations. Most recently the site was transferred from NHS Hampshire to Frimley Park Hospital, in April 2012.

The site is now being sold for development for staff accommodation and residential units. Frimley Park Hospital is presenting its planning application to Surrey Health Borough Council on the 24 September 2013 and hopes to begin development shortly after.

Surrey and Borders Partnership NHS Foundation Trust is working with a range of stakeholders to agree plans for mental health, learning disability and substance misuse services to be relocated off this site during 2013.

2. Services Provided at Frimley Children's Centre

Surrey and Borders Partnership NHS Foundation Trust recently provided the following services at this site:

- Child and Adolescent Mental Health Services for residents of West Surrey
- Adult Mental Health Wellbeing Centre at Beech House, predominantly for residents of N E Hampshire and some residents of Surrey Health
- Substance Misuse Services for residents of West Surrey

3. Relocation Plans and Timing

The Trust has now relocated two of the services previously provided at FCC and the following two services still remain on the site at the moment:

Service	Planned Relocation Date
Child & Adolescent Mental Health	Autumn 2013
Wellbeing Centre	Autumn 2013

We continue to work with colleagues at Frimley Park Hospital to try and achieve a mutually agreeable timetable for the transfer of these services. The relocation dates are dependent on a number of factors including delivering an effective model of service, involving and consulting with staff and people who use services, identification of suitable and affordable property, meeting planning requirements for health care use and approving capital for any refurbishment.

Child and Adolescent Mental Health Services for residents of West Surrey

The Community Team for young people with a learning disability relocated to Berkeley House in Godalming on the 5 July. They are now co-located with colleagues providing similar domiciliary and community services. The team has been provided with lap tops and mobile internet access to enable more mobile working solutions to support the delivery of their service.

Our child and adolescent mental health services will be reprovided from a range of locations including local schools and children's centres, thereby retaining strong links and coherent planning within the child health and social care system.

We continue to deliver some joint assessment clinics with Frimley Park Hospital community paediatric department in addition to supporting young people who have self-harmed, at that site. In parallel we are also developing partnership opportunities to run some clinics in local schools in Camberley and Frimley.

The main focus for the team base is likely to be co-location with Surrey Heath Borough Council in their offices in Camberley. The discussions with Surrey Heath Borough Council are now well advanced and we hope to conclude that agreement in the next few months.

Adult Mental Health Wellbeing Centre at Beech House, predominantly for residents of N E Hampshire and some residents of Surrey Health

We are progressing the relocation of this service into NE Hampshire. We reviewed the model of service following feedback from our commissioners. The model which we are now progressing is one where our N E Hampshire community mental health recovery services co-locate with the wellbeing service.

We are therefore exploring the impact on people who use services and also our staff of co-location of these services to our preferred option in Aldershot Centre for Health. Annexe 1, 2 and 3 set out the number and distribution of people who use services. This can be summarised as follows:

Service	No of people using the service	% of Hampshire residents	Main centres of population served
Wellbeing Centre	293	75%	Aldershot, Farnborough, Cove, Fleet
Hollies Community Service	414	85%	Aldershot, Farnborough, Cove
Conifers Community Service	402	95%	Fleet, Cove, Backwater

We propose to deliver this model of care centred on Aldershot Centre for Health as the base for our teams and supported with satellite clinics in the

Fleet, to ensure that we provide a more local and accessible service to residents of Cove and Hart.

The overall impact on Hampshire residents who use the Wellbeing Centre should be a reduction in travel time for the majority of residents. The satellite clinic arrangements for the Hampshire residents who attend the Conifers CMHRs will in some cases be a slight increase in travel times however we will manage this through satellite clinics. There should not be any impact on Hampshire residents who already attend the Hollies community team in Aldershot. We anticipate the service will relocate in the autumn following refurbishment work at Aldershot Centre for Health.

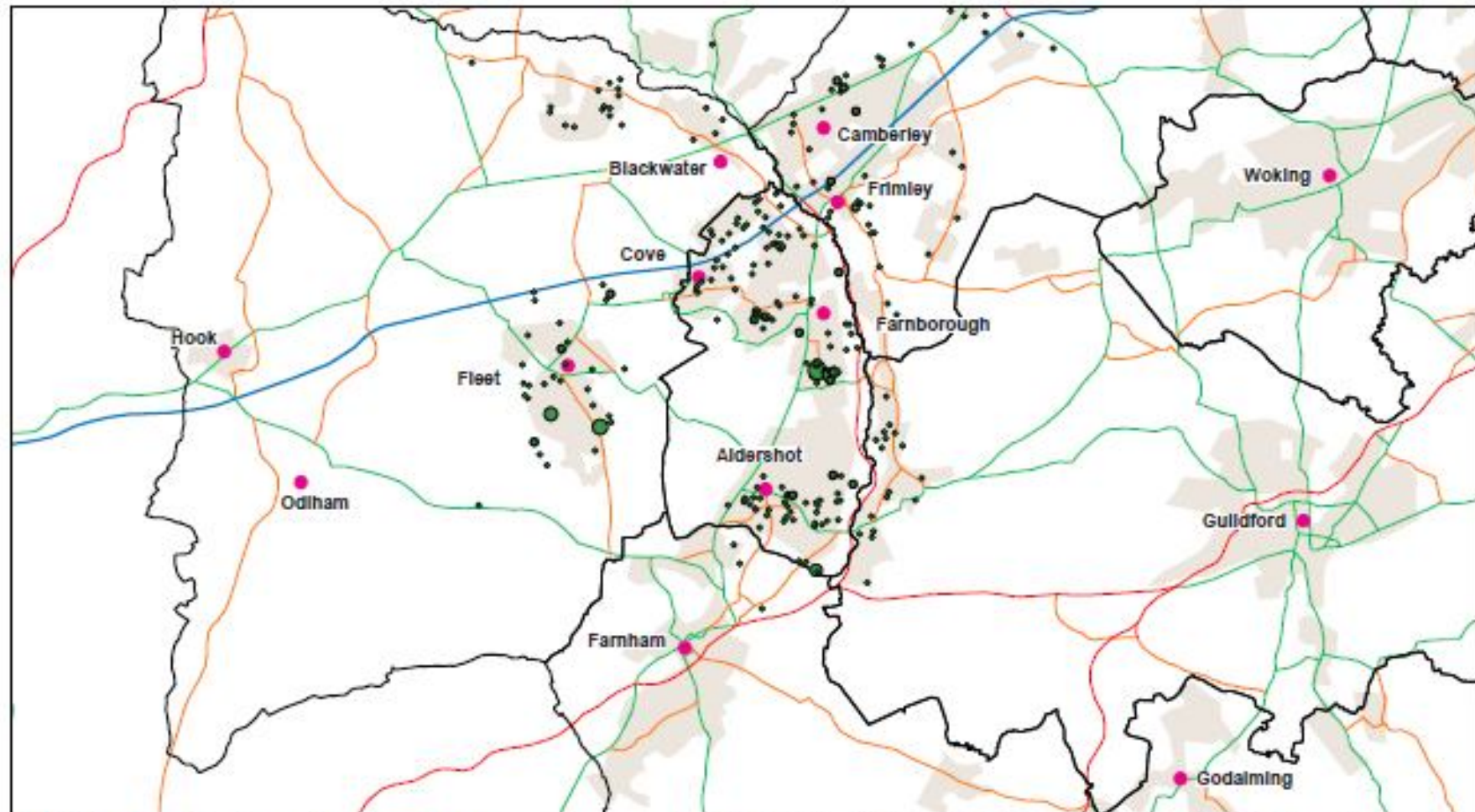
4. Next Steps

We have now developed our detailed options for the Wellbeing Centre and Child and Adolescent Mental Health Service whilst continuing to discuss these options with staff and people who use services.

We are therefore seeking support from the Hampshire HOSC regarding the service relocation arrangements.

Pat Keeling, Director of Strategic Change

September 2013



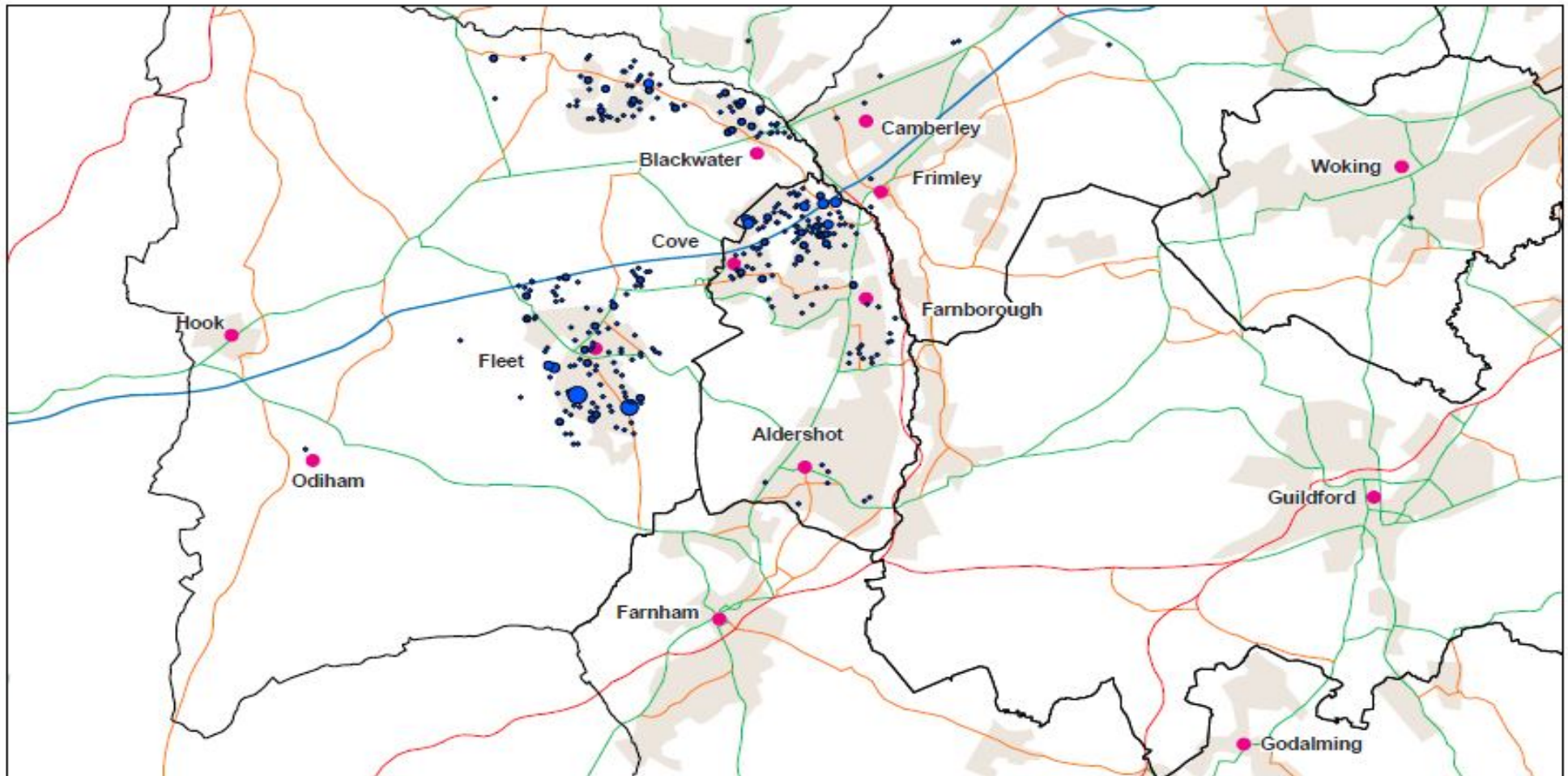
Well Being Centre client postcodes

Total clients 293
 Hants residents 221
 % Hants 75%

The Well Being Centre is at Frimley

Mileages	Aldershot	B'water	Camberley	Cove	F'borough	Farnham	Fleet	Frimley
Aldershot		8.8	10.3	6.1	4.3	3.5	5.2	6
Blackwater	8.8		1.5	5.7	3.5	11.5	6.3	2.9
Camberley	10.3	1.5		7.1	4.9	12.9	7.9	2.8
Cove	6.1	5.7	7.1		1.8	8.6	3.3	3.8
Farnborough	4.3	3.5	4.9	1.8		7	5	2
Farnham	3.5	11.5	12.9	8.6	7		5.4	10
Fleet	5.2	6.3	7.9	3.3	5	5.4		7.1
Frimley	6	2.9	2.8	3.8	2	10	7.1	

from AA Route Planner, accessed 6 August 2013



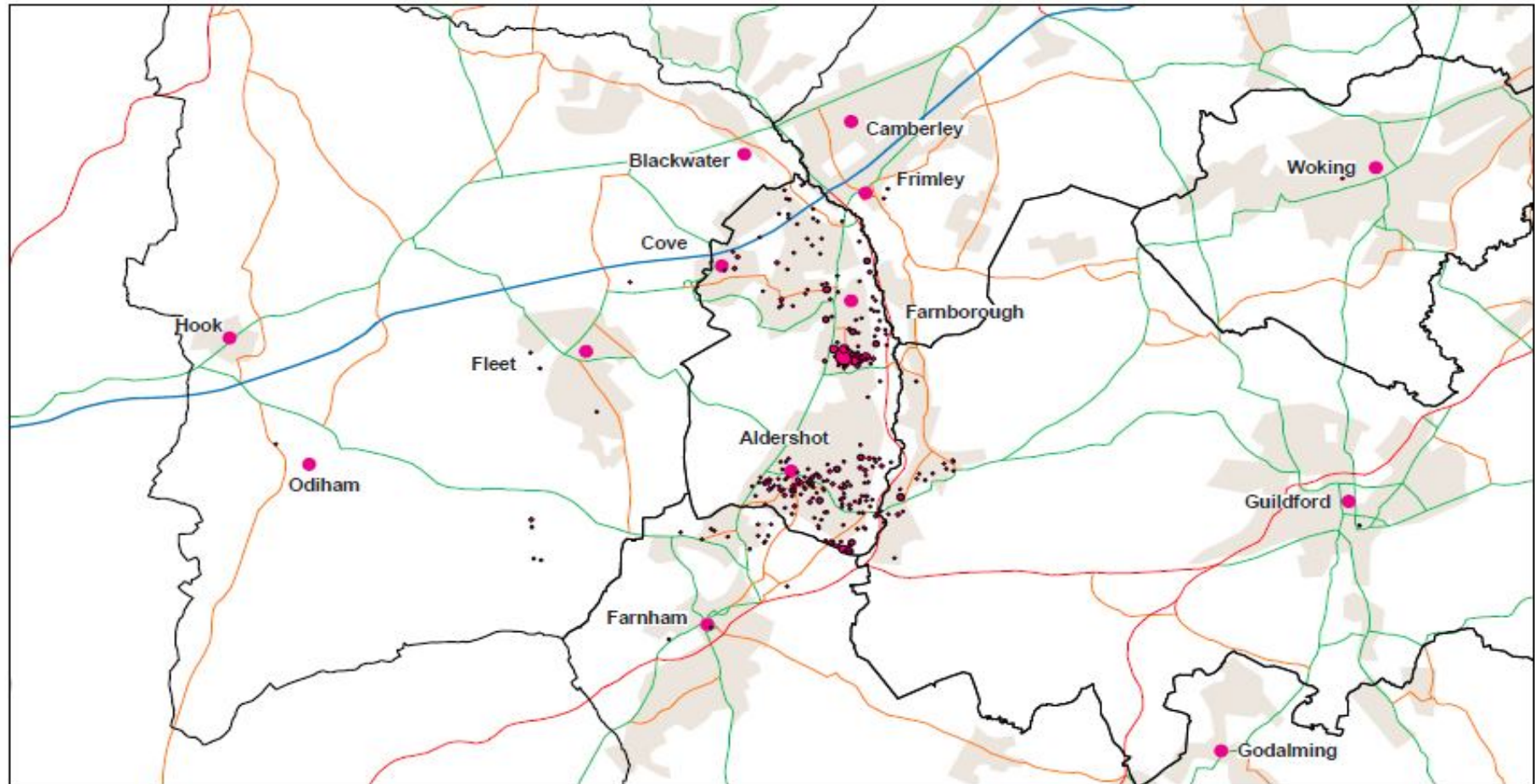
Conifers client postcodes

Total clients 402
 Hants residents 380
 % Hants 95%

Conifers is at Cove

Mileages	Aldershot	B'water	Camberley	Cove	F'borough	Farnham	Fleet	Frimley
Aldershot		8.8	10.3	6.1	4.3	3.5	5.2	6
Blackwater	8.8		1.5	5.7	3.5	11.5	6.3	2.9
Camberley	10.3	1.5		7.1	4.9	12.9	7.9	2.8
Cove	6.1	5.7	7.1		1.8	8.6	3.3	3.8
Farnborough	4.3	3.5	4.9	1.8		7	5	2
Farnham	3.5	11.5	12.9	8.6	7		5.4	10
Fleet	5.2	6.3	7.9	3.3	5	5.4		7.1
Frimley	6	2.9	2.8	3.8	2	10	7.1	

from AA Route Planner, accessed 6 August 2013



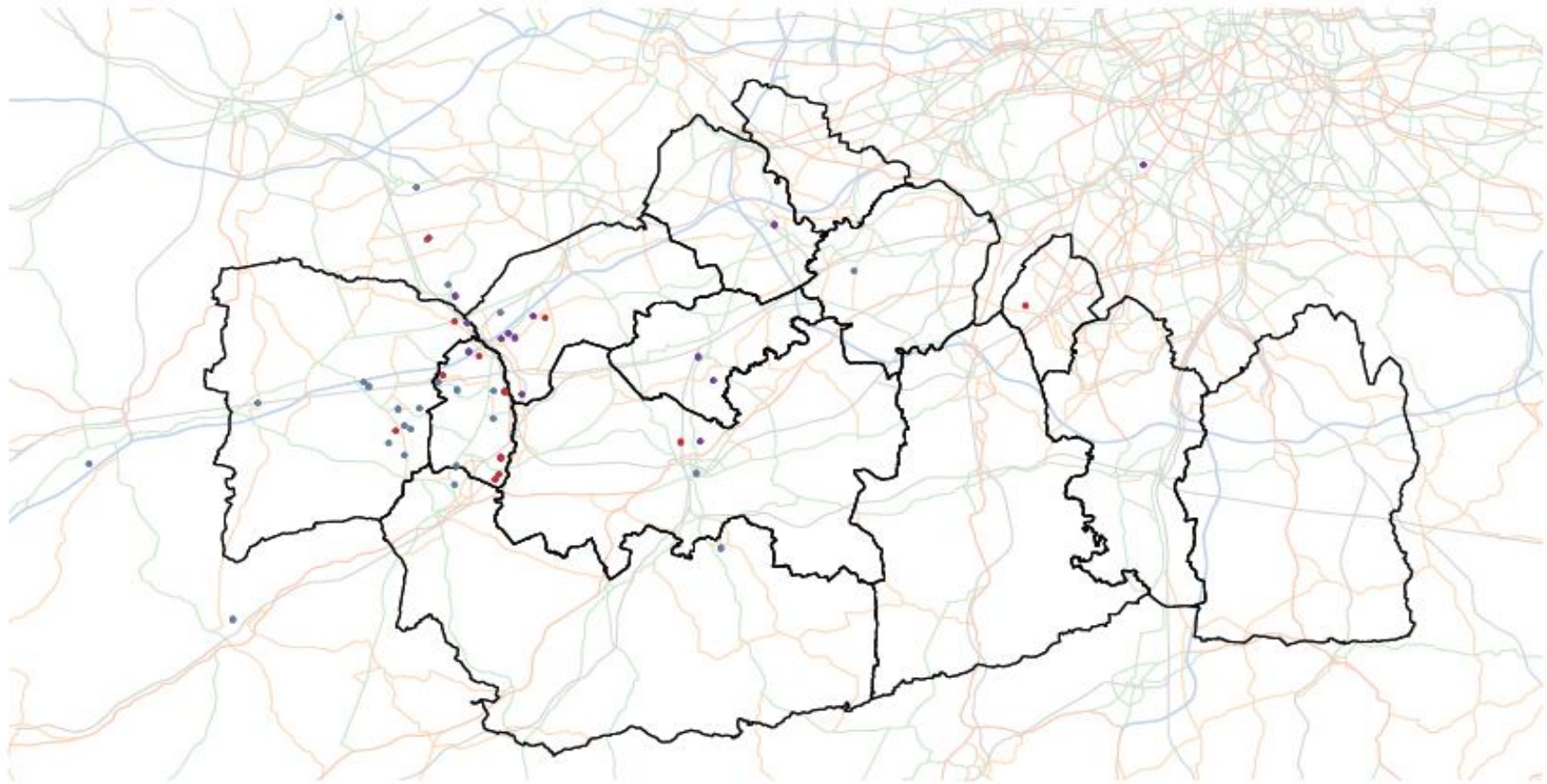
Hollies client postcodes

Total clients 414
 Hants residents 351
 % Hants 85%

Hollies is at Aldershot

Mileages	Aldershot	B'water	Camberley	Cove	F'borough	Farnham	Fleet	Frimley
Aldershot		8.8	10.3	6.1	4.3	3.5	5.2	6
Blackwater	8.8		1.5	5.7	3.5	11.5	6.3	2.9
Camberley	10.3	1.5		7.1	4.9	12.9	7.9	2.8
Cove	6.1	5.7	7.1		1.8	8.6	3.3	3.8
Farnborough	4.3	3.5	4.9	1.8		7	5	2
Farnham	3.5	11.5	12.9	8.6	7		5.4	10
Fleet	5.2	6.3	7.9	3.3	5	5.4		7.1
Frimley	6	2.9	2.8	3.8	2	10	7.1	

from AA Route Planner, accessed 6 August 2013



Staff Postcodes

- CMHTRS Conifers
- CMHT Hollies
- Well Being Centre

HAMPSHIRE HEALTH OVERVIEW & SCRUTINY COMMITTEE

Chase Hospital Redevelopment Update – 11 September 2013

1. INTRODUCTION

- 1.1. Since 2009 the South Eastern Hampshire Clinical Commissioning Group (SEHCCG) and its predecessor, Hampshire Primary Care Trust, has been engaging with local people and their representatives to determine a sustainable future for Chase Community Hospital in Whitehill and Bordon, and for community services serving local people.
- 1.2. Discussions with the Hampshire Health Overview and Scrutiny Committee have been a central element of this work, culminating in March 2013 with a presentation of the Outline Business Case for the Redevelopment of Chase Community Hospital. At that meeting, the HOSC resolved that:
 - There has been appropriate stakeholder engagement in the development of the proposals for Chase Community Hospital
 - The changes to service provision are in the best interest of the local population
 - Recommendations made by the HOSC Chase Working Group were agreed. A further request was made that the option to provide x-ray facilities as part of the minor injuries service be investigated as part of the opportunities to expand diagnostics.
- 1.3. An update on progress was provided to the HOSC at its meeting on 30th July 2013 and the Committee resolved that *“Members are satisfied with the response of the Clinical Commissioning Group to the recommendations of the Committee”* and *“An update is provided to 24 September meeting of the Committee following the implementation of the new bed-based model of care, and the closure the inpatient beds at Chase Community Hospital.*
- 1.4. This paper provides the update requested by the HOSC as far as possible given it is written less than two weeks after the closure of the beds at Chase Community Hospital. Sara Tiller, Chief Development Officer of the CCG, will attend the meeting and provide any further update verbally. In addition to formal monthly reporting on progress of the Nursing Home beds and the Integrated Community Team, very regular contact is being kept with both in these early weeks. To date no significant issues have been identified and early feedback is positive.

2. UPDATE

- 2.1 Overall, the Chase Hospital Redevelopment Project is on track. The first major milestone – implementation of the enhanced model of community based care with an Integrated Community Team working extended hours and Nursing Home beds commissioned at Wenham Holt Nursing Home –

has been achieved. The project remains on track to deliver the second major milestone of April 2015 for the completion of all building and renovation works and all moves into the building.

- 2.2 The last three patients left the ward during the week beginning 26th August. Two were discharged home and the third, following discussions and agreement with the patient and family, was transferred to Petersfield Hospital on Wednesday 28th. Following that transfer, the beds at Chase Community Hospital were closed.
- 2.3 Four nursing home beds have been commissioned from Wenham Holt Nursing Home and have been open since Monday 2nd September. Beds were available at Petersfield Hospital over the interim weekend, although in the event no admissions were required during that period.
- 2.4 Transport is available for carers and relatives of patients admitted to the beds in Wenham Holt and overnight accommodation is also available for the carers and relatives of patients at the end of their lives. To date, one patient has been admitted to Wenham Holt.
- 2.5 The Integrated Community Team (ICT) is established and working extended hours from 7am to 11.30pm and is available overnight as needed. Whilst again recognising it is relatively early days, at the Chase Redevelopment Project Board meeting on Friday 6th September it was reported that GPs have already noted an improvement and an increased resource in community services – as well as the ability to increase the care package for an individual patient at short notice.
- 2.6 An extensive programme of communications has taken place during the last month in order to keep all interested parties informed and up to date on the latest developments. Groups targeted include GPs, other health professionals, acute NHS Trusts who have historically used the Chase, the ambulance and patient transport services, Chair of the HOSC and the local Member of Parliament. Local people have also been kept informed via media releases and local representatives through the Chase Hospital Steering Group, which met on 6th September.
- 2.7 Some of the main communications activity is listed below:-
 - 9 August - CCG letter to GPs giving a round-up of the position at 9th August
 - 13 August - CCG letter to GPs re awarding of the NH beds contract
 - 14 August - Southern Health Foundation NHS Trust letter to GPs re arrangements at Chase during interim period until closure
 - 21 August - CCG letter to GPs re access to ICT & update on NH beds
 - 22 August - CCG letter to GPs with criteria and referral process for nursing home beds
 - 22 August - CCG letter to acute Trusts, Ambulance Service and the Out of Hours Primary Care provider with criteria and referral process for nursing home beds and Integrated Community Team
 - 27 August - Southern Health Foundation NHS Trust email to Petersfield GPs re use of beds at Petersfield Hospital
 - 30 August - Letter to stakeholders with full details of arrangements

- Aug/Sept Media releases at each key milestone
- Chase Times, an online publication which goes to all interested stakeholders, 1,000 hard copies are also distributed to outlets in Whitehill and Bordon.

3. CONCLUSION

- 3.1 The implementation of the enhanced model of community based care with an Integrated Community Team working extended hours and Nursing Home beds commissioned at Wenham Holt Nursing Home – has been achieved and early indications are that the model is working well. Close monitoring is in place to ensure that progress is continually reviewed and that any issues that might arise can be addressed in a timely manner.
- 3.2 Work continues on other aspects of the project to redevelop the Chase Community Hospital, including the recommendations of the HOSC made at its March 2013 meeting, and the project remains on track to deliver the refurbished building and associated services by April 2015.