

HAMPSHIRE COUNTY COUNCIL**Report**

Committee:	Health Overview and Scrutiny Committee
Date of Meeting:	30 July 2013
Report Title:	Inquiries Received and Action Taken
Reference:	5093
Report From:	Director of Policy & Governance

Contact name: Katie Benton, Scrutiny Officer

Tel: 01962 847336

E-mail: katie.benton@hants.gov.uk

1. **Summary and Purpose**

- 1.1. This report provides Members with information about the issues brought to the attention of the Committee and the response to these referrals. It sets out the inquiries received, the source of this inquiry and any action taken. Where appropriate comments have been included and copies of briefings or other information attached.
- 1.2. The approach adopted provides the route through Local HealthWatch and other partner organisations (Hampshire district councils, NHS organisations, voluntary and independent sector providers and organisations that are representative of social care service users and carers) can raise issues with the Committee.
- 1.3. Where inquiries raised with the Committee are already subject to monitoring or other performance management activities the action taken will be focused on the local resolution of inquiries through appropriate sign-posting to the agency best placed to respond.
- 1.4. Where an issue cannot be satisfactorily resolved between the parties concerned then the Committee can consider options for further action.
- 1.5. New issues raised with the Committee, and those that are subject to on-going reporting are set out in Table One of this report.
- 1.6. The recommendations included in this report support the Corporate Strategy aim of maximising wellbeing through the overview and scrutiny of health services in the Hampshire County Council area.

Table One: Inquiries Received and Action Taken

Topic/ inquiry	Source	Action Taken	Comment
Adult Mental Health	Surrey and Borders Partnership NHS Foundation Trust	<p>The HOSC recently received a briefing from the Trust informing of their intention to move the location of the service.</p> <p>The Trust has been invited to respond to questions from the HOSC on the contents of the briefing, which is attached as Appendix 1 (page 6).</p>	
<p>Recommendations:</p> <p>That Members confirm:</p> <ol style="list-style-type: none"> 1. If they are satisfied with the engagement and involvement activities that are supporting this work. 2. If they consider that the changes are substantial in nature. 3. If they require any further information or a further update in relation to the planned move of this service. 			
Oncology inpatient services	Royal Bournemouth and Christchurch Hospitals (RBCH) NHS Foundation Trust	<p>The Committee has been kept informed of this temporary closure of inpatient beds since October 2012.</p> <p>The last update provided to the HOSC in April 2013 informed them of the on-going need to temporarily close the inpatient oncology ward in Bournemouth, and to transfer patients from this service to Poole hospital. The Committee wrote to RBCH following this meeting requesting clarification around staffing, timelines and engagement.</p> <p>A response letter can be</p>	The Competition Commission have recently published their decision not to allow the foundation trusts of RBCH and Poole Hospitals to merge.

Topic/ inquiry	Source	Action Taken	Comment
		found at Appendix 2 (page 11).	
<p>Recommendations:</p> <ol style="list-style-type: none"> 1. That the Chairman of the HOSC meet with Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust to further understand the steps being taken to resolve the issues that have required this temporary closure in inpatient beds. 2. That a further update on this temporary closure is reported to a future meeting of the Committee. 			

CORPORATE OR LEGAL INFORMATION:

Links to the Corporate Strategy

Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
Enhancing our quality of place:	yes
Corporate Improvement plan link number (if appropriate):	

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

IMPACT ASSESSMENTS:

Equalities Impact Assessment:

No implications arising from this report

Impact on Crime and Disorder:

No implications arising from this report

Climate Change:

- How does what is being proposed impact on our carbon footprint / energy consumption?
No implications arising from this report

- How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?
No implications arising from this report

Reprovision of Services from Frimley Children's Centre

July 2013 - Progress Update

1. Background

The Frimley Children's Centre (FCC) site has historically provided children's mental health and learning disability services, working age adult mental health services, substance misuse and children's acute paediatric out-patient services.

Over the years the site has been transferred between a number of NHS organisations. Most recently the site was transferred from NHS Hampshire to Frimley Park Hospital, in April 2012.

The site is now being sold for development for staff accommodation and residential units. Frimley Park Hospital is in the process of submitting a planning application to Surrey Health Borough Council and they hope to commence development in September 2013.

Surrey and Borders Partnership NHS Foundation Trust is working with Frimley Park Hospital NHS Foundation Trust and a range of stakeholders to agree

plans for mental health, learning disability and substance misuse services to be relocated off this site during 2013.

2. Services Provided at Frimley Children's Centre

Surrey and Borders Partnership NHS Foundation Trust recently provided the following services at this site:

- Child and Adolescent Mental Health Services for residents of West Surrey
- Adult Mental Health Wellbeing Centre at Beech House, predominantly for residents of N E Hampshire and some residents of Surrey Health
- Substance Misuse Services for residents of West Surrey

3. Relocation Plans and Timing

The Trust has now relocated two of the services previously provided at FCC and the following two services still remain on the site at the moment:

Service	Planned Relocation Date
Child & Adolescent Mental Health	Autumn 2013
Wellbeing Centre	Autumn 2013

We continue to work with colleagues at Frimley Park Hospital to try and achieve a mutually agreeable timetable for the transfer of these services. The relocation dates are dependent on a number of factors including delivering an effective model of service, involving and consulting with staff and people who use services, identification of suitable and affordable property, meeting planning requirements for health care use and approving capital for any refurbishment.

Child and Adolescent Mental Health Services for residents of West Surrey

The Community Team for young people with a learning disability relocated to Berkeley House in Godalming on the 5 July. They are now co-located with colleagues providing similar domiciliary and community services. The team has been provided with lap tops and mobile internet access to enable more mobile working solutions to support the delivery of their service.

Our child and adolescent mental health services will be reprovided from a range of locations including local schools and children's centres, thereby retaining strong links and coherent planning within the child health and social care system.

We continue to deliver some joint assessment clinics with Frimley Park Hospital community paediatric department in addition to supporting young

people who have self-harmed, at that site. In parallel we are also developing partnership opportunities to run some clinics in local schools in Camberley and Frimley.

The main focus for the team base is likely to be co-location with Surrey Heath Borough Council in their offices in Camberley. The discussions with Surrey Heath Borough Council are now well advanced and we hope to conclude that agreement in the next few months.

Adult Mental Health Wellbeing Centre at Beech House, predominantly for residents of N E Hampshire and some residents of Surrey Health

We are progressing the relocation of this service into NE Hampshire. We reviewed the model of service following feedback from our commissioners. The model which we are now progressing is one where our N E Hampshire community mental health recovery services co-locate with the wellbeing service.

There are a number of potential locations from which we can deliver this model and we are focussing on Aldershot and Farnborough for the main base together with satellite clinics in the Fleet, to ensure that we provide a more local and accessible service to residents of Hart.

Depending on which option we finally take forward we anticipate the service will relocate in the autumn.

Substance Misuse Services for residents of West Surrey

This service which operated one day a week at the Frimley Children's Centre site relocated to the Ridgewood Centre in Frimley at the end of June.

We are exploring longer term options for the delivery of consulting space for our substance misuse service with pharmacies, not only in Frimley but also in other locations in Surrey and Hampshire.

4. Next Steps

We will develop the detailed options for the Wellbeing Centre and Child and Adolescent Mental Health Service whilst continuing to discuss these options with staff and people who use services.

If there is going to be a significant change in any of these services due to relocation, we would expect to conduct a formal consultation. We would be happy to keep the Hampshire HOSC informed of progress regarding the service relocation arrangements.



The Royal Bournemouth and Christchurch Hospitals

NHS Foundation Trust
The Royal Bournemouth Hospital

Castle Lane East
Bournemouth
Dorset
United Kingdom
BH7 7DW

Tel: 01202 303626
www.rbch.nhs.uk

29 April 2013

Cllr Pat West
Chairman
Health Overview and Scrutiny Committee
Room 105, Elizabeth II Court
Hampshire County Council
(By email)

Dear Pat,

Temporary change in service for oncology inpatients

Thank you for your letter dated 18 April 2013 in which you asked for some supplementary information about the temporary changes to the oncology inpatient service.

Please find the following response to your queries:

- **Whether support has been received from commissioners for an extension of the temporary closure of inpatient oncology services at RBCH.** Full support for the extension has been given by Dorset CCG to extend current temporary arrangements.
- **What steps have been taken to try to recruit appropriately trained staff to reopen the ward.** Since the transfer of the inpatient service, new medical staff have been appointed at RBCH but there have also been resignations. The recruiting problems we were faced with in 2012 continue today. We are liaising closely with the deanery and looking at converting existing speciality doctor posts to formally approved training posts that might help in the longer term, but

nationally a proportion of both training and non-training posts remain unfilled. The decision to transfer the inpatient oncology services temporarily to Poole Hospital is in the interest of patient safety.

- **How Hampshire patients continue to be engaged with on this temporary change of service.** We continue to address any concerns that patients or their families may have with this temporary arrangement on an individual basis. I would also take this opportunity to reaffirm that existing extensive outpatient and daycase services remain unchanged and are provided at the Royal Bournemouth Hospital.
- **Whether this temporary change is affected by current considerations by the competition commission.** The original decision pre-dated the involvement of the Competition Commission.
- **When this temporary change is expected to end.** Both organisations keep the temporary arrangement under regular review. An approach that is supported by local commissioners.

As reassurance, the continued temporary change affects a very small group of patients. Between 1 October 2011 and 30 September 2012, a total of 257 oncology patients had 346 admissions to hospital. In terms of where oncology inpatients came from 14.5% (37 patients) are resident in Hampshire.

Please do not hesitate to contact me if you require additional information.

Yours sincerely



Helen Lingham
Chief Operating Officer

Copy:

Sue Whitney, Poole Hospital NHS Foundation Trust

Paul Knight, The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust

Paul Shelton, The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust

Tom Geldart, The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust