

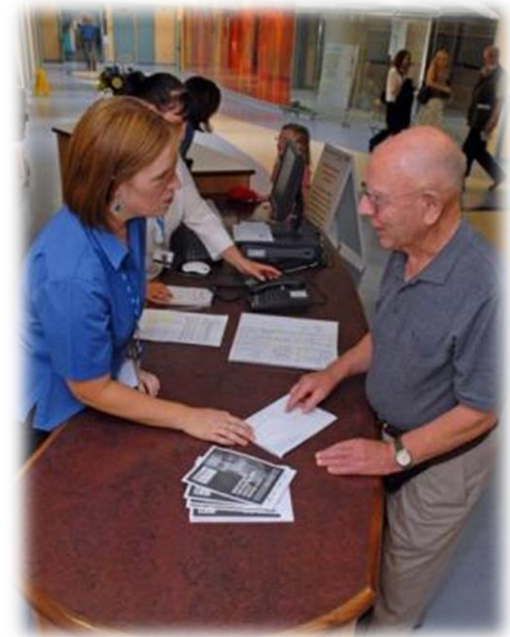
Hampshire Health and Adult Services Social Care Select Committee (HASC)

HHFT CQC Inspection Report
18 January 2016



Introduction

- The Report Findings
- The “must do” Actions
- The Quality Summit
- Progress to date



HHFT “GOOD” Rating

Hampshire Hospitals NHS Foundation Trust

Quality report

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Date of inspection visit:
Date of inspection visit:
30 and 31 July, 13 and 14 August
2015

Date of publication:
TBC 2015

This report describes our judgement of the quality of care at this trust. It is based on a combination of what we found when we inspected, information from our 'Intelligent Monitoring' system, and information given to us from patients, the public and other organisations.

Overall rating for this trust	Good	
Are services at this trust safe?	Requires improvement	
Are services at this trust effective?	Good	
Are services at this trust caring?	Outstanding	
Are services at this trust responsive?	Good	
Are services at this trust well-led?	Good	

Overall reflections

- Delighted for our patients
- Delighted for our staff
- Not complacent & want to be even better
- Small number of knotty problems



Andover War Memorial Hospital

Basingstoke and North Hampshire Hospital

Royal Hampshire County Hospital

Positives to reflect on

- Outstanding for Caring across 3 hospitals
- Outstanding End of Life Care across 3 hospitals
- Dementia care
- Specialist surgical expertise
- Clinical leadership



MUST do actions

- ED target
- Medicines storage
- Andover MIU
- NEWs & collapsed patients
- Access to CAMHS
- Identifying patients with LD
- VTE monitoring
- Outpatients cancellations
- Weekend physio for children with Cystic Fibrosis
- Resuscitation equipment checks
- Medical imaging contract & lone working
- Sustainable staffing plans

Areas for improvement

- Requires improvement for Safety
- Cross-site standardisation e.g. guidelines
- Process variability e.g. checking equipment
- Leadership support to remote services
- Patient booking systems e.g. OP cancellation



Quality Summit

11 December 2015

- Strong support from partners:
 - Commissioners (WHCCG, NHCCG, Wessex Area Team)
 - HCC Adult & Children's' services
 - Sussex Partnership (CAMHS)
 - Southern NHSFT
 - SCAS NHSFT
 - HCC Scrutiny Officer
 - HealthWatch

- Joint work on knotty problems

Topics for joint work

- Improve our emergency pathway in & out of the hospital
- Improve our care & support to patients with mental health problems or learning disabilities
- Deliver sustainable solutions for clinical staffing



Andover War Memorial Hospital



Basingstoke and North Hampshire Hospital



Royal Hampshire County Hospital

Stakeholder Commitments

Improve our emergency pathway in & out of the hospital

- Consider shared staff pool for health and social care across Hampshire
- Working together - System Resilience Group or leadership daily
- Build stronger relationships & trust

Improve our care & support to patients with mental health problems or learning disabilities

- Education - training and support (mentoring) **HEE Wessex**
- Learning from the community - voluntary sector alliance **Healthwatch**
- Joint appointments - learning from what worked well - via **Crisis Concordat**

Stakeholder Commitments

Deliver sustainable solutions for clinical staffing

- Promote integration - link to Devolution, explore alternatives models across health e.g. ACO
- Support from the **HASC** to focus on sustainable staffing
- Centralise most acute to sustain specialist staffing (or spend ++)

Next steps

- Complete improvement actions
- Work with partners on shared solutions
- Peer-review to assure ourselves of improvement

Any questions?

