

REPORT OF THE
Cabinet/Leader
PART II

104. SHAPING HAMPSHIRE - 2013/14 ANNUAL PERFORMANCE REPORT

1. On 23 June 2014 the Cabinet received and endorsed the County Council's key performance outcomes for 2013/14, as reported in the Annual Performance Report. These outcomes were subsequently welcomed by the Policy and Resources Select Committee on 24 July 2014. Following consideration of the Annual Performance Report by the Select Committee, the roll-out of superfast broadband and the Digital Strategy were added to the Committee's future work programme for further investigation.

2. Since the demise of the Comprehensive Area Assessment for local authorities, prescribed by the Audit Commission, the Council has continued locally, where relevant, the management and political process to review performance across the County Council in key services and activities. The bulk of these services and activities are included in the *Shaping Hampshire* plan which Cabinet agreed in October 2013.

3. The arrangements in place are built around the Council's Performance Management Framework (PMF), which is arguably more relevant than the previously nationally-prescribed models, as it relates to Council policies, budget decisions, major strategies and key political objectives.

4. Overall performance against the *Shaping Hampshire* Plan was strong during 2013/14, with a high percentage of measures showing an improved direction of travel, and meeting targets.

5. No high-performance risks were reported. Key performance highlights for the year included: the restructuring of Corporate Services and the delivery of phase one of the Integrated Business Centre; the shared services partnership with Hampshire Constabulary and Hampshire Fire and Rescue Service; the partnership with the Isle of Wight Council to deliver Children's Services on the Island; the 'good' and 'outstanding' judgements from Ofsted's inspection of services for vulnerable children; and the level of investment in both superfast broadband and school places.

6. A key component of the PMF is an annual self-assessment, which provides an evaluation of performance across key aspects of management and service delivery. Overall outcomes from the Annual Self-Assessment Review evidenced the County Council's performance as *good* with *outstanding* features. This is broadly consistent with the outcome of the recent Local Government Association (LGA) Peer Review and the more robust inspection of Children's Services from Ofsted.

7. The County Council has remained on-track in its delivery of significant cost reductions and efficiencies during this period. *Transformation to 2015* workstreams have gained the Council a positive advantage in future-proofing its services and the ability to further expand its capacity through shared and traded services with other public sector partners.

Further details can be found at www.hants.gov.uk/councilmeetings.htm

by typing in the relevant reference number:

- *Shaping Hampshire* - 2013/14 Annual Performance Report (search item reference 5926)

COUNCILLOR ROY PERRY
Leader of the Council