

Report to the Transport for South Hampshire Joint Committee

Date: 25 September 2012

Report by: Paul Walker, Transport Policy & Sustainable Travel Team
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Subject: Smart Ticketing Back Office and Scheme Roll Out

1. Summary

1.1 The need to share certain back office functions to deliver a smart Solent Travelcard has been identified through the work developing the Smart Ticketing element of the Major Local Sustainable Transport Fund bid. This report outlines how this will be procured and the need to recruit a smart ticketing development officer to deliver the scheme.

1.2 The following decisions are sought:

That the Joint Committee:

- (a) approves Southampton City Council, as the Lead Authority, bringing together common functions of the system, facilitating the smart ticketing back office workstream and procuring the Smart Ticketing Back Office (Asset Management System/Host Operators Processing System and Customer Management System where applicable), in partnership with Portsmouth City Council and Hampshire County Council;
- (b) agrees that this approach goes through the democratic processes of each partner authority to agree this approach formally; and
- (c) agrees that a Smart Ticketing Development Officer be recruited by Southampton City Council working to deliver the scheme within the Local Authorities and with transport operators funded by the Local Sustainable Transport Fund major bid funding.

2. Reason

- 2.1 To enable the roll out of the scheme as submitted in the Local Sustainable Transport Fund “A Better connected South Hampshire” bid which has been funded.

3. Other Options Considered and Rejected

- 3.1 (i) procure three individual Asset Management System/Host Operators Processing Systems (AMS-HOPS):

- (a) additional procurement, staffing, and software; and
- (b) constitutes a missed opportunity for a collective back office and still needs an ‘honest broker’ for Local Sustainable Transport Fund scheme.

- (ii) join an established authority AMS-HOPS:

- (a) would breach European Union procurement rules; and
- (b) loss of ‘control’ and (potentially) ‘transparency’ (no other authorities adopted this route).

- (iii) join a new developmental AMS-HOPS:

- (a) timeframe for delivery outside Local Sustainable Transport Fund funding period; and
- (b) potential conflict of interest if Transport for South Hampshire Authorities have issues when they are part of a much larger scheme.

- (iv) join a bus operator AMS-HOPS:

- (a) competition issues for operators;
- (b) ferry operators would need additional assurances;
- (c) would still need procurement/charging method; and
- (d) loss of ‘control’ and (potentially) ‘transparency’ (no other authorities adopted this route).

4. Conflicts of Interest Declared by the Decision Maker or Other Executive Member Consulted – None.

5. Dispensation granted by the Standards Committee – None.

6. Reason(s) for the Matter being dealt with if Urgent – None.

Approved by: Date:

**Councillor M J Kendal - Chairman
Transport for South Hampshire Joint Committee**