

HAMPSHIRE COUNTY COUNCIL**Decision Report**

Decision Maker:	Executive Member for Adult Social Care
Date:	24 June 2015
Title:	Older Persons' Day Opportunities - Permission for Single Tender Approvals
Reference:	6654
Report From:	Director of Adult Services

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Executive Summary

- 1.1. The purpose of this paper is to seek approval from the Executive Member for Adult Social Care for single tender approvals for contracts for externally contracted day services for older people, related transport and premises costs, for a maximum of up to 18 months to commence on 1 July 2015 with a combined total value of up to £2,726,054.
- 1.2. This paper seeks to:
 - Explain the need for the Single Tender Approvals.
 - Identify the maximum value for the individual contracts.

2. Contextual information

- 2.1. Executive Member for Adult Social Care and Public Health gave approval in March 2014 to tender and award contracts for externally contracted day services for older people for a maximum of up to 5 years (2+1+1+1) following a 2 year review of these services.
- 2.2. Contracts were to introduce more modern and enabling approaches to services and promote increasing choice for service users.
- 2.3. Contracts were awarded in September 2014 with a start date of 1 January 2015.
- 2.4. The new contracts covered 8 tender lots over the County area.
- 2.5. Savings of £175,000 per annum were planned from this commissioning process for the financial year 2015/16.
- 2.6. Age Concern Hampshire was successful for 6 of the 8 lots (consisting of 19 day centres).

- 2.7. Age Concern Hampshire subsequently withdrew its tender on 19th December 2014 leaving 6 lots without a provider for these day services from 1 January 2015.
- 2.8. The other two remaining lots were agreed and let and the successful providers commenced service on 1 January 2015 at the agreed costs for a maximum of up to 5 years (2+1+1+1).
- 2.9. Emergency negotiations took place with Age Concern Hampshire and consortium partners (Frogmore Day Services, One Community and SCA) following their withdrawal from the contract. To enable services and related transport to continue in the short term a six month contract extension was agreed which ends on 30 June 2015.
- 2.10. An 18 months single tender is proposed for 1 July 2015 to 30 December 2016 for these services and providers. In addition contracts for the associated services for transport and premises are required to enable the day services to continue.

3. Finance

- 3.1. A new single tender contract for 1 July 2015 to 30 December 2016 for 14 day centres provided via Age Concern Hampshire will have a value of up to £2,064,990.
- 3.2. Due to overlapping tender lot areas, 5 other day centres were within lots originally awarded to Age Concern Hampshire and also require new single tender approval to carry on for up to 18 months with an additional total value of £367,142. These providers are:
 - Frogmore Day Services with an 18 month contract value up to £168,150
 - One Community with an 18 month contract value up to £167,792
 - SCA Fenwick2 with an 18 month contract value up to £31,200
- 3.3. All transport for day services is included within contract with the providers of the day services with exception of transport for Malmsbury Lawn day centre. This transport is currently provided by Community First Havant and East Hampshire (Community First). It is proposed that contracts for transport services to Malmesbury Lawn day service are also extended for up to 18 month period with costings listed in Exempt Appendix 1
- 3.4. It is proposed that additional lease costs for the provision of premises in some locations is covered for the 18 months period with potential costs to the department of up to £126,222. Detailed costs are listed in Exempt Appendix 1.

4. Legal Implications

- 4.1. A request for a Single Tender Approval is a request to waiver the Council's Standing Orders and depart from usual practice. As such it may only be used in exceptional circumstances with appropriate approval.

4.2. It is for the Executive Member as decision maker to have due regard to the need to:

eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act and advance equality of opportunity and foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

5. Consultation and Equalities

5.1. It is critical to maintain the service for people whilst contractual agreements are agreed and put in place.

5.2. No consultation has been undertaken with regard to this proposal, however, the previous review of older persons' day services included consultation on potential future models for day services with service providers and other key stakeholders. This information remains relevant.

5.3. An equalities impact assessment was produced for the initial review of day services in March 2014.

5.4. This assessment found that age and disability were high impact factors in these services and the impacts were positive on these groups. These support services are designed to combat isolation and improve access for people, not only to formal services but to local communities and to assist in networking between people and between local groups. These services are designed to directly address discrimination, exclusion and isolation felt by older people and their carers.

5.5. The service providers will be expected to consider equalities issues and the diversity of the population in the different localities of Hampshire and take account of the particular issues, opportunities or needs as part of the contract.

5.6. The providers will be expected to respect beliefs and traditions of the people using the service and any impact this may have on their dietary needs or daily requirements. The provider will be expected to be aware of the needs of older people and their carers for intimacy. They will be expected to be discreet and respectful in all matters relating to a service users' sexuality and understand that for many people it may be a sensitive and private matter that they find difficult to discuss.

6. Other Key Issues

6.1. To enable the department to meet its statutory duties continued provision of day services is required. The tender exercise was not completely successful in implementing a new model. In order to maintain provision in the interim the only available providers are those currently providing the service.

7. Recommendation

7.1 That the Executive Member for Adult Social Care gives approval for a single tender to award contracts for externally contracted day services for older

people for a maximum of up to 18 months and related transport and premises costs, to commence on 1 July 2015 with total maximum contract costs to:

- Age Concern Hampshire of up to £2,064,990
- One Community Eastleigh of up to £167,792
- Frogmore day services of up to £168,150
- SCA at Fenwick2 of up to £31,200
- Transport to Malmesbury Lawn day service of up to £167,700.
- Approval to spend up to £126,222 for related premises costs.

CORPORATE OR LEGAL INFORMATION:**Links to the Corporate Strategy**

Hampshire safer and more secure for all: Improving community links and networks, helping to address isolation and exclusion.	yes
Maximising well-being: Improving health and well-being for all.	yes
Enhancing our quality of place: Working with communities to enhance local services.	yes

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

IMPACT ASSESSMENTS:

1. Equality Duty

1.1. The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;

Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;

Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;

Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;

Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

1.2. Equalities Impact Assessment:

The long-term vision for day opportunities for older people is being developed in partnership with older people themselves, with service providers and other key stakeholders. The aim of the project is to ensure that future day services and day opportunities for older people are more personalised and focused around reablement. Day services for older people and older people with dementia or other high support needs (including physical and functional mental health needs and or sensory loss) play an important supporting role in maximising opportunities for well being, improving quality of life and promoting independence. Day Service Opportunities do not operate in isolation to the rest of the community or other services available in the community – they will be delivered to promote the ethos of early intervention and prevention and reablement and will facilitate people towards being confident in self directing their long term support needs. The service will support people throughout their ageing journey and adapt to their changing needs whilst ensuring that activities and services offered are both personalised and appropriate to their needs and ultimately are outcome focused and life enhancing. The service aims to:

- Reduce the level of social isolation felt or experienced by older people and older people with dementia and other high support needs.

- Support older people and older people with dementia and other high support needs to feel more confident to live at home either independently or with support
- Promote the ethos of a healthy and active older age
- Decrease the number of interventions required on a long term basis
- Increase the level of community engagement and intergenerational activity
- Empower people to shape the service and older age that they want
- Provide meaningful activity and interaction for people with dementia and other high support needs
- Support the people who use the service to take positive risks to maximise opportunities for life enhancing outcomes
- Provide flexible and responsive respite for carers

2. Impact on Crime and Disorder:

2.1 No impact has been identified

3. Climate Change:

3.1. How does what is being proposed impact on our carbon footprint / energy consumption?

No impact has been identified

3.2. How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?

No impact has been identified