

**HAMPSHIRE COUNTY COUNCIL****Executive Decision Record**

<b>Decision Maker:</b>	Executive Member for Economy, Transport and Environment
<b>Date:</b>	10 September 2013
<b>Title:</b>	Contract awards for a Host Operator or Processing System (HOPS), Customer Management System (CMS), Card Production and Operator Reimbursement for Concessionary Fares
<b>Reference:</b>	5164
<b>Report From:</b>	Director of Economy, Transport and Environment

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**1. The Decision**

- 1.1 That approval be given to award a (call off) contract, via the Framework procured by Southampton City Council, for the provision of the AMS/HOPS, CMS and Card Production functions for the continued operation of the Hampshire Concessionary Travel Scheme for four years with an option to extend up to six years via 2 one year increments, at a total estimated value of £815,448.
- 1.2 That approval be given to extend the existing contract with JMP Consultants, who manage the day to day operation of the scheme and support reimbursement to operators up to 31 December 2015, as allowed in the existing contract.
- 1.3 That, in consultation with the Executive Member for Economy, Transport and Environment, the Director of Economy, Transport and Environment be given delegated authority to extend the AMS/HOPS and CMS contract in increments up to its maximum term of six years, and also to agree minor contract variations to the items approved at paragraphs 1.1 – 1.2.

**2. Reason for the decision:**

- 2.1 The contracts will provide the County Council with continued access to an Asset Management System/Host Operating Processing System (AMS/HOPS), a Customer Management System (CMS) and Card Production, all of which it needs in order to continue to provide the Hampshire Concessionary Travel Scheme and fulfil the statutory requirements for operating a Travel Concession Scheme. The concessions offered by the scheme, which support the transport needs of older and disabled people, help to support the County

Council's wellbeing agenda. The ability to continue to reimburse operators accurately will also be maintained. It will enable a multi authority smartcard to be introduced in the south of Hampshire for the first time with the help of funding from the Local Sustainable Transport Fund.

**3. Other options considered and rejected:**

3.1 The County Council could continue to make its own contract arrangements for the Asset Management System/Host Operating Processing System (AMS/HOPS), Customer Management System (CMS) and Card Production which supports the Hampshire Concessionary Travel Scheme. However, the council might not have achieved the economies of scale which are available through a larger joint procurement exercise given that the requirements for each local authority in this area are broadly similar. It would also mean that the infrastructure required for the smartcard system proposed for the south of Hampshire, in association with additional government funding, was not provided.

**4. Conflicts of interest:**

4.1 Conflicts of interest declared by the decision-maker: None.

4.2 Conflicts of interest declared by other Executive Members consulted: None.

**5. Dispensation granted by the Conduct Advisory Panel: none.**

**6. Reason(s) for the matter being dealt with if urgent: not applicable.**

**7. Statement from the Decision Maker:**

**Approved by:**

**Date:**

**10 September 2013**

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**Executive Member for Economy, Transport and  
Environment  
Councillor Seán D T Woodward**