



Hampshire  
County Council

# Proposed Family Support Service

Steve Crocker,  
Director Children's Services

# Our Vision

*“To **transform** current early help, youth support services, and children’s centres, to provide combined, **integrated** support delivered through a single Family Support Service **targeting** families with children aged 0-19”*

# Proposal

- An integrated service;
- Bringing together the work of children's centres, early help hubs and youth support services and better align these with the Supporting Troubled Families programme;
- A more targeted service (primarily level 3) and reduced services for families with lower level needs;
- A reduction in the number of designated children's centres;

# Why are changes being proposed?

- Currently there are a complex range of services available supporting children and families (HCC) but managed separately;
- There have been many changes and developments over recent years (increase in health visitors and establishment of early help hubs and troubled families);
- Financial context remains challenging
- Children's centre contracts are due to come to an end

**Therefore this is a timely opportunity to re shape services**

# Early Help

Pre-schools, nurseries, schools, colleges, GPs, Health Centres, child and adolescent mental health services, maternity services, school nursing, Supporting Troubled Families, aspects of Adult Services, particularly in relation to domestic abuse, mental health and substance misuse, community groups, volunteers, the wider voluntary sector and health visiting:

would all continue to provide early help

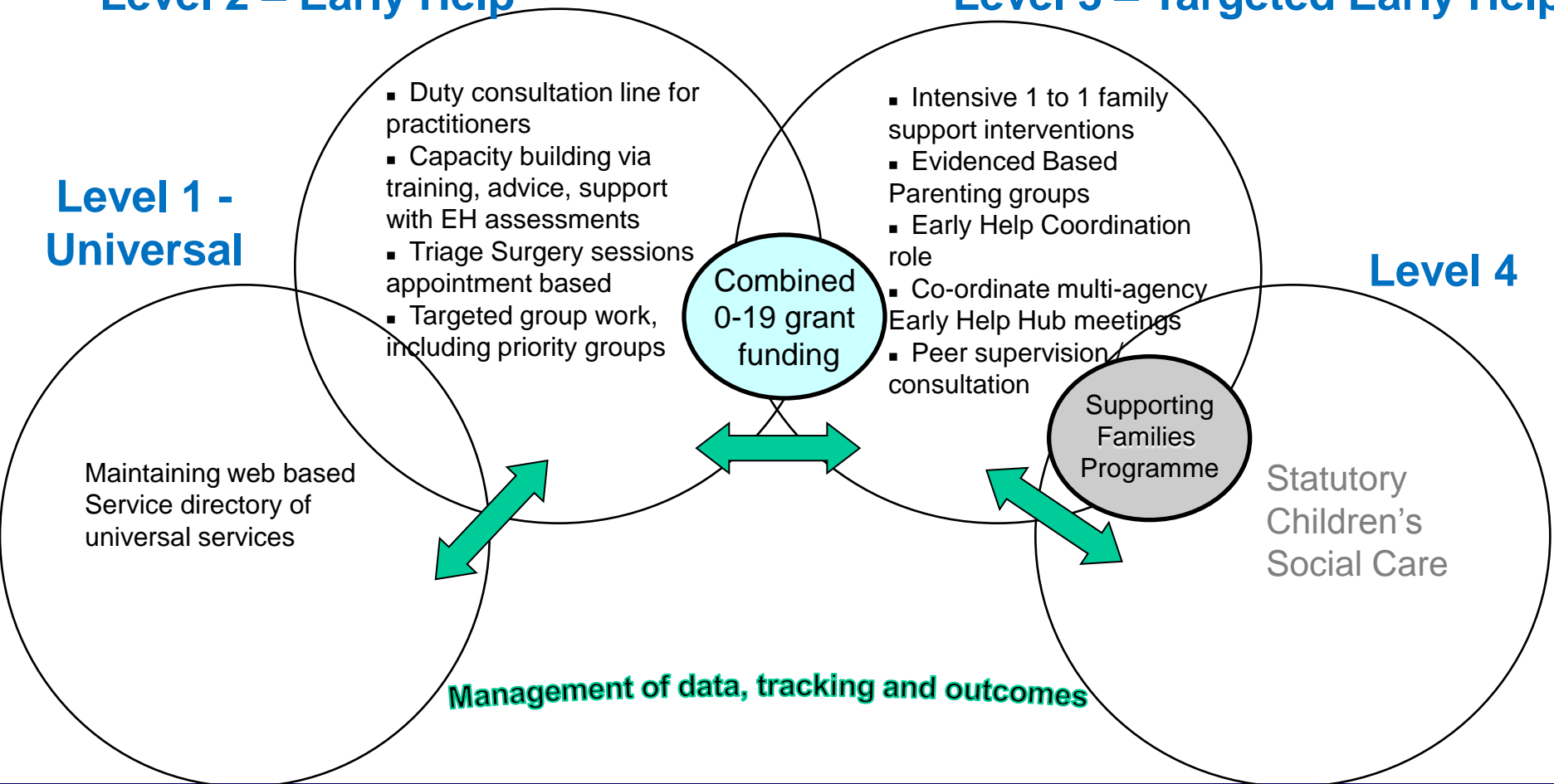
# The proposed Family Support Service model within Hampshire's family support offer

## Level 2 – Early Help

## Level 3 – Targeted Early Help

## Level 1 - Universal

## Level 4



## **For example: Health Visitors**

- Numbers increased to 238 in 2016, up from 121 in 2012;
- Improve population health through early intervention;
- Support changes to lifestyle behaviours;
- Link families to further services;
- Provide services covering pregnancy and the first five years of life to all children and families in Hampshire (five mandatory contacts for all children under five);

**The offer of free early years education for eligible two year olds (statutory requirement September 2014). The budget available for this in 2016-17 is now £6.8m**

The extension of the free early years entitlement from 15-30 hours for most working families

The introduction of the **early years pupil premium** (in April 2015) to support 3 and 4 year old children in early years education who may need additional resources and the development of a range of community services. The funding available for this in 2016-17 is now **£667,000**

# Public consultation (2015) Shaping Hampshire Spending Review

Majority of residents and stakeholders who responded opposed reducing spend on the most vulnerable people / children because these services were rated as the most important to protect.

# Decision Making

**16/09/2015**

The Executive Lead Member for Children's Services approved the savings options in the Transformation to 2017 – Revenue Savings Proposals Report for submission to the Cabinet

# Decision Making

**05/10/2015**

Cabinet approved the savings in the  
Medium Term Financial Strategy Update  
and Transformation to 2017 Savings  
Proposals

# Pre-engagement events

## October 2015

Pre-engagement events were undertaken with a particular focus on key stakeholders and providers. Feedback from these events supported the development of the proposed consultation model.

# Consultation

The public consultation on the proposal ran 23 February to 3 May 2016  
Staff and union representatives have also been consulted

## Shaping Hampshire

Consultation on proposals for developing a new Family Support Service



# Consultation

- 2,012 from individual and 112 on behalf of organisations
- 2,017 online responses submitted
- 107 responses submitted by post
- 56 contacts received by post, telephone and email
- 3 petitions against closure of specific children's centres
- 7 expressions of interest for certain children's centres

# Consultation Feedback Responses

## Level 1 / 2 Services

- Need to ensure the service directory is accessible, up to date and relevant;
- Needs 'district pages' outlining offer including parenting courses/resources/links;
- Signposting to other services in the community;
- Need to ensure all partners understand the pathways into new services.

# Points raised to date –

## Alternative activities in each district

- Collation based on following groups:

- Pre school

- Family groups

- Health and well-being

- Specialist family and child support

- Adult, family and children's learning

- School groups

- Youth activities

Other

# Points raised to date: delivery sites

District/Borough	Total Number of venues identified District
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Basingstoke	26
East Hants	28
Eastleigh	23
Fareham	15
Gosport	13
Hart	12
Havant	13
New Forest	22
Rushmoor	19
Test Valley	4
Winchester	24

# Impact on staff

- Staff from the three organisations (HCC, ActionForChildren and 4Children) would be affected
- Reduction in fte from 267.16 to 129.63
- If proposal approved, decisions to be made re EVR2
- Remaining staff would transfer into HCC under TUPE

# BUILDINGS

- Proposal for one FSS Hub/designated children's centre per district (11 in total) – service delivery and staff base;
- Some buildings may still be available for service delivery;
- Outreach venues e.g. community centres, would continue to be used for service delivery;
- Use of mobile units x 2.

# District example of FSS staff and delivery

10 sessions per FTE per week

- Attendance at ALP meetings
- Completion of court/legal papers & court attendance
- Advice to schools & consultation line

LICO  
role

FSW-3  
role

10 sessions per FTE per week

- 1.1 cases & Triage/surgeries
- EBP delivery & Duty Line
- Housing Gateway role

YCP

10 sessions per FTE per week

- Assessment & 1.1 work
- Group work

FSW-2  
role

10 sessions FTE per week

- EBP delivery
- PEEP groups
- Priority group & crèche delivery

Surgery  
(weekly)

2 Triage/Surgeries per week

EBP  
groups  
(weekly)

9 EBP delivery per week in total

- 3 PEEP (0-5)
- 4 Parenting (e.g. Family Nurture)
- 2 other (e.g. HENRY, WRAP)

Priority  
Groups  
(weekly)

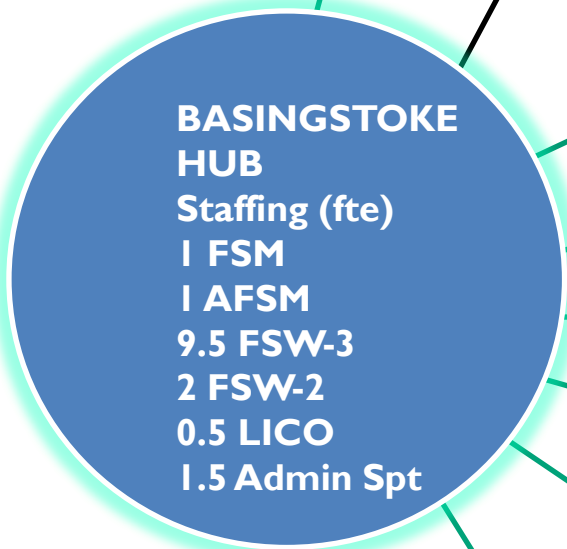
3 Priority Groups & 4 Crèche per week

- e.g. young parents, domestic abuse, language & development

Case  
holding

Intensive one to one support and/or co-ordination

- 8 family cases per worker: 76 family cases for hub



# Potential reach in Basingstoke

Basingstoke	What does a week look like
Families being worked with at level 3 – 1 to 1 intensive work	*76 families
Level 3 accessing via EBP groups	36-54 families (some of these may also be accessing 1 to 1 short term)
Total number of families at level 3	(112-130 families)
Youth Crime Prevention	Each officer supports 12-15 families at any one time
Level 2 accessing via priority groups	24 families
Level 2 accessing via EBP groups	18-36 families
Level 2 accessing triage / surgeries	Up to 12 families (30 min appointment)
Total number of families at level 2	(54-72 families)
Consultation line for any worker	Open each day
Legal Intervention Court Officer	Legal processes around school attendance

# Potential reach - continued

- **Level 2**

20-40 families receiving group work;

YCP Work

- **In addition**

2 triage half days a week – 10-15 families;

Consultation line open every morning;

Additional families supported by the STFP

# Recommendation to Executive Lead Member I

That the Executive Lead Member for Children's Services considers the outcome of the public consultation, staff and union consultation, any additional responses received outside the consultation period and the petitions submitted, as detailed in the report

# Recommendation

## Executive Lead Member 2

That the Executive Lead Member for Children's Services agrees to the proposal to develop a new integrated Family Support Service for families with children aged 0–19 years (up to 25 for young adults with learning difficulties and/or disabilities), having regard to the necessary human resource implications and particularly the restructuring and education in the workforce

# Recommendation to Executive Lead Member 3

That the Executive Lead Member for Children's Services, having taken account of the responses to the consultation and the Equality Impact Assessment, agrees to reduce the number of designated children's centres from 54 to 11, by closing buildings listed in Appendix 5

# Recommendation to CYP Select Committee

That the Children and Young People Select Committee support the recommendations being proposed to the Executive Lead Member for Children's Services in section 8 (page 36) of the attached report.