

# Emergency demand and hospital capacity

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# The current situation

- High levels of demand which is rising faster for patients in Hampshire than Southampton
  - Age and demographics
  - Geography and changes in local hospital services
- Increasing length of stay for some patients, particularly those needing support outside hospital
  - Risen from 50 at any one time to on occasion 150
- Community-based infection

# Impact

- Not enough patients are treated in ED as quickly as we would like (95% within 4 hours)
- Ambulances not always able to handover their patients within 15 minutes
- Cancellation of planned operations
- Waiting times rising again in certain specialties
- Criticism from regulators and commissioners for failure to deliver

# Areas of excellent performance

- All cancer targets have been met
- All stroke targets have been met
- Vast majority of patients waiting for operations and appointments in clinic have been seen in the target time.

# What we are doing about this – emergency pathways

- Working with national team to improve flows across the health and social care system
- Opening 86 additional beds by January 2014
- Working to open new capacity in the community by winter 2013
- Focus on ward-based staffing levels
- Focus on simple and complex discharge

# What we are doing about this – emergency pathways

- Ensuring the most clinically urgent patients are treated
- Utilising space in the private sector
- Opening a new theatre in June
- Maintaining flow through our new Day of Surgery Unit
- Reducing to a 14 week wait over the next 18 months