

NHS Hampshire & Hampshire  
County Council  
HOSC Update July 2010  
Joint Hampshire End of Life Care  
Strategy

# Strategy Refresh

## Why a Refresh?

- Development of End of Life care strategies in neighbouring organisations
- Transforming Community Services
- Need to align existing Strategy to incorporate developments
- To give clearer information for how the strategic aims could translate into service changes for our Providers

## What has been added in the Refresh?

- Our commissioning intentions for End of Life care
- Information to specific Providers of End of Life care, highlighting changes expected of their services, i.e. Out of Hours
- Additional appendices also include examples of key performance indicators for our Providers.

# Strategy Refresh

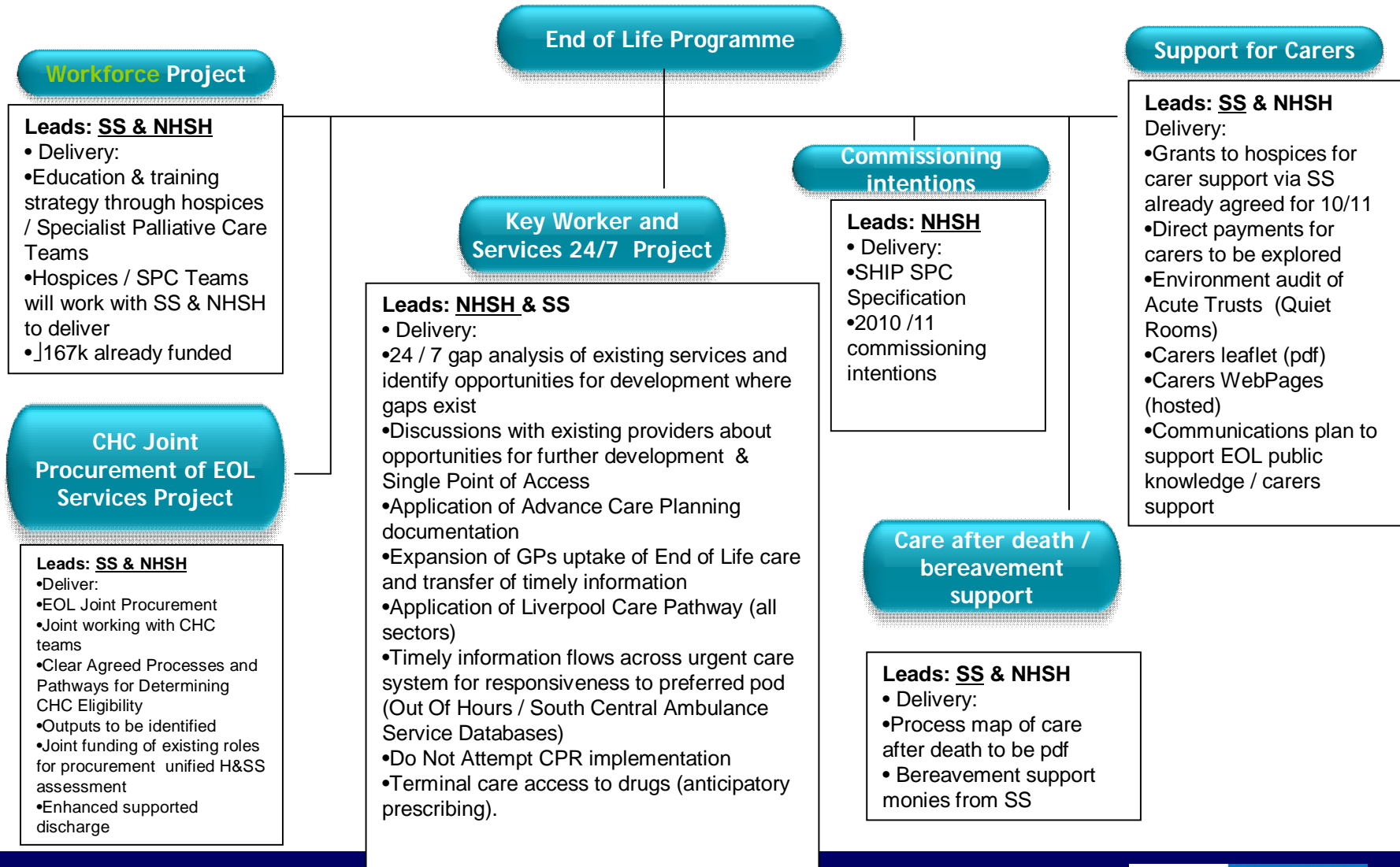
## What has been taken out of the Strategy in the refresh?

- Nothing

## Proposed Consultation for Strategy Refresh

- Currently with Joint Strategic Board
- Short focussed period of consultation for eight weeks proposed
- Consultation web page (to be linked from both NHS Hampshire and Hampshire County Council).
- Hard copies via telephone request
- Notice of consultation (email) to be sent to all on stakeholder list including Hampshire LINK, with web link and Hampshire Councillors

# End of Life Strategy Implementation



# Challenges we face

- All but one hospice now have patients other than cancer sufferers, need to move on with other hospice to do the same
- Increasing the numbers of patients with other than cancer diagnosis on Palliative care registers
- Out Of Hours admissions to acute hospital
- Reduced funding for all sectors

# Key Areas of work

- County wide policy for Do Not Resuscitate decisions in place – aims to reduce futile resuscitation attempts and inappropriate admissions to hospital.
- Focus on early identification of patients, which enables early planning of care;
- Enhancing community services to better support people at home;
- Use of advance care planning to help anticipate and plan needs:
- Multi-agency workshop planned in early October – to enhance joint working
- Joint working with NHS Southampton City to ensure access to specialist palliative care services based on need, not diagnosis.

# Update on Hampshire Community HealthCare End of Life Programme

- Information now being collected specifically for patients at End of Life (on use of End of Life pathways and proportion of people dying in their preferred place).
- Initial analysis shows little significant correlation between services available in a locality and improved delivery of outcome – deeper review required
- There are high numbers (of those captured in this information) dying in their preferred place of death (average 80.6%)
- Efforts now need to focus working with GP colleagues to support patients who appear unknown to HCHC

# Carers Grant

- **Carers Support** Grant of £15,000 to each Hospice in Hampshire or border Hospice treating Hampshire residents. Bid in for next year.
- **Case Studies Ms C** - has been caring for her father and gave up her work in order to move in to his home to care for him. She wished to have the opportunity to have some leisure activities to give her some quality time for herself, and to help to relieve her stress and low mood.
- **Mr Y** – He wished to have some quality time with his son who is 4 years old. His wife was diagnosed with terminal cancer and they wanted to go to spend a weekend at Centre parks . They wished to spend some quality time together as a family
- **Mr J** – He was the main carer for his wife and provided most of the physical and emotional care for her. He enjoyed DIY and found it therapeutic carrying out small DIY projects around their home. The Carers' Grant was to help him with the cost of some modest materials to carry out DIY projects at their home.

# Carers Assessments

- **Carers Assessments**
- Development of LIG has raised awareness to all professionals of the need for carers to be supported.
- Hampshire Carers Stakeholders group linked into Programme Board priorities.
- Increase in carers assessments within HCC, recorded on SWIFT [next slide]

# Equipment and Web Page

- **Joint Equipment Stores**
- Continue to have very few complaints regarding delivery times.
- Continue to prioritise hospital discharges to ensure equipment in place for people to return home to die.
- Adults Service are committed members of programme Board
- Have LA rep from AS on each of the Local EOL Implementation Groups.
- **Joint Training** on Continuing Healthcare incorporates EOL care, over 1,000 staff from Health and AS attended trained.
- **Interactive EOL Web Page** on Hantsweb will be expanded to incorporate information from the LIGs. Interactive map to be updated jointly owned and have a relaunch.

# Workforce Development

- Development of a joint health and social care education and workforce development strategy with South Central SHA
- Hampshire End of Life Workforce development group links to Programme Board.
- Aims to - agree priority to focus education activity on front line staff in agencies and organisations across health and social care.
- Working with all key partners to achieve a joined up approach – across all sectors

# Gold Standard Framework

- Phase one of the Gold Standards Framework completed across all HCC OP / PD residential and nursing homes.
- GSF co-ordinator employed on a 2-year contract - role is dedicated to support implementation within the homes.
- Improved outcomes for residents at the end of their lives are already being achieved in all homes.
- Hampshire is the first Local Authority to work with the GSF National team to achieve such an ambitious goal - feedback on our progress from the National team is excellent.
- Implementation of GSF has strengthened partnerships across health and social care boundaries leading to improved outcomes for service users and increased support for social care staff.

## Quote from Lucy Sutton, Associate Director for End of Life Care Programme, South Central Strategy Health Authority

'I was privileged to work with Hampshire County Council as the independent expert for the End of Life Care Review and I am now at NHS South Central as the Associate Director for End of Life Care. This means that I have been able to witness first hand how progress has been made in Hampshire. There is now a very active End of Life Care Programme Board which has wide stakeholder engagement across health and social care with a joint strategy and implementation plan. Progress has been made across a wide range of areas as the Hampshire Community Healthcare data shows, this particularly reflects the meeting of patient choice in preferred place of care which is a key element of all of the national and regional work. The engagement of so many stakeholders in Hampshire's work should mean they are future proof given all of the dramatic changes we are expecting in the public sector and I look forward to working closely with Hampshire as they engage ever more actively GPs and the public, patients and carers in their ongoing work in end of life care to ensure this is sustainable into the future.'



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