

Aims, objectives, outcomes and measures

OLDER AND VULNERABLE PEOPLE'S WELLBEING and PERSONALISATION
AIM
All older and vulnerable people have a choice of opportunities to access our services to support their personal wellbeing

Services for everyone

Targeted work

Objective
The CCRA service offer increasingly meets the needs of older people and their carers

Objective
Better information is provided to older people and their carers on the choice of opportunities to access CCRA services

Objective
The CCRA service offer increasingly meets the needs of vulnerable adults, disabled adults and adults with learning disabilities

Outcome
More older people use CCRA services to support their personal wellbeing

Outcome
Older people and their carers get more value from CCRA services

Outcome
More people from these target groups use CCRA services to support their personal wellbeing
People from these target groups get more value from CCRA services

Measure
Participation rates of older people (derived from NIs 8 to 11)

Measure
Satisfaction rates of older people

Measure
Number of participants in programmes and activities offered to people from the target groups
Positive feedback from people in the target groups and their carers

