

What conclusions have you reached about the potential impact ?**Conclusions reached about the impact of the programme**

Possible Impact	Group/s Affected	Evidence
<p>Those who cannot access local bus services either because of a geographic isolation and or physical or personal barrier will not be able to use the pass if it is reduced to a minimum national standard operating day.</p> <p>Consideration needs to be given to the provision of a basic level of travel voucher support to be available on certain eligibility criteria and for use on designated alternative transport services including defined community transport, community car, taxis and taxi share schemes.</p>	<p>Residents who are unable to use or access existing bus services owing to physical barriers including mobility issues, unsuitability of buses, limited time of usage etc will require alternative means of transport on equalities grounds.</p> <p>Rurally isolated residents who have no services will have no transport assistance if alternative means of concession are not available.</p> <p>Residents who are restricted from knowing about or applying for passes in the first place owing to language, cultural, ethnic, comprehension, mobility or rural isolation access reasons will need help/information.</p>	<p>A great deal of information and issues have been included within many of the 1,600 responses received from the consultation process.</p> <p>Most issues centre on:</p> <p>People with disabilities who cannot access or do not have bus services.</p> <p>People eligible for bus passes who have no bus services and currently receive alternative concessions.</p> <p>Those most likely to lose out on any future scheme are people who are relatively fit and healthy but have no access to alternative services and those who have enjoyed additional discretionary benefits such as rail and ferry services where these may no longer be offered.</p>

**Further action (please specify)
Actions to be taken**

Impact identified	Action	Responsibility	Timescale	Expected Outcomes	Review date
Lack of concessionary travel to people who have disabilities and cannot access bus services.	Consider the provision of alternative transport services or extension of the statutory scheme's provisions to alternative transport services depending on available funding.	Passenger Transport	November 2010	Inclusion within a revised scheme. Improved information and provision of alternative transport, or acceptance that alternative transport is paid for by individuals.	October 2011
In spite of the widespread consultation there will still be hard to reach groups which have not been contacted.	Make more use of Community Development Teams to help identify and contact such groups. Ensure every eligible resident of Hampshire is written to personally with details of the new scheme.	Adult Services and Passenger Transport	Within 1 year	Most residents will be aware of the new concessionary fares scheme and raise issues accordingly.	April 2012
Transport to work, leisure and health appointments prior to 0900 or 0930.	Enhance discussions with Primary Care Trusts to consider improvements to hospital transport services and general access to health service appointments depending on available funding. Consider extension of the time free fares are available depending on available funding.	Passenger Transport	During 2011	Improved information about transport to health services and improved provision of alternative services. Or acceptance that continued attendance at such appointments and other travel may depend on individuals paying for transport.	April 2012

Impact identified	Action	Responsibility	Timescale	Expected Outcomes	Review date
Lack of concessionary travel to people who are geographically isolated from bus services but physically fit.	Consider the provision of alternative transport services or extension to the statutory scheme's provisions or extension of the pass scheme to alternative forms of transport depending on available funding.	Passenger Transport	November 2010	Improved information about and provision of alternative transport. or acceptance that alternative transport is paid for by individuals. Inclusion within a revised scheme.	October 2011

Further data consideration to add

- ⚙ Manager's and team's professional knowledge of the issue and/or personal experience
- ⚙ Previous consultation results
- ⚙ Inspection or audit findings
- ⚙ Census results
- ⚙ Demographic trends
- ⚙ Employment profiles
- ⚙ Analysis of previous complaints, comments, evaluations and monitoring
- ⚙ Research and reports
- ⚙ Library searches
- ⚙ Advice from internal and external specialists
- ⚙ Staff with previous involvement of direct implementation of a similar project or policy