



Care Quality Commission

Enforcement Notice Conditions


May 2016

Tim Powell, Interim Chief Executive
Peter Mellor, Director of Corporate Affairs

21 June 2016

Enforcement Conditions under Section 31 HSCA

1. The Trust must operate an effective escalation system which will ensure that every patient attending the Emergency Department at the Queen Alexandra Hospital is triaged, assessed and streamlined by appropriately qualified staff in an appropriate and timely way.
2. The Trust must stop using the large multi occupancy ambulance, known as the 'Jumbulance', unless there is a major incident which requires extra support.
3. The Trust must ensure there is effective leadership of the emergency care pathway.
4. The Trust must provide CQC with daily monitoring information that is to be provided on a weekly basis and based on a provided list of metrics.



Urgent Care Improvement Programme – Key Projects

1. Medical Take Model
2. Short Stay Pathway & Short Stay Unit
3. Frailty Interface Team
4. Patient Flow Bundle – SAFER
5. Site Operations