



# **Hampshire Safeguarding Adults Board**

## **Safeguarding Adults Strategic Plan**

**2014 - 2016**

***“Safeguarding is everyone’s responsibility”***

## Safeguarding Adults Strategic Plan

### 1. Introduction

1.1 This document outlines the vision for Safeguarding Adults in Hampshire. The Hampshire Safeguarding Adults Board (HASB) is a partnership committed to working together to ensure local safeguarding services are effective. Its remit is to lead the strategic development of adult safeguarding and to hold agencies to account for their safeguarding work.

### 2. Principles

2.1 The ethos and work of the HSAB reflects the following principles:

- Living a life that is free from harm and abuse is a fundamental right of every person.
- All organisations and local communities have a responsibility to ensure that they foster a culture which takes all concerns seriously, and enables transparency, reporting of concerns and whistleblowing.
- Safeguarding adults at risk and their carers, from abuse is everyone's business and responsibility.
- All staff and volunteers in whatever the setting have a key role in preventing abuse or neglect occurring and in taking prompt action when concerns arise.
- Adults at risk and their families, carers or representatives have access to information regarding the standards, quality and treatment they can expect to receive from any individuals (paid or unpaid), services or organisations involved in their lives
- A person led approach is used so that the support provided is person centred and focused on the outcomes identified by the individual.

- Supports are in place to prevent abuse from occurring in the first instance and to enable interventions at an early stage.
- People at risk are supported to access mainstream community and crime prevention measures aimed at the rest of society
- When abuse does take place, it is dealt with swiftly, effectively and in ways that are proportionate to the issues presented.
- The person at risk at the centre of any safeguarding concern must stay as much in control of decision making as possible.
- Personalised support is for everyone, but some people will need more support than others to make choices and manage risks. Making risks clear and understood is crucial to empowering and safeguarding adults and in recognising people as 'experts in their own lives'.
- People working or involved in supporting vulnerable adults and/or their carers have the appropriate level of skills, knowledge and training to safeguard adults from abuse

2.2 The Department of Health set out the Government's statement of principles for use by Local Authority Adult Social Services, Health, Police and other agencies for both developing and assessing the effectiveness of their local adult safeguarding arrangements. It also describes, in broad terms, the desired outcomes for adult safeguarding, for both individuals and agencies. These principles will be used by the Hampshire Safeguarding Adult Board and partner agencies with safeguarding responsibilities to benchmark their existing adult safeguarding arrangements:

## Six Principles from the Government Policy on Adult Safeguarding

Department of Health May 2013

Principle	Description	Outcome for Adult at Risk
<b>Empowerment</b>	Presumption of person led decisions and informed consent.	<i>"I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens."</i>
<b>Prevention</b>	It is better to take action before harm occurs.	<i>"I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help."</i>
<b>Proportionality</b>	Proportionate and least intrusive response appropriate to the risk presented.	<i>"I am sure that the professionals will work for my best interests, as I see them and will only get involved as much as needed." "I understand the role of everyone involved in my life."</i>
<b>Protection</b>	Support and representation for those in greatest need.	<i>"I get help and support to report abuse. I get help to take part in the safeguarding process to the extent to which I want and to which I am able"</i>
<b>Partnership</b>	Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.	<i>"I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together to get the best result for me."</i>
<b>Accountability</b>	Accountability and transparency in delivering safeguarding.	<i>"I understand the role of everyone involved in my life."</i>

To read the full document please click here:

### Statement of government policy on adult safeguarding

- 2.3 Safeguarding work in Hampshire aspires to the standards expected by the 11 good practice standards set out in the Association of Directors of Social Services “Safeguarding Adults” framework (2005) and complies with the Care Act 2014 and the mandatory guidance to be published by the Department of Health later this year.

### **3. Priorities for 2014 -2016**

- 3.1 The HSAB Safeguarding Adults Strategic Plan highlights the Boards priorities for adult safeguarding over the next two years. A number of factors have helped to shape and influence the priorities in the 2014/16 Safeguarding Adults Strategic Plan. Firstly, it has been informed by the review of the HSAB Business Plan reflected in this report as well as the need to respond to national developments such as implementation of the Care Act 2014 and other initiatives such as Making Safeguarding Personal. Secondly and of equal importance, is the feedback received from the public, service users and grass roots organisations as part of the ‘Stakeholder Events’ organised by HSAB in May. These events were attended by over 140 local people and provided an opportunity for people to share their views about the key issues within adult safeguarding that they feel HSAB should be responding to. Common concerns highlighted included quality of local care services, disability hate crime and access to information about where and how to get help.

3.2 The Hampshire Safeguarding Adults Board will achieve its vision through the working out of the following strategic objectives:

Priority	Actions
<p>Clear policy framework for safeguarding work - robust policies and procedures are in place to enable staff in all agencies work to an appropriate policy context.</p>	<p>Update of local multi-agency safeguarding policy and procedures            Ensuring compliance with Care Act requirements            Development of financial abuse guidance            Development of Human trafficking and Modern Slavery guidance            Development of safeguarding toolkits for the wider workforce</p>
<p>Prevention and early intervention – acting before harm occurs and robust shared risk management approaches</p>	<p>Development of a prevention and early intervention strategy            Development of a multi-agency risk management process            Fire safety and fire death prevention work            Strategies to address disability hate crime            Framework for disengagement or refusal of support            Framework for managing self neglect            Initiatives to address isolation e.g. friendship circles, support groups            Strong links with Community Safety Partnerships to ensure adult safeguarding is included in current and new processes being developed to deliver the reduction of anti-social behaviour focussed on both perpetrators and victims/witnesses</p>
<p>Wide awareness of abuse, its impact and engagement of the local community in the adult safeguarding agenda</p>	<p>Implementation of the HSAB Communication Plan            Development of a Schools Awareness Programme            Developing community engagement initiatives            Stakeholder events (public, service users, grass roots organisations and staff)            Raising awareness of disability hate crime and its impact</p>

Priority	Actions
Safeguarding services improved and shaped by the views of service users, carers and other stakeholders	<ul style="list-style-type: none"> <li>Development of a Stakeholder Subgroup</li> <li>Participation of service users at HSAB meetings</li> <li>Involvement in the strategic development of safeguarding</li> <li>Use of “expert partners” or “experts by experience”</li> <li>Service user involvement in the safeguarding process</li> <li>Gaining feedback from users of safeguarding services</li> <li>Stakeholder events</li> </ul>
Quality Assurance and governance - implementing clear and robust inter-agency monitoring and review arrangements adult safeguarding	<ul style="list-style-type: none"> <li>Implementation of the integrated quality assurance framework</li> <li>Implementation of the Integrated Scorecard and Self Audit Tool</li> <li>Publication of a 2014/16 audit programme</li> <li>Use of the 6 safeguarding government principles for benchmarking</li> <li>Management reports to board and annual report</li> <li>Robust board governance arrangements</li> </ul>
Learning from experience - putting in place mechanisms to promote learning from serious cases and promoting evidence based practice.	<ul style="list-style-type: none"> <li>Learning from Experience Database</li> <li>Activities to ensure lessons from serious cases are learned and applied</li> <li>Learning workshops and an annual conference</li> </ul>
Skilled, competent workforce - shared workforce development strategies to ensure all staff are able to respond appropriately to adults at risk and that practice is safe and reflects the highest professional standards.	<ul style="list-style-type: none"> <li>Development of a pan Hampshire safeguarding learning and development strategy</li> <li>Development of a pan Hampshire and learning and development programme</li> <li>Sharing of expertise and resources</li> <li>Development of a safeguarding practitioner network</li> </ul>

## 4. Implementation and Monitoring

- 4.1 A Business Plan will be developed which will give the detail about how the HSAB Strategic Plan will be implemented including our measures of success.
- 4.2 Implementation of this Strategic Plan will be achieved through the work of HSAB 's subgroups which will each focus on specific objectives. Progress against the Plan will be reported to the Hampshire Safeguarding Adults Board at regular intervals and the HSAB Annual Report will provide an overview of the achievements made and will identify any areas for further development.
- 4.3 Any queries about this Strategic Plan can be directed to Sue Lee, Hampshire Safeguarding Adults Board Manager by emailing:  
[susan.lee@hants.gov.uk](mailto:susan.lee@hants.gov.uk)
- 4.4 For more information about the work of the Hampshire Safeguarding Adults Board and to view this Strategic Plan go to:  
[www.hampshiresab.org.uk](http://www.hampshiresab.org.uk)