

**At a meeting of the HAMPSHIRE FIRE AND RESCUE AUTHORITY  
PERFORMANCE REVIEW AND SCRUTINY COMMITTEE held at Hampshire Fire  
and Rescue Service Headquarters, Eastleigh  
on 24 January 2017**

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recording for broadcasting purposes.

**PRESENT:**

Councillors:

p	Ann Briggs	a	Andy Moore
p	Mark Cooper	a	Frank Pearce (Vice Chairman)
p	Jane Frankum	p	David Simpson
p	Jonathan Glen (Chairman)	p	John Wall
p	Frank Jonas		

**107. APOLOGIES**

Apologies were received from Councillors Moore and Pearce.

**108. DECLARATIONS OF INTEREST**

Members were mindful of their duty to disclose at any meeting any disclosable pecuniary interest they had in any matter on the agenda for the meeting, where that interest was not already entered in the Authority's register of interests, and their ability to disclose any other personal interests in any such matter that they might have wished to disclose.

No interests were declared under this item.

**109. MINUTES AND MATTERS ARISING**

The Minutes of the previous meeting held on 25 October 2016 were confirmed as a correct record and signed by the Chairman.

**110. DEPUTATIONS**

No deputation requests had been received for this meeting.

**111. CHAIRMAN'S ANNOUNCEMENTS**

The Chairman thanked Committee Members and Officers for their hard work in contributing to the Committee noting this would be the last Performance Review and Scrutiny Committee before the County Council elections in May

2017 and the subsequent implementation of a new governance structure for the Fire Authority.

## **112. PERFORMANCE REPORT**

The Committee considered a report from the Chief Officer (Item 6 in the Minute Book), which provided an update on how the Authority performed against its key performance indicators in the financial year 2015/16 (April to March) as set out in Appendix A to the report.

Members were taken through the report and appendix which detailed the key performance indicators of the Service. The Committee's attention was drawn to the number of Fire Casualties and Fire Fatalities and it was heard that a reduction in these had been seen. There had been an 8% reduction in fire casualties compared to the same period last year and this remained low compared to the national and Family Group 4 (FG4) figures. Increasing awareness of the need for smoke alarms could be attributed to have helped this reduction. It was heard that the number of fire fatalities also remained below average compared to national and FG4 figures.

Attention was also drawn to the number of people seriously injured or killed in road traffic collisions (RTCs), with an increase of 12% in the number of people killed in RTCs from October 2015 to September 2016 compared to the previous year. An increase was also seen in people seriously injured in RTCs. An analysis of these figures would be undertaken by the Service's Knowledge Management unit, as well as working with partner agencies to look to reduce this figure. A discussion around road safety ensued and the multi-agency work involved in educating people on this issue was highlighted.

Officers highlighted the increase in the number of special service people rescues which had seen an increase of 13% compared to the previous year. Members heard that changes in public behaviour and their understanding of risk could explain the rising figure, and analysis work with partner agencies was ongoing. The Committee was updated on other Key Performance Indicators such as Building Fires and Response Standards, and in relation to retained/non-retained response time, Officers would look into examining these separately in future.

The Committee thanked Officers for their continuing hard work in analysing Key Performance Indicators.

**RESOLVED:**

That the Committee reviews the performance report and our progress to date.

**113. HFRS/IWFRS – DDIP (DELIVERING DIFFERENTLY IN PARTNERSHIP) – STRATEGIC PARTNERSHIP**

The Committee considered a report from the Chief Officer (Item 7 in the Minute Book) providing a summary update as to the progress of the Delivering Differently in Partnership implementation project.

The report was introduced to the Committee and the background to the project was outlined. Members noted the progress on some of the project 'products', and it was highlighted that the Strategic Leadership 'product' was now complete. It was confirmed that the Data and Knowledge Management and Fire Control Transfer was progressing and due to be in place by April 2017, and the benefits of this element were highlighted. The Committee noted that other 'products' such as Fleet Management and Health and Safety were on track.

**RESOLVED:**

That the Performance Review and Scrutiny Committee recognises the progress to date of the Delivering Differently in Partnership implementation project.

**114. UPDATE ON PEER REVIEW ACTION PLAN**

The Committee received a report providing an update on the Peer Review Action Plan (Item 8 in the Minute Book).

Officers outlined the background to the Peer Review Action Plan in relation to the LGA Peer Challenge Review, and the Committee's role in monitoring progress in addressing the findings of the Review. The Committee noted that a visit from two members of the Peer Review team to HFRS would take place on the 25 January 2017 to review progress and the Chairman of the PR&SC Committee had also been invited to attend. Members would be informed of the outcomes of the visit.

Members attention was drawn to Appendix A of the report which detailed the specific actions and the delivery dates for these. Members discussed the issue of Temporary Positions as highlighted in the appendix, and it was heard that the delivery date had been extended to enable a review of Temporary Positions to take place, to be completed by March 2017. The budgetary position relating to temporary positions was outlined and the likely impact of future reductions in the number of temporary promotions was noted.

**RESOLVED:**

That the Committee notes the progress being made against the Peer Review Action Plan.

## **115. BLUE LIGHT COLLABORATION**

The Committee considered a report regarding plans to collaborate with Blue Light Services in Hampshire (Item 9 in the Minute Book).

The report was presented to the Committee, and the background to the report was outlined. Members noted the progress of existing joint working, and how this would be built on at an operational working level. Blue Light collaboration work was highlighted as having a positive impact on helping the most socially isolated and also the most vulnerable people in the community, with both health and fire safety issues.

It was explained that HFRS had established a post of Temporary Assistant Chief Officer to develop the operational structure, and he would report on progress towards the end of the initial six month appointment.

**RESOLVED:**

That the Committee considers the work and plans for collaboration with the Blue Light services in Hampshire.

That the Committee notes that further updates on collaboration will be presented to HFRA Members via the Activity Report within the agenda of the full Authority meetings.

## **116. SERVICE DELIVERY REDESIGN UPDATE**

The Committee considered a report from the Chief Officer (Item 10 in the Minute Book) regarding the progress to date on the Service Delivery Redesign Programme. The report was outlined and it was noted that as a result of the Risk Review Project, changes were being implemented in order to realise the £4.1 million savings by Service Delivery over the next four financial years.

Members noted the implementation of the five 'proof of concept' Intermediate capabilities (IC) on the run across the County, as well as the First Response capability (FRC) on the run at Alton. Members' attention was drawn to paragraph 7.1 of the report which detailed the Cumulative Budget Reductions required up to and including 2020/21.

**RESOLVED:**

That the Performance Review and Scrutiny Committee note the contents of the report and the progress made to date.

## 117. UPDATE ON THE FIRE AS A HEALTH ASSET PROJECT

The Committee received a report from the Chief Officer updating the Committee on the Fire as a Health Asset project (Item 11 in the Minute Book).

The background to the project was outlined and it was heard that the project aimed to create an operational capability to attend additional medical emergencies and to support the wider Public Health and Wellbeing agenda. Attention was drawn to the addition of Immediate Emergency Care Equipment (IEC) on all vehicles to enable them to additionally attend medical emergencies, as well as IEC training for all frontline Firefighters.

Members noted the ill health prevention work which included identifying risks to older people in relation to their mobility and frailty, as well as emphasising fire safety. The collaborative work with the Clinical Commissioning Groups (CCG's) and Public Health England (PHE) was also outlined. The importance of education was discussed, and officers highlighted positive outcomes of the Safety Through Education Exercise and Resilience (STEER) Courses. It was noted that there was a 24% reduction on falls risk as a result of older persons' attendance on these courses, and GP's were recognising the value of these courses and referring individuals who would benefit.

Members discussed how the various strands of the project could potentially assist in lessening the financial burden on the Health Service in the future, and heard that ongoing work to evaluate this was being undertaken by Professor Rob Crouch from University Hospital Southampton HNS Foundation Trust and PhD students from the University of Southampton.

The Committee thanked Officers for their hard work on the project and agreed that this should be brought to the Authority's attention at the next Full Authority Meeting.

**RESOLVED:**

That the Committee considers and recognises the progress made to date in reference to Fire as a Health Asset and supports the work of the project going forward.

That the Committee **RECOMMENDS** that the Full Authority receive and note the report setting out progress on the Fire as a Health Asset project.