

## HAMPSHIRE COUNTY COUNCIL

### Decision Report

<b>Decision Maker:</b>	Executive Lead Member for Children's Services
<b>Date:</b>	22 September 2016
<b>Title:</b>	Approval to Spend Commissioned Troubled Families Intensive Support Service
<b>Reference:</b>	7648
<b>Report From:</b>	Director of Children's Services

**Contact name:** Ian Langley

**Tel:** 01962 845722

**Email:** [ian.langley@hants.gov.uk](mailto:ian.langley@hants.gov.uk)

### 1. Executive Summary

1.1. The purpose of this paper is to seek approval to spend in relation to the commissioned Troubled Families Intensive Support Service for which the maximum value will be £2,646,000.

1.2. This paper seeks to

- Give relevant information on the background to the service and planned tender approach to procure the Troubled Families Intensive Support Service (TFIS);
- Give information on the proposed value and Council spend of the commissioned Troubled Families Intensive Support Service;
- Request approval to spend in line with the Council's Contract Standing Orders.

### 2. Contextual information

2.1. The County Council's Contract Standing Orders (CSO 3) requires that 'The procurement of a Contract (not including a Framework Agreement) is subject to the approval of the relevant decision maker who has the authority to give approval for the relevant expenditure under the Constitution.' This report requests approval to spend for the Troubled Families Intensive Support Service which requires approval by the Executive Lead Member as it has a value, or estimated value, in excess of £1 million.

2.2. Following the summer riots in 2011 the Prime Minister announced a national Troubled Families programme to 'turn around' the lives of 120,000 families across England by the end of March 2015.

- 2.3. Hampshire County Council signed up to the programme. In May 2012 the Supporting Troubled Families Programme management group recommended a twin track commissioning approach combining a centrally commissioned intensive family support service with locally devolved funding via Supporting Troubled Families (STF) Local Co-ordination Groups to provide the greatest opportunity for the programme ambitions and outcomes to be best achieved.
- 2.4. Following a competitive tendering process in 2012 the Transform service went operational in April 2013 and the current payment by results contract has been extended until 31 March 2017.
- 2.5. A task and finish group to oversee the re-commission of the centrally commissioned element of the programme was established in April 2016 to design the service and appraise the tendering options.

The centrally commissioned service will be in addition to locally devolved funding via STF Local Co-ordination Groups and aligned to the Hampshire County Council Family Support Service (FSS).

### 3. Finance

- 3.1. Hampshire County Council receives a total of £5.51m ring fenced central government (DCLG) funding to support the wider Troubled Families Support initiative. This sum does not include any possible central government reward funding which could be up to an additional £4.27m for achieving and demonstrating positive family outcomes.
- 3.2. Following DCLG funding confirmation it is proposed to utilise a maximum financial investment of £2,64m to procure the Troubled Families Intensive Family Support Service from 1 April 2017 – 31 March 2020.
- 3.3. It is proposed that the Troubled Family Intensive Support Service will be commissioned on the basis of an attachment fee per family (constituting 6-9 months of support) with a reward payment available subject to demonstrating successful outcomes.
- 3.4. Table 1 below outlines the maximum allocations. Funding for the commissioned service is secured via the ring fenced Troubled Families Grant.

Table 1

<b>Intensive Family Support</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Total</b>
<b>Upfront</b> funding	900,000	900,000	90,000	<b>1,890,000</b>
<b>Reward</b> funding	360,000	360,000	36,000	<b>756,000</b>
Total	1,260,000	1,260,000	126,000	<b>2,646,000</b>

#### **4. Other Key Issues**

The Public Services (Social Value) Act 2012 requires the Council as public authority 'to have regard to economic, social and environmental well-being in connection with public services contracts'. The Social Value is either defined in the Service Specification for a contract, for example asking the provider to use apprentices or employ people from disadvantaged groups. Alternatively, during the tender process, the provider is asked how it adds Social Value to a service. The Council, as contracting authority, has additionally the obligation to shape their tendering processes to allow small to medium businesses fair access to winning contracts.

#### **5. Future direction**

5.1 The procurement approach is likely to operate using multiple suppliers via a panel of providers. Pursuant to regulations 74-77 of the Public Contract Regulations 2015, this forthcoming tender will be established under the Light Touch Regime.

5.2. The agreed Service Design Principles are as follows:

- Enables local partnership working and facilitates links with statutory and non statutory services including the Family Support Service (FSS)
- Improves the management of demand and throughput of families accessing the service
- Improves co-ordinated multi agency approach to working with families
- Increases Local Coordination Group oversight and local accountability to improve the sustainability of provision beyond the life of the contract
- Improves links for families to access local services (i.e. level 2) following commissioned support, improving likelihood of sustained outcomes
- Increases opportunities for small and medium-sized enterprises (SMEs) to tender
- Increases the range of family support available and maximises different ways of delivering support available to families.

The proposed approach supports the STFP Local Coordination Groups contributions to increase local partnership working, which will include the provider(s) following procurement of the service. The proposed approach is in line with the programmes aims and ambitions and supports sustainability beyond 2020.

#### **6. Recommendation**

That the Executive Lead Member for Children's Services gives the approval to spend in relation to the Troubled Families Intensive Support Service at a total value over the contractual period of up to £2,646,000.

**CORPORATE OR LEGAL INFORMATION:****Links to the Corporate Strategy**

<b>Hampshire safer and more secure for all:</b>	yes
<b>Maximising well-being:</b>	yes
<b>Enhancing our quality of place:</b>	yes

**Other Significant Links**

<b>Links to previous Member decisions:</b>		
<u>Title</u>	<u>Reference</u>	<u>Date</u>
Supporting Troubled Families Programme	4382	29.10.12
<b>Direct links to specific legislation or Government Directives</b>		
<u>Title</u>	<u>Date</u>	
Public Contracts Regulations 2015	2015	
Public Services (Social Value) Act 2012	2012	
Small Business, Enterprise and Employment Act 2015 (Part 3)	2015	

**Section 100 D - Local Government Act 1972 - background documents**

**The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)**

<u>Document</u>	<u>Location</u>
None	

## **IMPACT ASSESSMENTS:**

### **1. Equality Duty**

- 1.1. The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;

Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;

Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

#### **Due regard in this context involves having due regard in particular to:**

The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;

Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;

Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

### **1.2. Equalities Impact Assessment:**

- 1.3. Equality impact assessment has been considered in the development of this report and no adverse impact has been identified. The current Corporate Procurement Strategy aims to improve the equalities performance of external suppliers where appropriate and the Strategy has been subject to an equalities impact assessment.

- 1.4. Human Rights and Equality are clauses in the contract's terms and conditions.

### **2. Impact on Crime and Disorder:**

- 2.1. The current Corporate Procurement Strategy recognises that community cohesion, safety and security is a key part of the Council's corporate priorities. The Strategy aims to continue to identify where procurement can ensure that appropriate contracts include provisions for crime and disorder reduction and that procurement arrangements do not have an adverse impact on community safety issues.

- 2.2. The services commissioned through the procurement process assess their own impact on Crime and Disorder. The procurement mentioned in this report supports the services for Looked After Children and Young People

which will support them to behave in ways which are socially acceptable and prevent children and young people from offending or re-offending.

**3. Climate Change:**

- 3.1 The current Corporate Procurement Strategy does not have a direct impact on the Council's carbon footprint and energy consumption, although it aims to improve the Council's performance on sustainable procurement.