

**At a meeting of the HAMPSHIRE FIRE AND RESCUE AUTHORITY  
PERFORMANCE REVIEW AND SCRUTINY COMMITTEE held at Hampshire Fire  
and Rescue Service Headquarters, Eastleigh  
on 26 July 2016**

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recording for broadcasting purposes.

**PRESENT:**

Councillors:

p	Ann Briggs	p	Frank Pearce (Vice Chairman)
p	Mark Cooper	a	David Simpson
p	Jane Frankum	p	John Wall
p	Jonathan Glen (Chairman)		UKIP VACANCY
p	Frank Jonas		

In attendance: Councillor Chris Carter, Chairman of the Hampshire Fire and Rescue Authority.

**92. APOLOGIES**

Apologies were received from Cllr David Simpson. It was noted that as Cllr Lagdon was no longer a Member of the Fire Authority, the UKIP vacancy on the Performance Review and Scrutiny Committee would be appointed to at the next meeting of the Full Authority.

**93. DECLARATIONS OF INTEREST**

Members were mindful of their duty to disclose at any meeting any disclosable pecuniary interest they had in any matter on the agenda for the meeting, where that interest was not already entered in the Authority's register of interests, and their ability to disclose any other personal interests in any such matter that they might have wished to disclose.

No interests were declared under this item.

**94. MINUTES AND MATTERS ARISING**

The Minutes of the previous meeting held on 19 April 2016 were confirmed as a correct record and signed by the Chairman. In relation to Minute 89, Members wished to express their gratitude to Nick Duffin who presented this Item to the Committee.

**95. DEPUTATIONS**

No deputation requests had been received for this meeting.

## 96. CHAIRMAN'S ANNOUNCEMENTS

The Chairman welcomed Members in his role as newly appointed Chairman of the Committee, and briefly discussed the functions of the Committee with Members.

## 97. PERFORMANCE INDICATORS MONITORING REPORT

The Committee considered a report from the Chief Officer (Item 6 in the Minute Book), providing an update on how the Authority performed against its key performance indicators in the financial year 2015/16 (April to March) as set out in Appendix A to the report. Appendix A also detailed performance over the last 12 months (i.e. June 2015 to May 2016) together with a five year annual break down (financial years).

The report was introduced and the Committee gave full consideration to Appendix A containing performance monitoring data in relation to Service Delivery activity. It was highlighted that there were five fire related fatalities from June 2015 to May 2016, and factors relating to these were discussed. Members heard that the number of fire casualties remained low compared to the national average, with a consistent reduction from June 2015 to November 2015 in Hampshire.

Members raised questions with regards to the number of deliberate primary fires, and it was noted that while numbers did increase in October 2015, figures had now dropped back down to the expected level. Members also discussed the impact of anti-social behaviour and behavioural trends in relation to deliberate primary and secondary fires.

Increased capabilities in providing medical intervention by Firefighters was discussed and Members noted the steady rise in the number of co-responder calls in partnership with the Ambulance Service.

A discussion ensued relating to community engagement around road traffic collisions, and in particular, engagement with younger people as it was highlighted that younger people were more likely to be fatally injured as a car passenger. Officers emphasised that community engagement and partnership working was seen as important to help with the behavioural shift towards road traffic safety.

*For future Performance Indicators Monitoring Reports, Members requested that information regarding the number of people killed or seriously injured in road traffic collisions be separated into two data sets.*

*On the basis of the Committee's discussions, it was proposed that Officers undertake further analysis in relation to malicious calls and false alarms.*

RESOLVED:

That the Performance Review and Scrutiny Committee reviewed the

performance report (Appendix A) and supported the strategies to make improvements.

## 98. LGA PEER CHALLENGE REVIEW 2015 – UPDATE AND MEMBERS INVOLVEMENT

The Committee considered a report of the Chief Officer (Item 7 in the Minute Book) providing an update on the LGA Peer Challenge Review 2015, and setting out the role that Members of the Authority could play in contributing to improvements in political leadership.

The Officer introduced the report and it was heard that the LGA Peer Challenge Review 2015 report was first considered by the Committee on 19 April 2016 with approval by the Authority on the 9 June 2016 to the proposed approach by addressing the areas identified for improvement by the Peer Review Team. Members noted the ten Peer Review Themed Areas and the benefit of close Member involvement in these areas was explained.

The appointment of Lead Members for each of the individual peer review outcomes was discussed and the following appointments were proposed:

<b>Peer Review Themed Area (and Lead Officer)</b>	<b>Lead Member Appointed</b>
1. Visibility and leadership of the Fire Authority (Director of Professional Services)	Councillor Carter
2. Develop a one page Service Strategy (Deputy Chief Fire Officer)	Councillor Jonas
3. Close the loop between outlying teams and the Centre (Head of Communications, Administration and Inclusion)	Councillor Briggs
4. A focus on inclusion and diversity (Head of Communications, Administration and Inclusion)	Councillor Carter with support from Councillor Frankum
5. Engagement of middle managers across Service (Head of Communications, Administration and Inclusion)	Councillor Cooper
6. Conversations with retained staff (Senior HR Business Partner)	Councillor Pearce
7. Improvement of managerial leadership and internal governance (Director of Professional Services)	To be appointed at a later date
8. Enhance how business cases are developed (Head of Knowledge Management)	Councillor Pearce
9. Strengthen the Pathway to Progression (Senior HR Business Partner)	To be appointed at a later date

10. Rationalisation of Performance Indicators (Head of Knowledge Management)	Councillor Wall
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The Chairman emphasised the importance of the Lead Officer and the appointed lead Member meeting at the earliest opportunity to discuss their roles.

Officers also drew Members attention to the Peer Review Action Plan, and the specific actions were outlined.

**RESOLVED:**

That the Committee noted the contents of the report.

That the Committee considered and agreed the appointment of the Lead Members for each of the individual peer review outcomes identified above. With regard to Peer Review Outcome 7, it was resolved to contact all Members of the Authority, and on Outcome 9 to seek the view of the Human Resources Committee, to invite nominations to be considered and appointed at the next meeting of the Committee.

**99. SERVICE PLAN UPDATE**

The Committee considered the report of the Chief Officer (Item 8 in the Minute Book) which provided an update on the progression of the Authority's Service Plan.

The report was introduced and the officer set out in detail the nine Service priorities which, through the Service Plan, would enable the Authority to work smarter, be more efficient, and to make life safer.

Officers drew Members attention to the United Kingdom Rescue Organisation (UKRO) Rescue Challenge, which would be hosted this year at Hampshire Fire and Rescue Service's Headquarters, Eastleigh on the 8-10 September. The focus of the conference would be to showcase resilience as well as highlighting partnership working.

In answer to Member questions, it was confirmed that in relation to working with partners, the Fleet Maintenance Centre shared service was continuing to expand, and opportunities to work with other partners would be explored. The utilisation of the Fleet Maintenance Centre in undertaking private sector work was highlighted, and Members were supportive of this.

In answer to queries relating to the Technology Service Priority, Members noted that a review of the FireWatch IT system would form part of the ICT Transformation project.

*Members requested that for future reports, information relating to the completion status of the Service Improvements be included.*

RESOLVED:

That the Committee reviewed the progress to date and the strategies currently in place for further improvement.

**100. MATTERS FOR FUTURE MEETINGS**

The Chairman introduced a discussion regarding matters for future meetings, and it was suggested that Officers review potential items for scrutiny within the remit of the Committee for consideration at future meetings.