

HWRC Service Efficiencies Implementation

2016 Consultation Results and Recommendations



Background: W&RM savings

- Disposal Contract initiatives
- Hampshire Waste partnership
- Waste prevention programme
- New HWRC Management Contract



Background: New HWRC Management Contract



- Commenced 01 April 2016
- Delivering:
 - Savings & Income
 - Increased recycling performance
 - New initiatives



Consultation: Details

- Ran from 16 March to 25 May (10 weeks)
- 11,497 responses
- 137 letters/email & 5 petitions
- Wide ranging media coverage

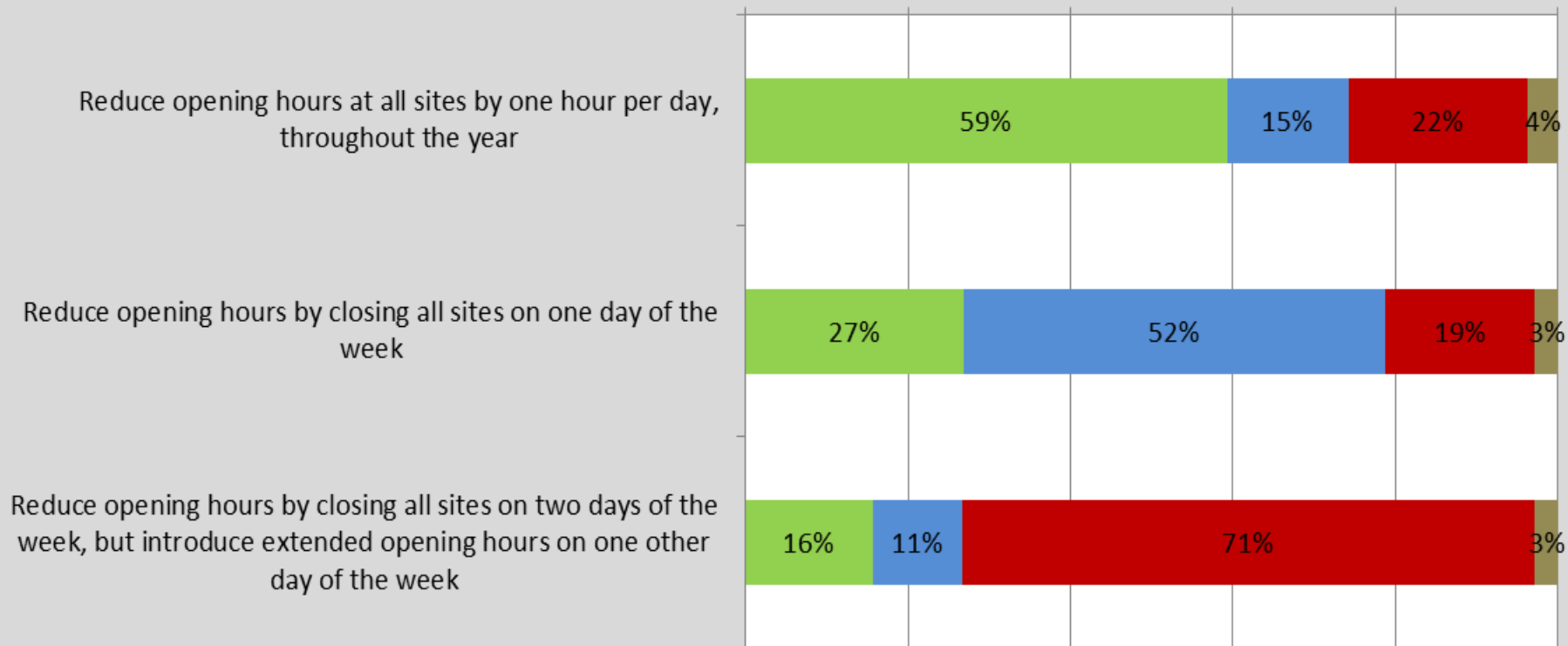


Question 1: rank your preferred options for changes to opening hours

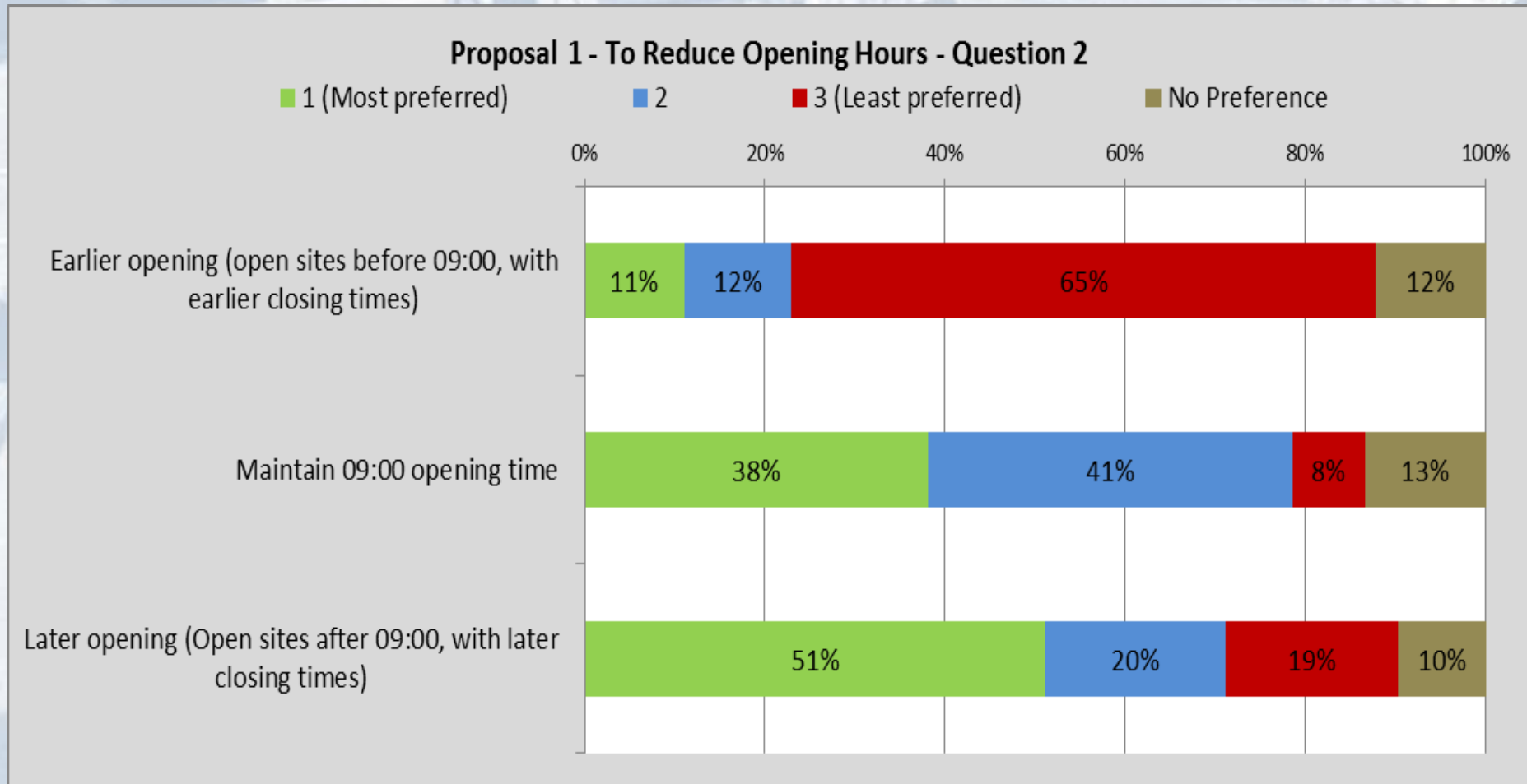
Proposal 1 - To Reduce Opening Hours - Questions 1

1 (Most preferred) 2 3 (Least preferred) No Preference

0% 20% 40% 60% 80% 100%

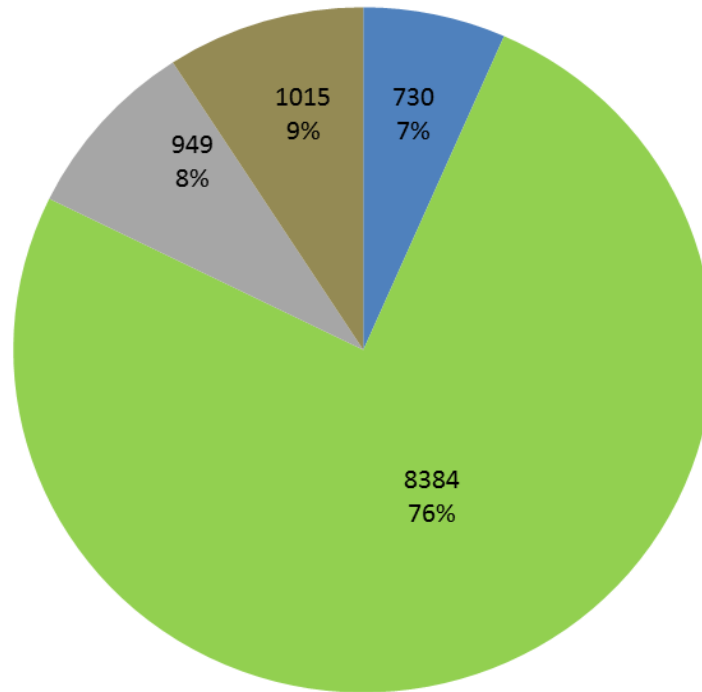


Question 2: rank your preferred options for the times of day sites should open



Question 3: select your preferred option for the partial closure of one or more HWRC sites

Proposal 2 - To partially close one or more HWRC sites

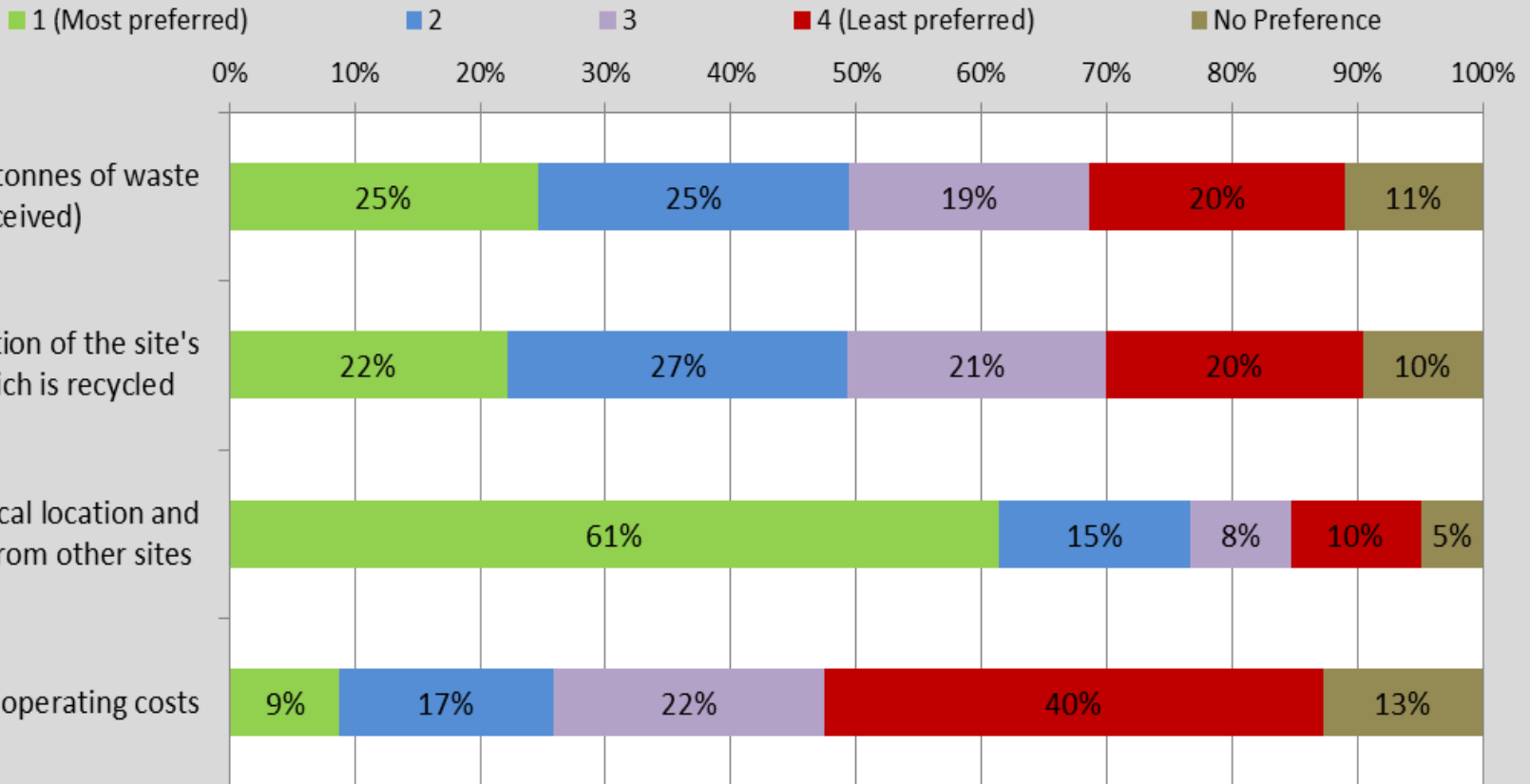


- Close up to 10 smaller sites during Winter (01 October - 31 March)
- Having up to 10 smaller and less busy HWRC sites only opening on Saturday, Sunday and Monday
- Don't know
- No preference



Question 4: select your preferred criteria for making a judgement about potential closures for one or more HWRC sites

Proposal 3 - To fully close one or more HWRC sites - Question 4



Question 5: suggest any other criteria which you think should be considered

against site closures

site income

environmental impact

knock on effects

impact upon fly-tipping

customer service

number of vehicles

road infrastructure

travel time

planned housing

clusters of sites

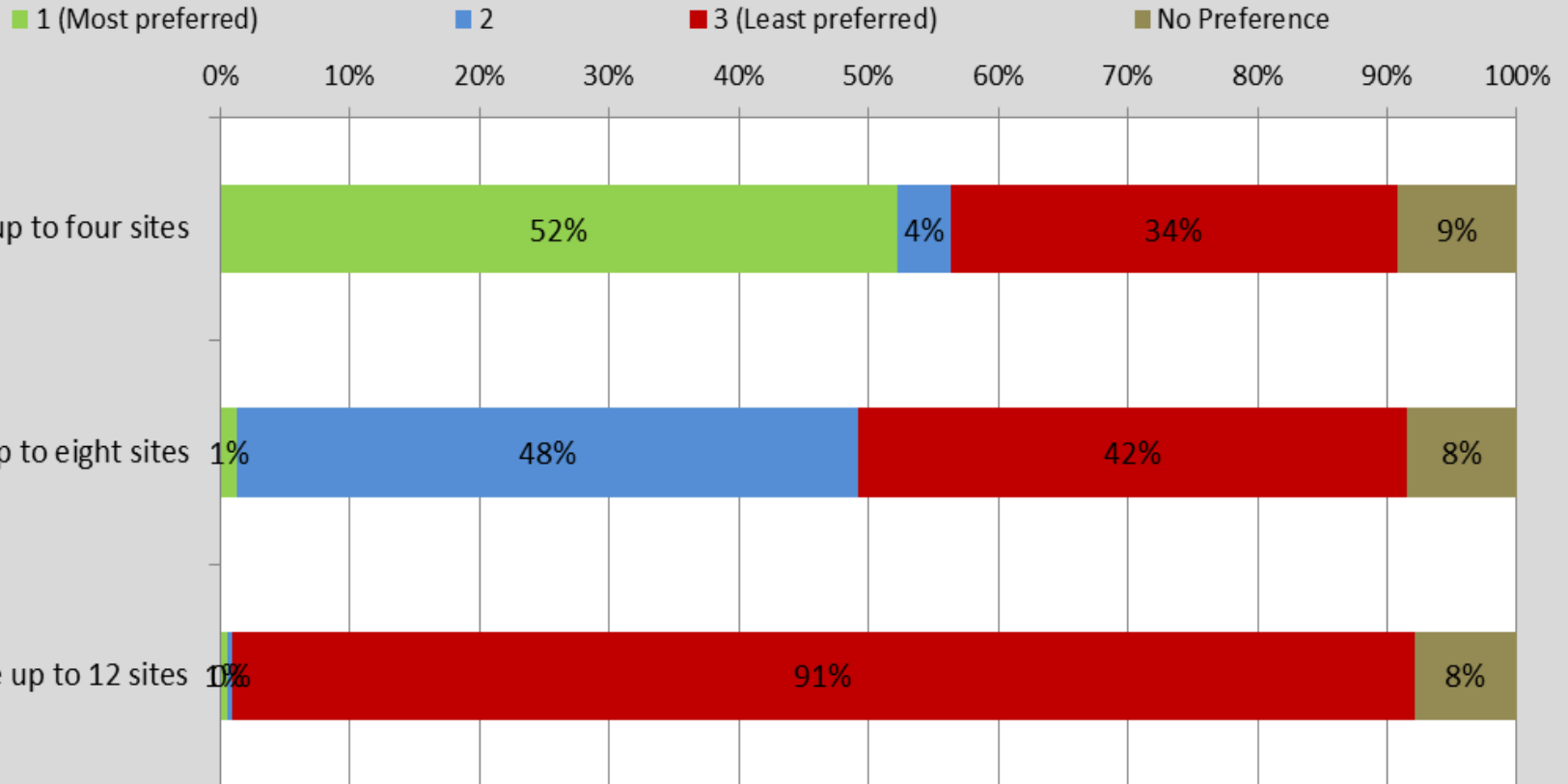
sociological factors

population density

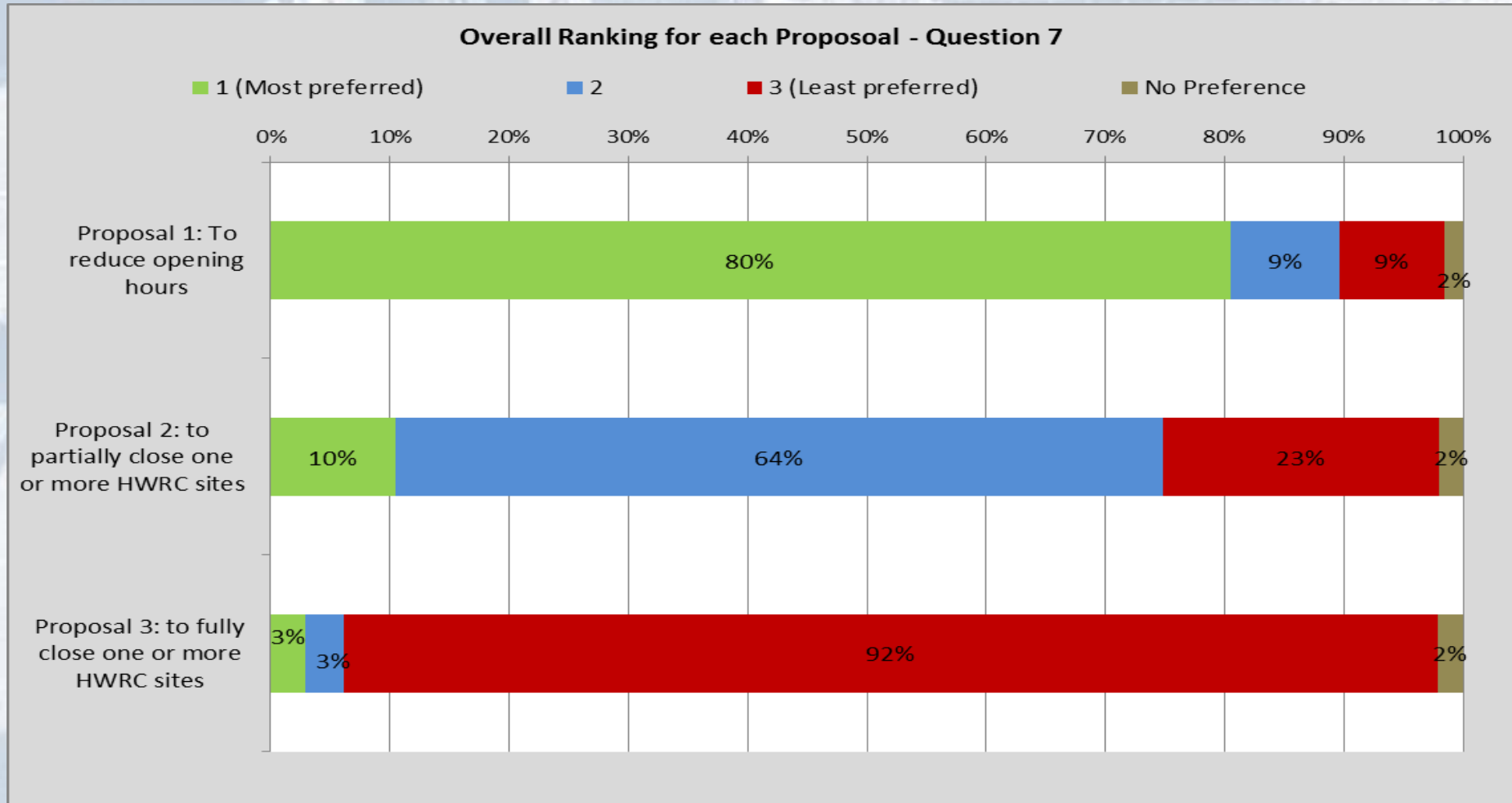


Question 6: select your preferred option for the full closure of one or more HWRC sites

Proposal 3 - To fully close one or more HWRC sites - Question 6



Question 7: select your preferred approach for achieving savings



Question 8: any other comments you would like to make

disagrees with site closures

better management of sites

no changes

will cause fly-tipping

preference for reduced hours

consider charging

environmental impact

reduce other council costs

recycling performance

do not close my local site

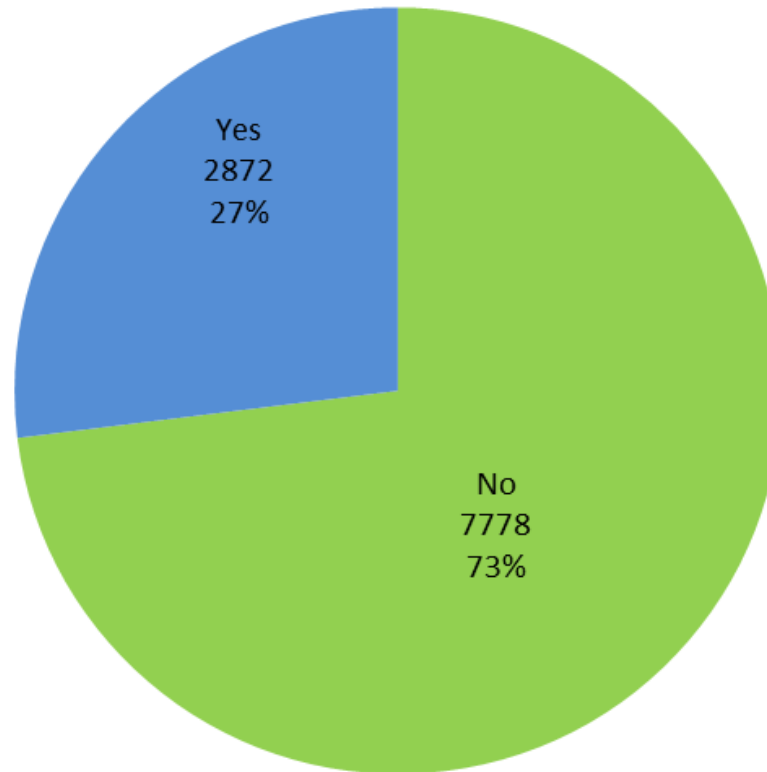
opening hours suggestion

increase council tax



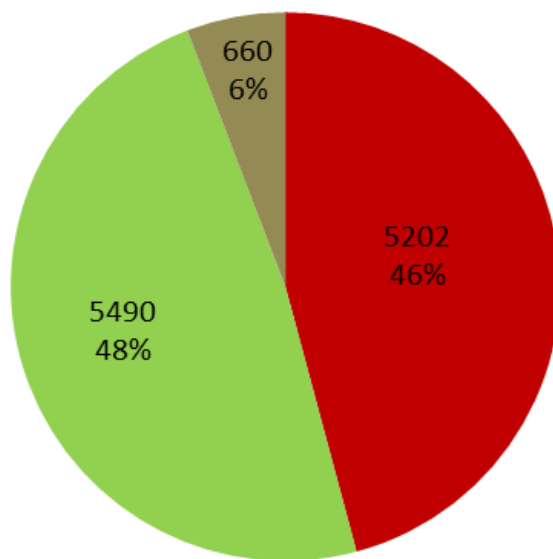
Question 9: Equalities impacts

Equality considerations - question 9



For information: In principle, would you be prepared to pay a small charge for entering HWRC sites?

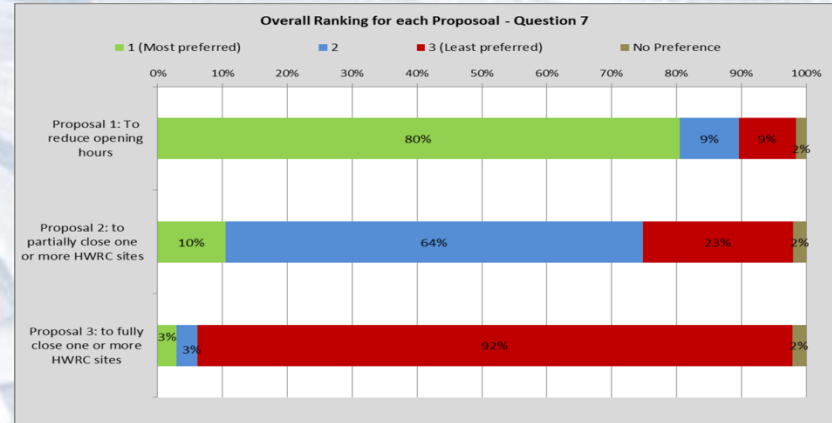
Charging for Access to HWRC sites



- No, I would not consider paying a small charge to access HWRC sites
- Yes, I would consider paying a small charge to access HWRC sites

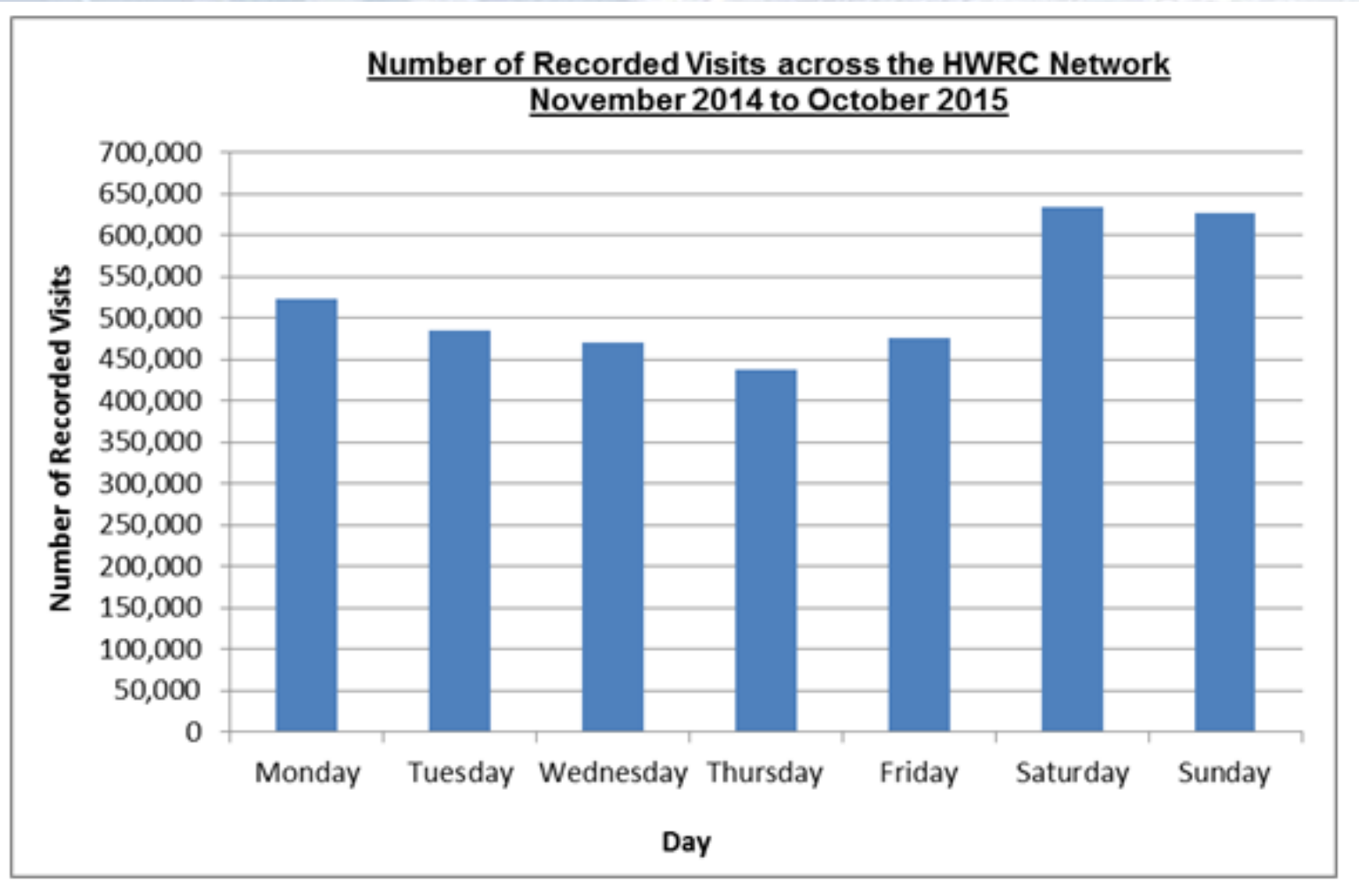
Decision Report: options appraisal

- HWRC service highly valued
- Reduced opening hours is preferred approach:
- New opening hours:
- Closed on Thursdays



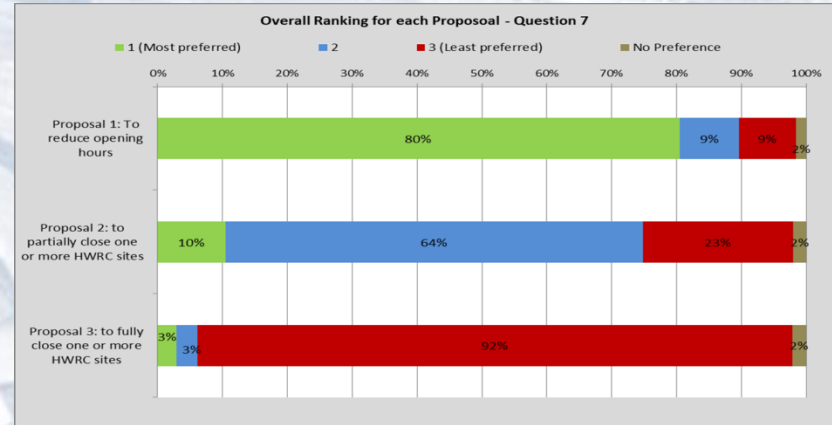
Current Summer	Future Summer	Current Winter	Future Winter
0900 - 1800	1100 - 1800	0900 - 1600	1100 - 1600

Decision Report: Day closures



Decision Report: options appraisal

- HWRC service highly valued
- Reduced opening hours is preferred approach:
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- Closed on Thursdays



Current Summer	Future Summer	Current Winter	Future Winter
0900 - 1800	1100 - 1800	0900 - 1600	1100 - 1600

Decision Report: wider service efficiencies

- **Cross border usage of sites**
 - high disposal costs
 - neighbouring authorities have taken action
 - no outright restriction, small charge as alternative
- **Charging for non-household wastes**
 - DIY materials / doors & windows / fitted kitchens & bathrooms
 - tyres / fence panels / garden sheds / gas canisters

Decision Report: Financial Assessment

2017 proposed savings target (revised) = £1.55million

Option	Approximate Saving (£)
Cross border charging	150,000 – 300,000
Non-household waste charging	50,000 – 75,000
Contract efficiencies	443,000 – 720,000
Reduced opening hours & day closure	630,000

Decision Report: Fly-tipping Strategy



- Communications
- Data
- Partnership working
- Joint approach to enforcement
- Helping landowners

Decision Report: Recommendations & Equalities Impact Assessment

- Recommendations
 - no full site closures
 - reduction in opening hours / day closures
 - cross border
 - non-household waste
 - SME / trade waste
 - lobby government
- Equalities Impact Assessment: low impacts

Decision Report: next steps

- Executive Member Environment & Transport Decision Day – 22 July 2016
- DIY & SME Trade waste charging – 1 October 2016
- Fly-tipping Strategy – November 2016
- Opening Hours & Day Closure – January 2017
- Cross border charging – September 2017
- Charging for access (UK Govmt) - Ongoing



Any questions?



Hampshire
County Council