



South Central Ambulance Service **NHS**

NHS Foundation Trust



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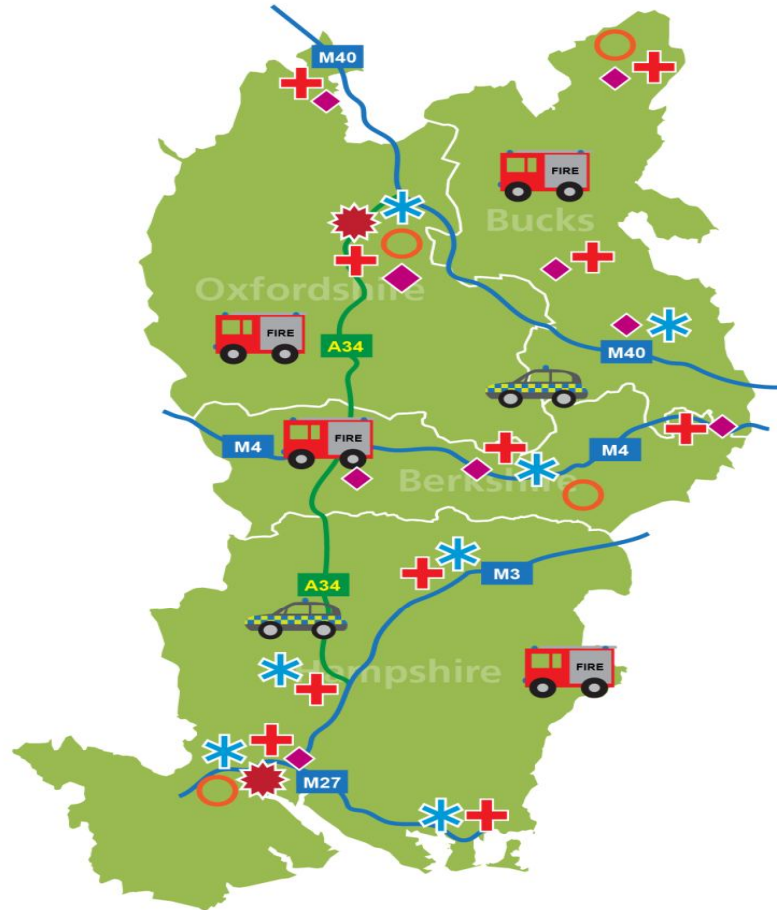
SCAS – An overview












- 600,000 Emergency Calls
- 1.2 million 111 calls
- 500,000 PTS movements

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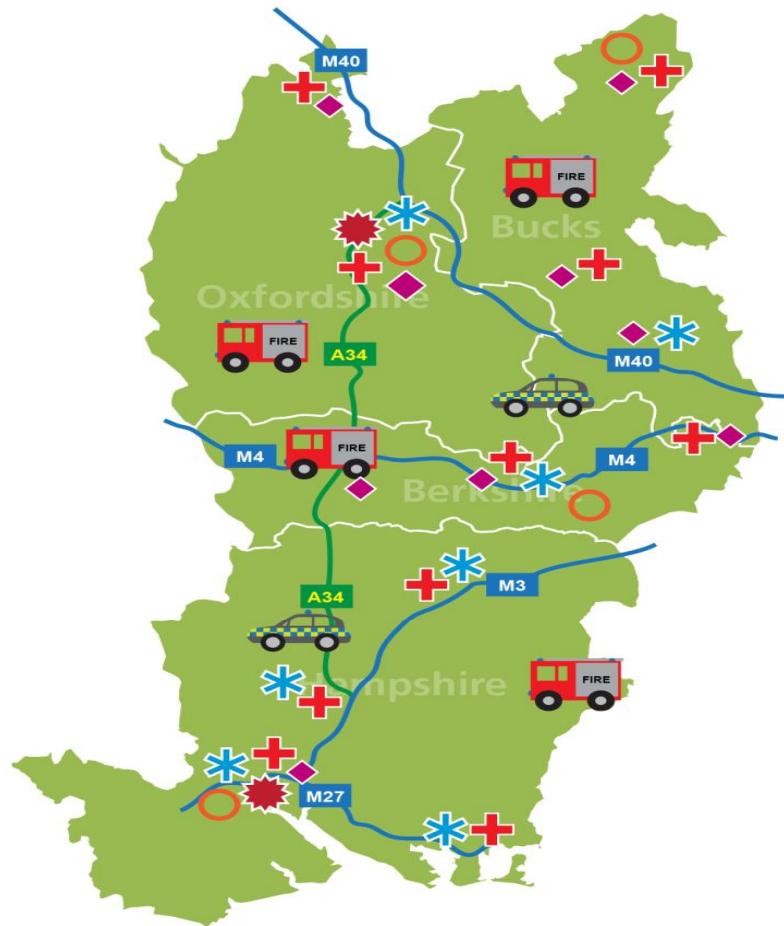
SCAS – An overview









-  10 Acute sites
-  2 Major Trauma Centres
-  7 Specialist sites
-  5 Mental health trusts
-  13 busy outpatient sites serviced by SCAS PTS
-  734 GP surgeries
-  480 Dental practices
-  322 Opticians branches
-  675 Pharmacies

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SCAS – An overview



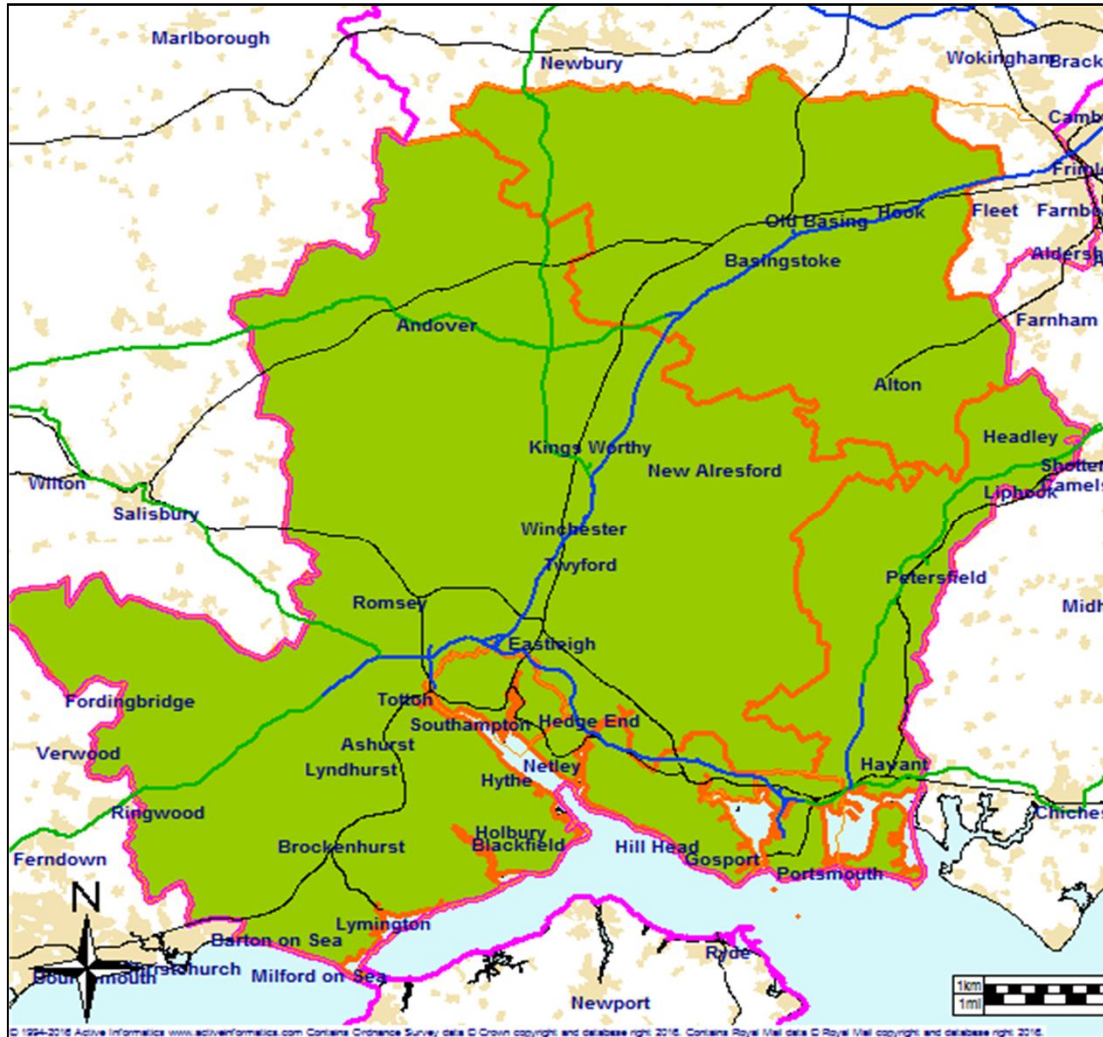
-  19 CCGs
-  28 Local authorities
-  39 MPs
-  10 Local Healthwatch
-  26 Safeguarding Boards
-  13,500 FT members

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Hampshire Area Covered

CCGs included:
Fareham & Gosport
North Hampshire
Portsmouth
Southampton
South Eastern Hampshire
West Hampshire

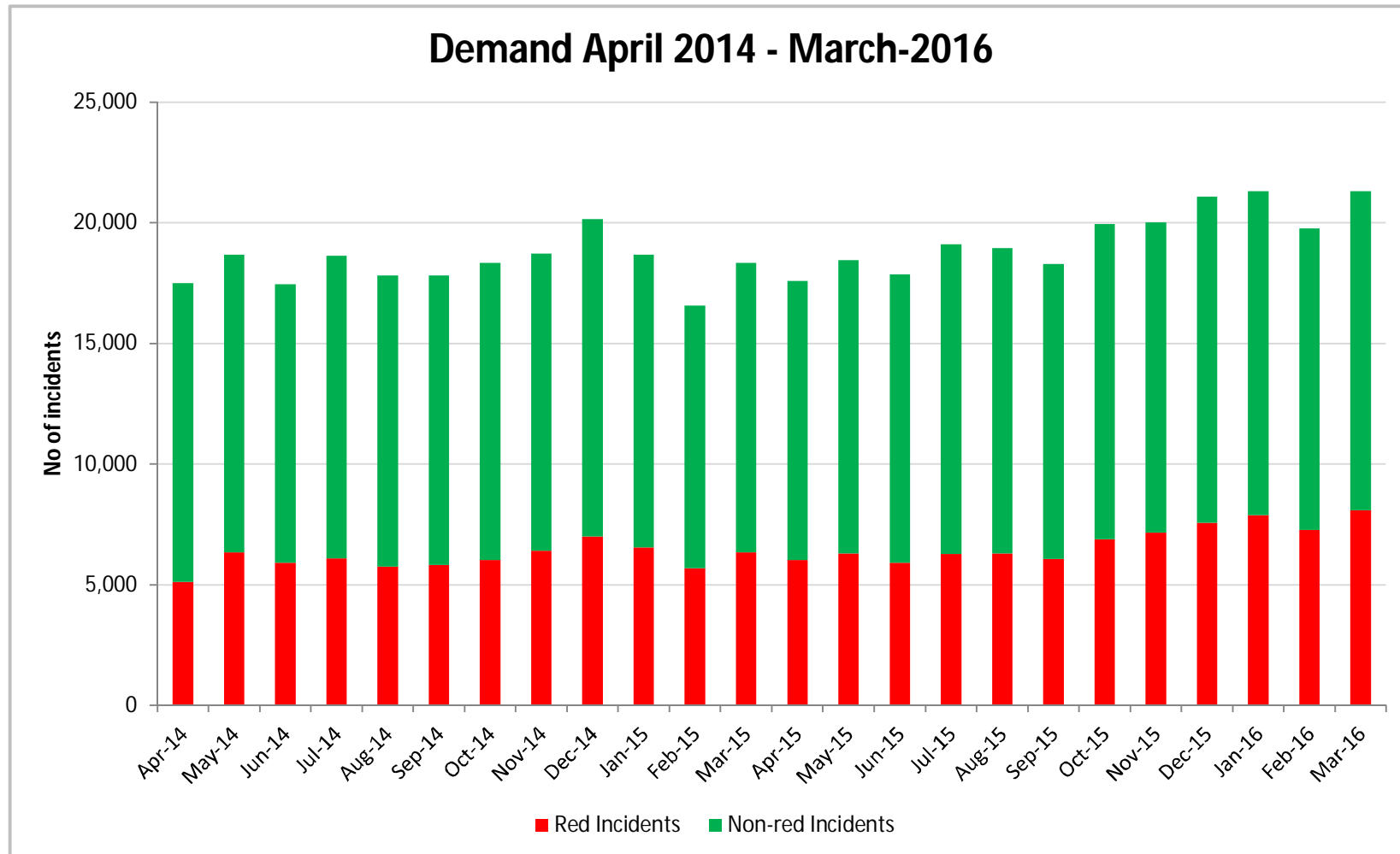


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Key Challenges for SCAS

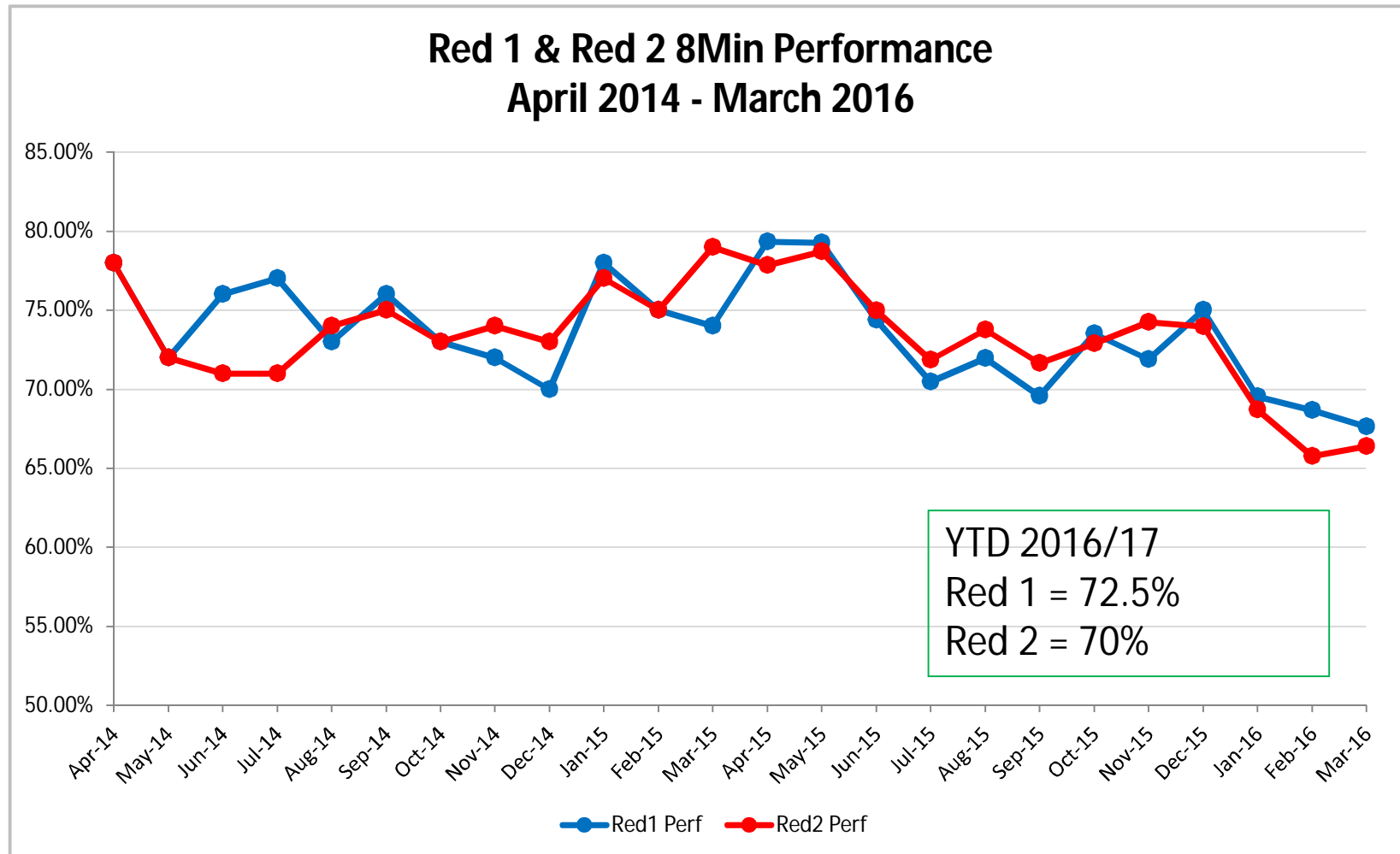
- Rising demand
- Challenges with recruiting Paramedics (130 vacancies in Hampshire)
- 3 year degree programme for new Paramedics
- Paramedics being attracted away from Ambulance trusts nationally
- Increased reliance on Private Ambulance companies
- Reduced services by other providers

Demand



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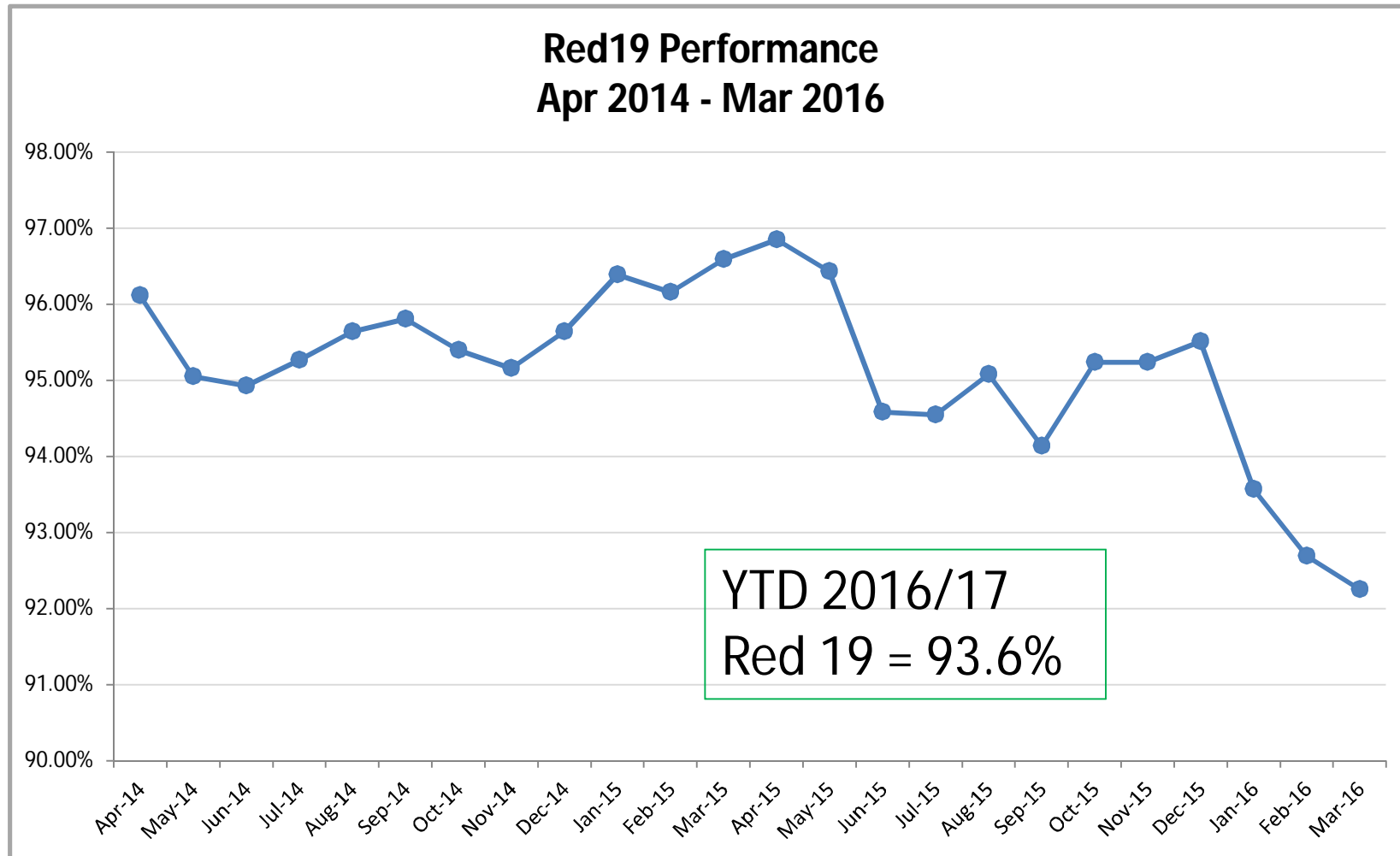
Performance



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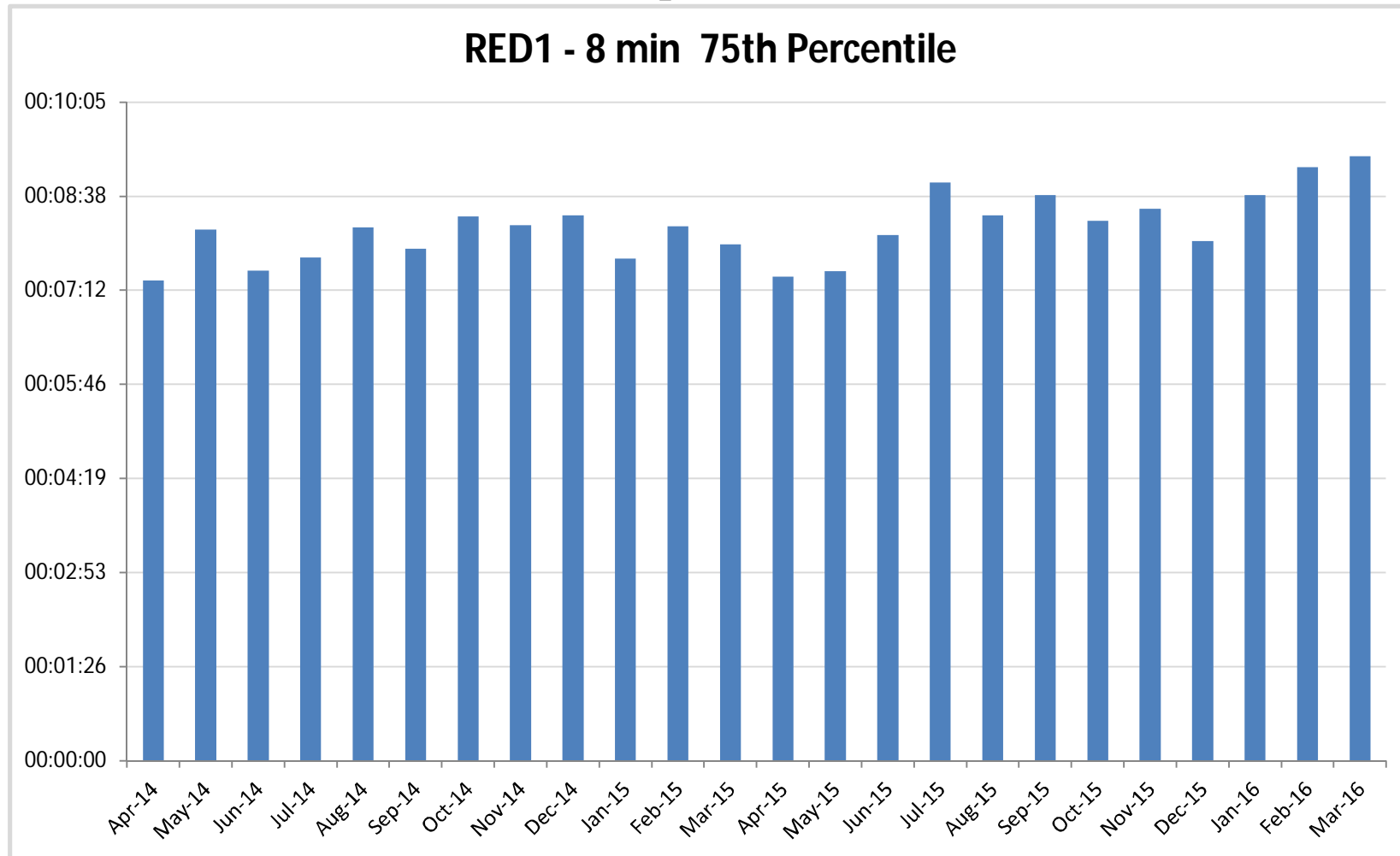
Performance



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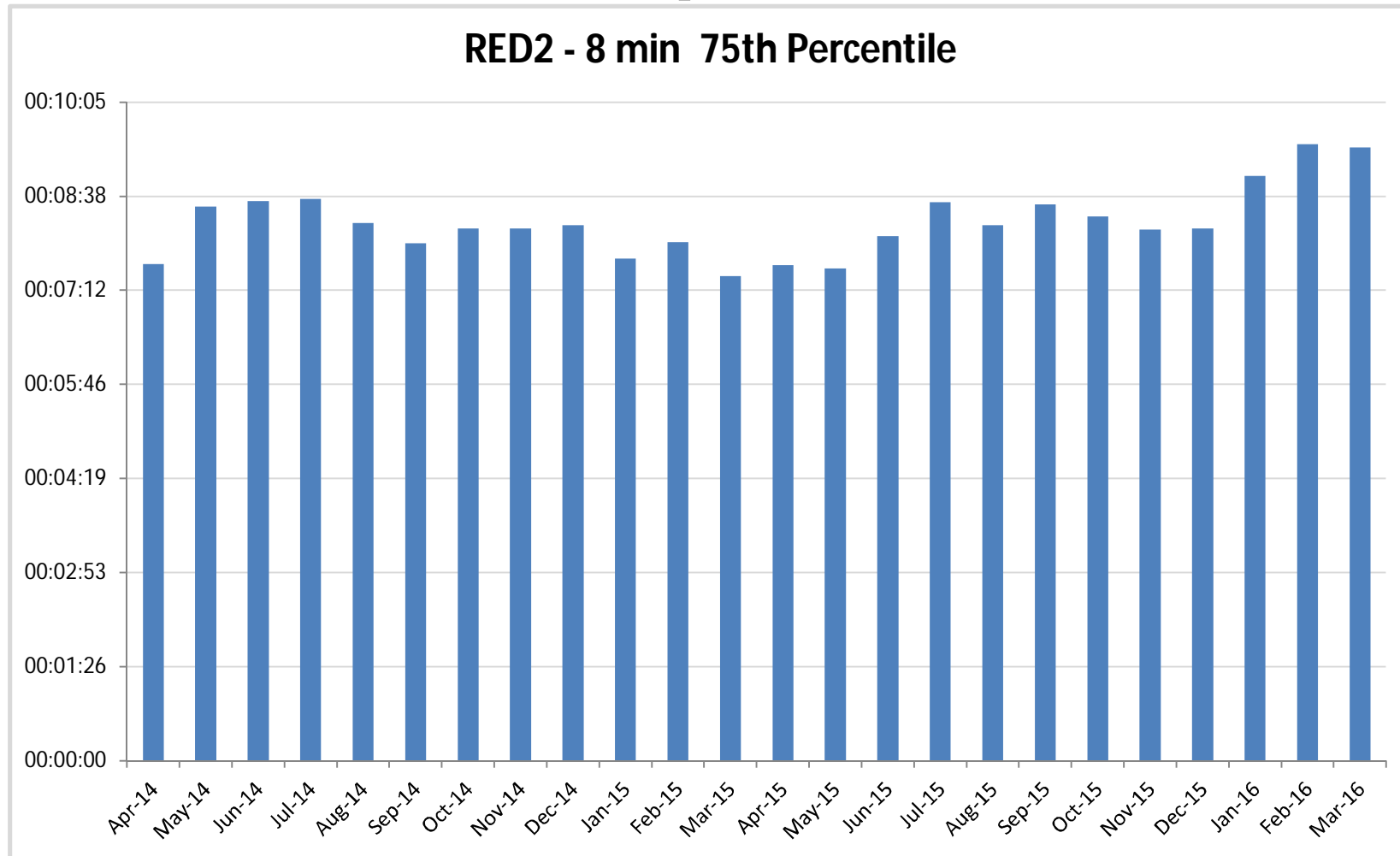
Red 1 Response Time



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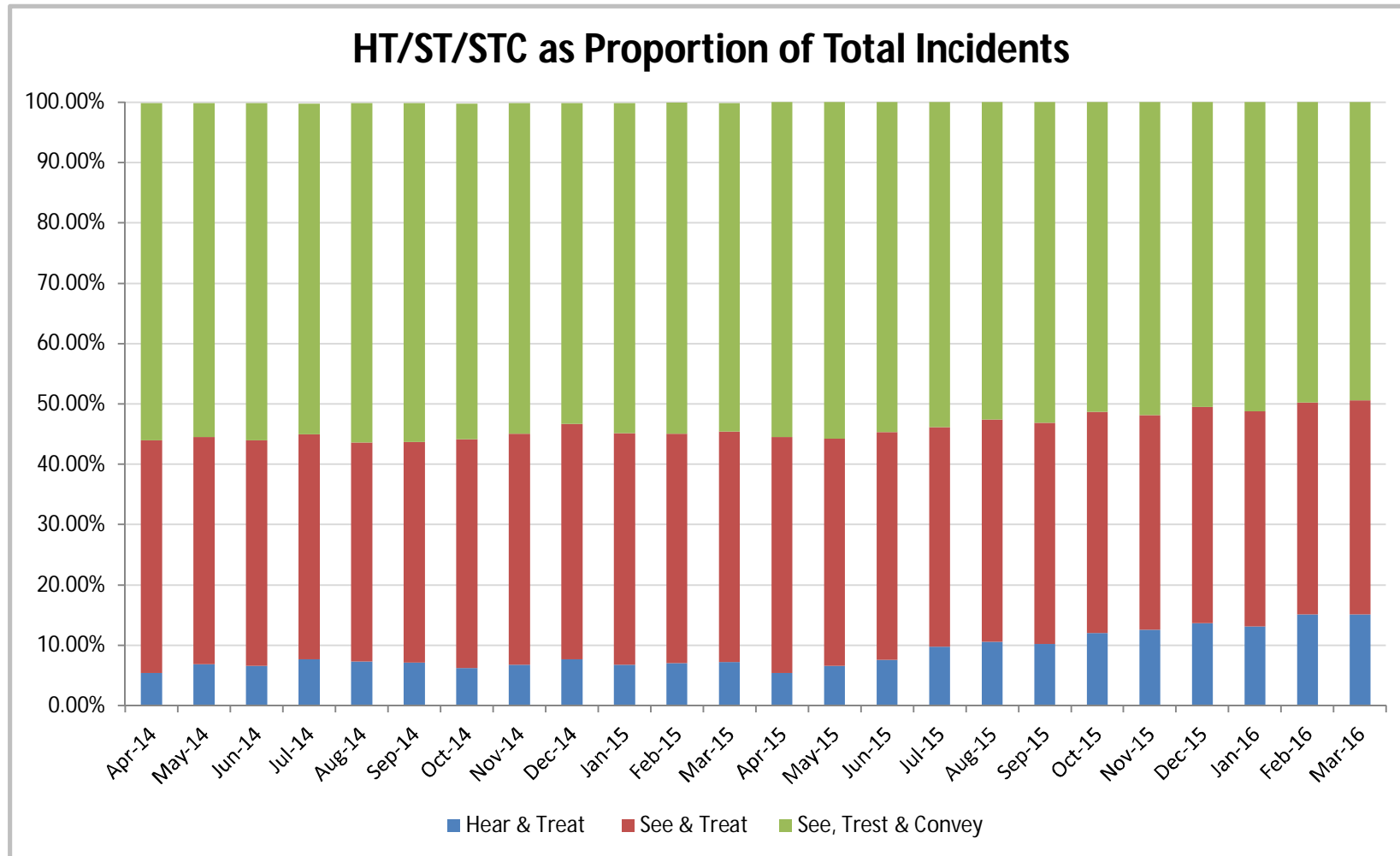
Red 2 Response Time



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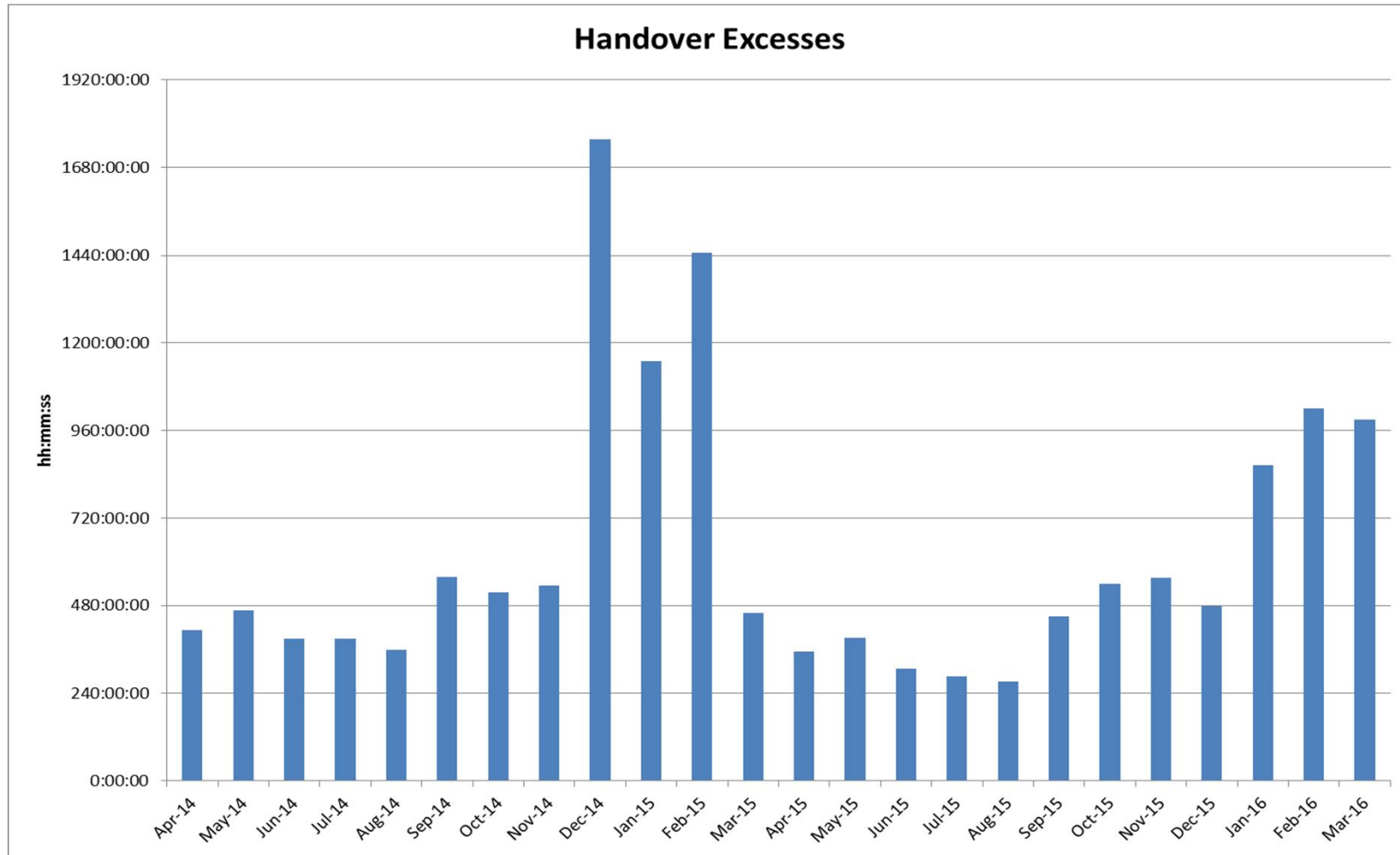


Hear & Treat/ See & Treat/ See, Treat & Convey



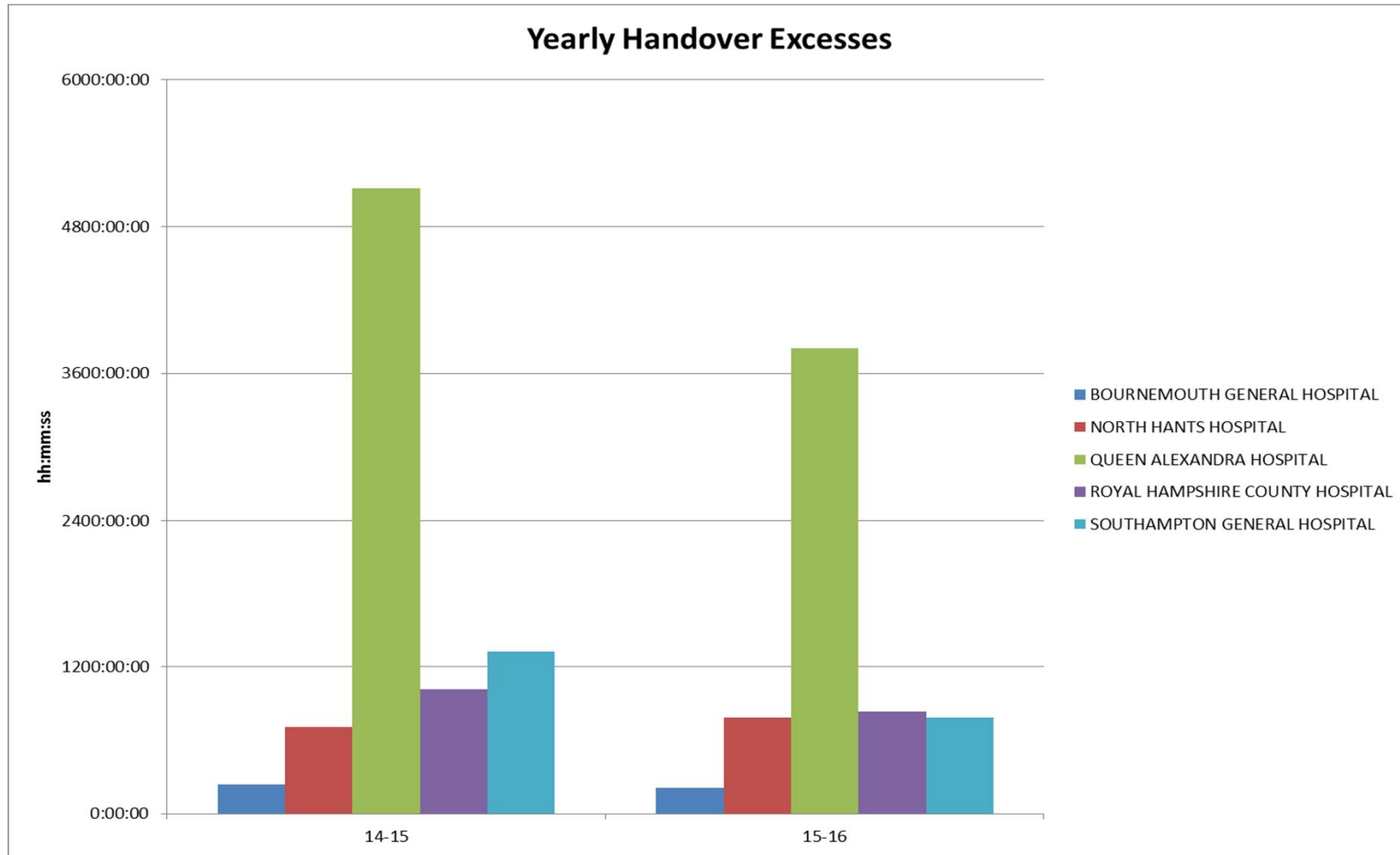
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Hospital Handover Delays



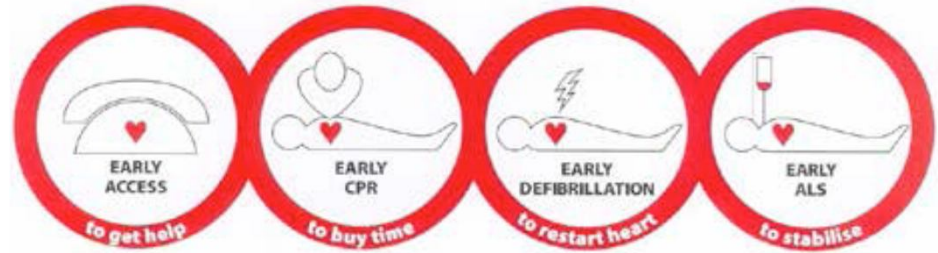
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Hospital Handover Delays



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Indirect Resources

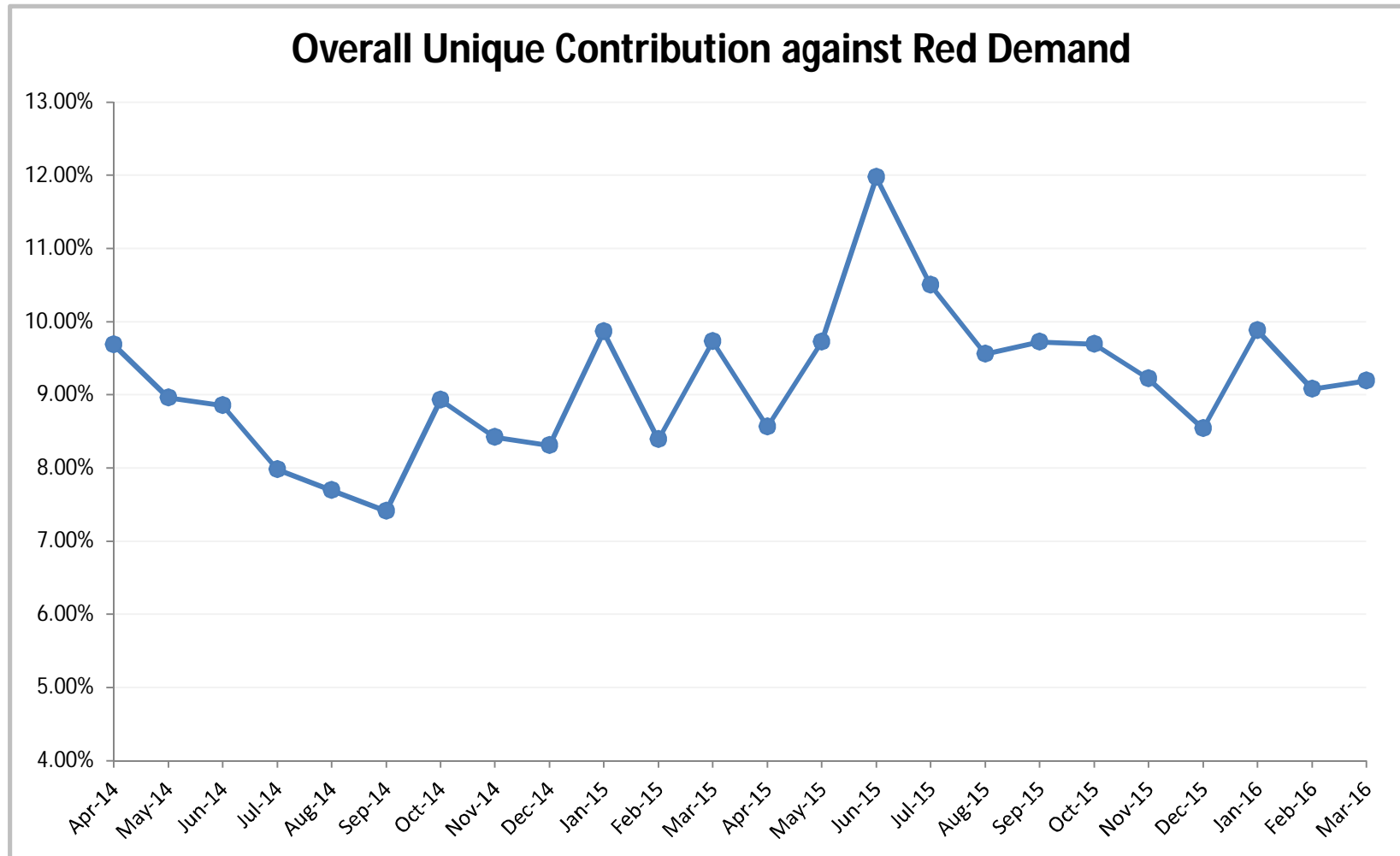


- Community First Responders
- HFRS Co Responders
- RAF/Military Co Responders
- Public Access Defibs



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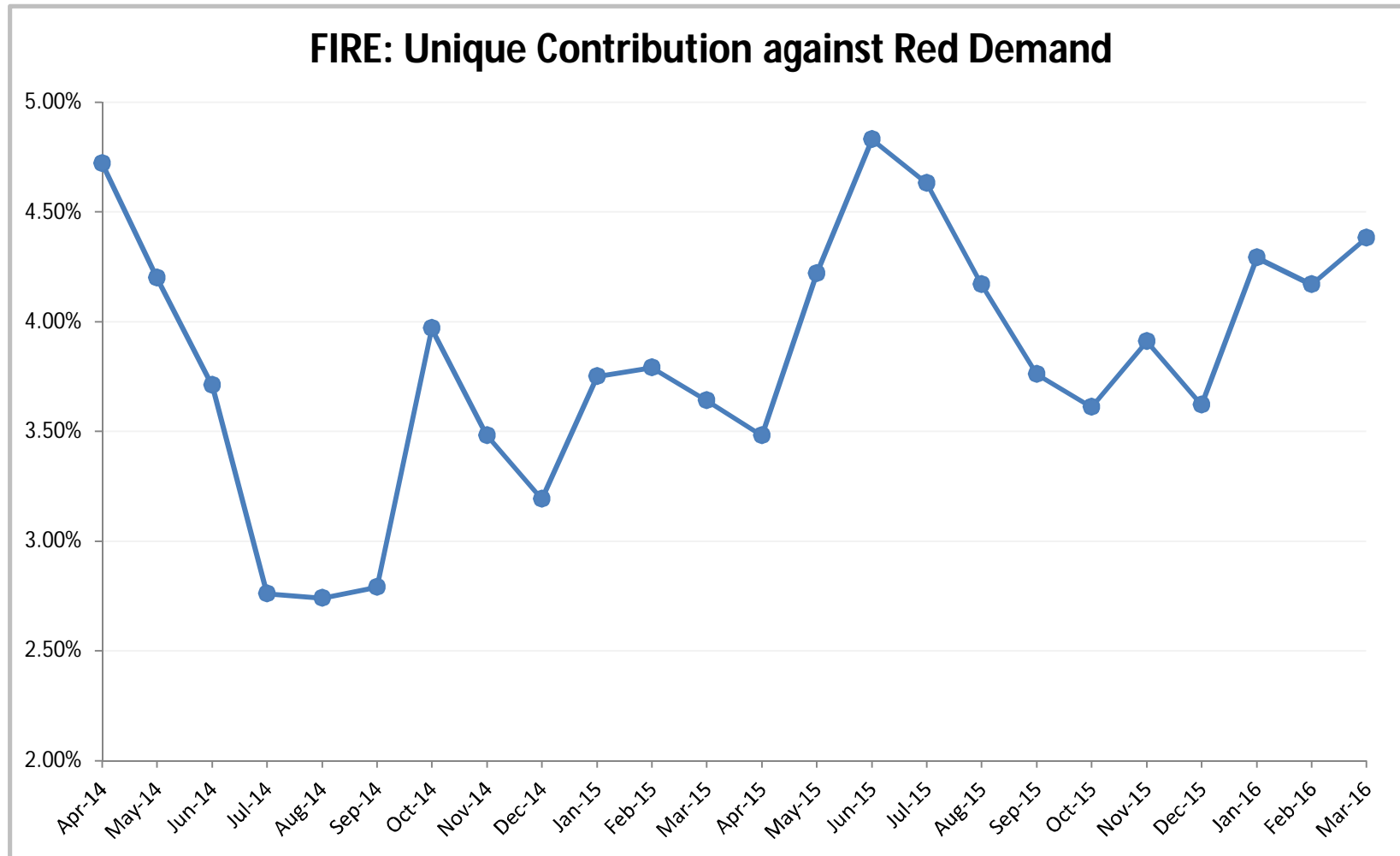
Indirect Contribution



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Indirect Contribution



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Actions to increase Indirect Resources

- Actively recruiting Community First Responders
- Working with HFRS on Co Responding and alternative responses to low grade 999 calls
- Increasing Public Access Defibs
- Working with Hampshire Constabulary
- Continuing work with RAF and Military

Key Actions to improve service delivery

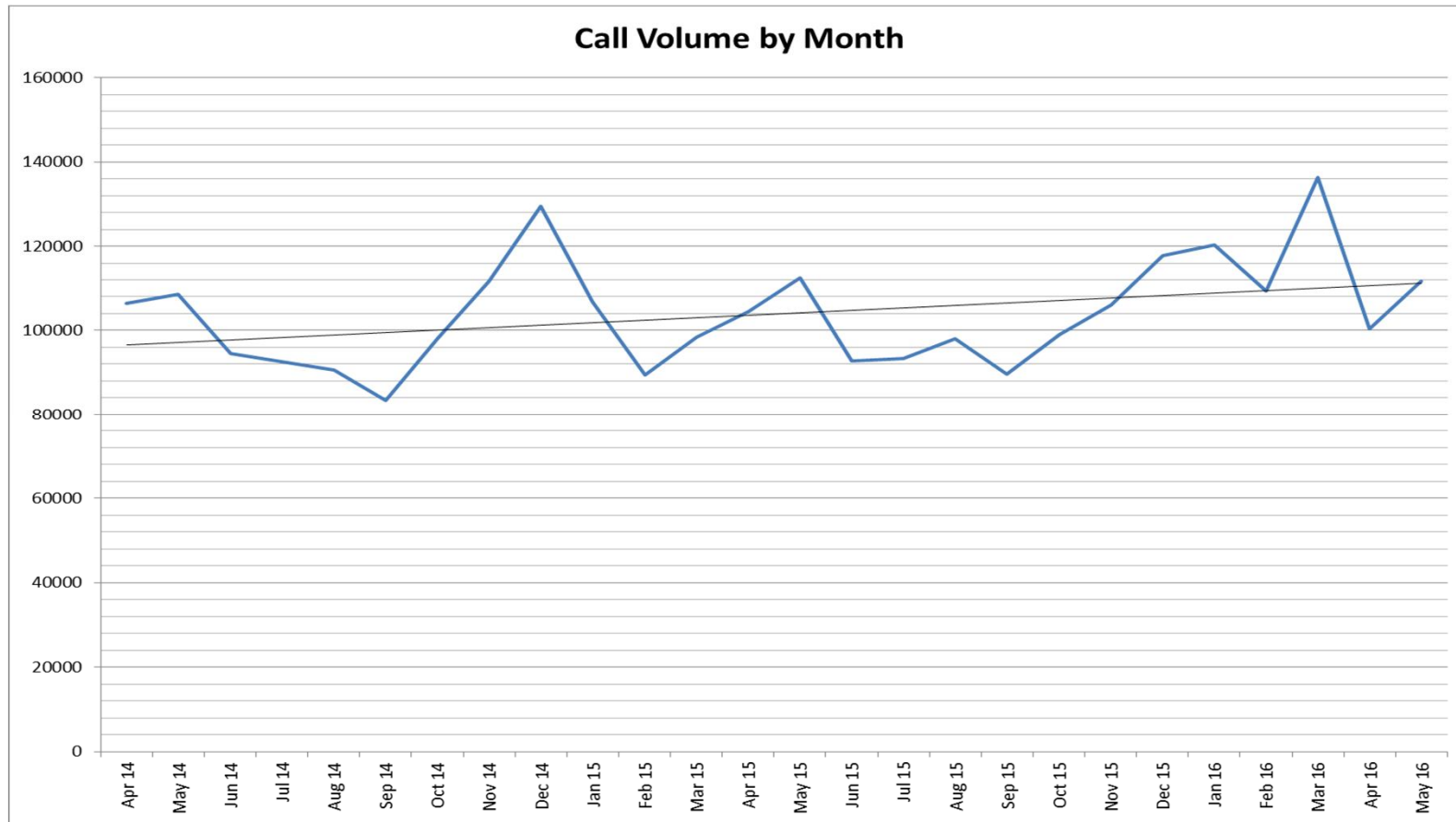
- Active recruitment including international
- Staff development – Specialist Paramedic
- Demand Management
- Partnership working
- Ambulance Response Programme
- Internal ‘Turnaround’
- External review

111

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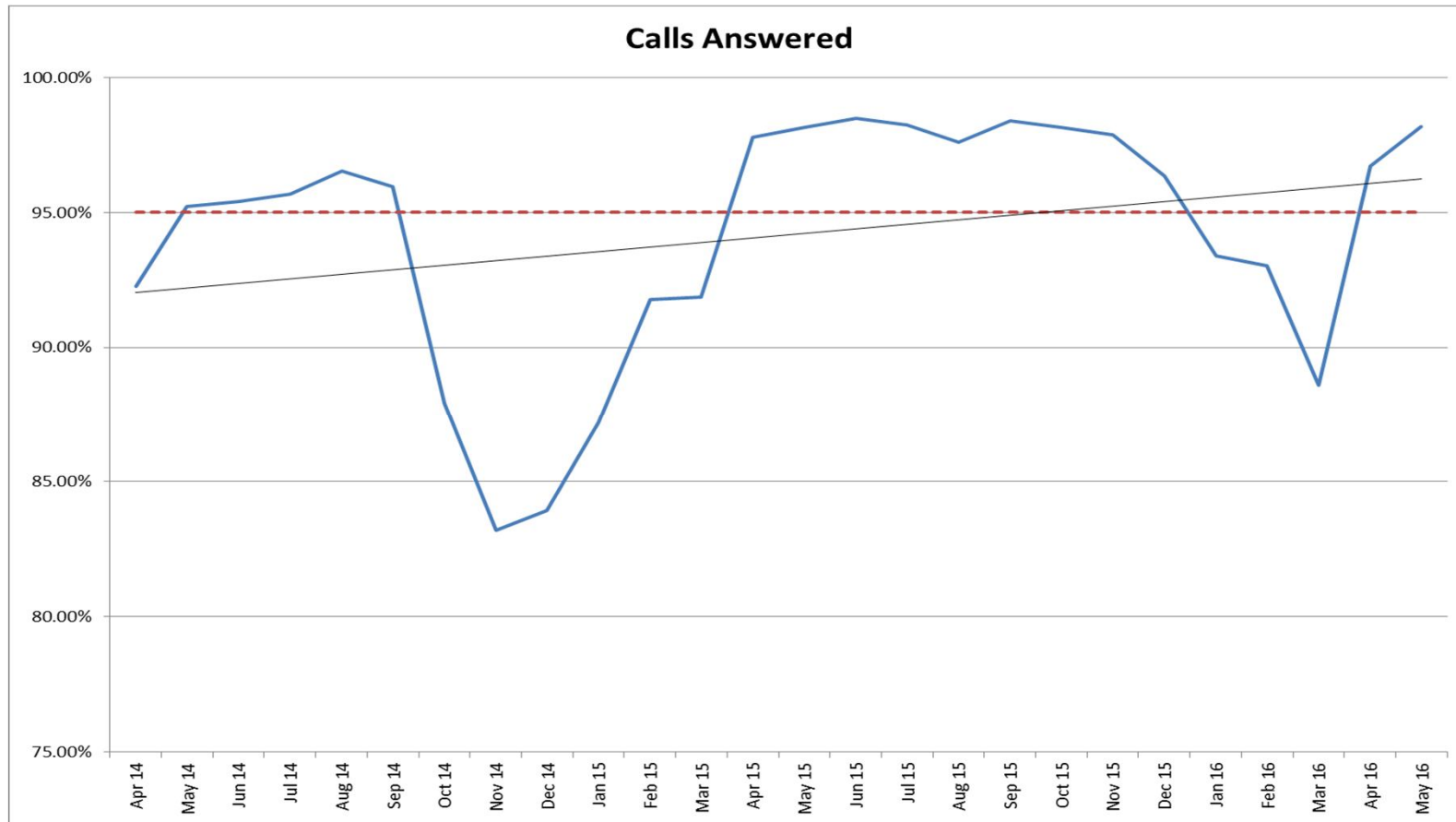
111 Calls Offered – SCAS 14-16



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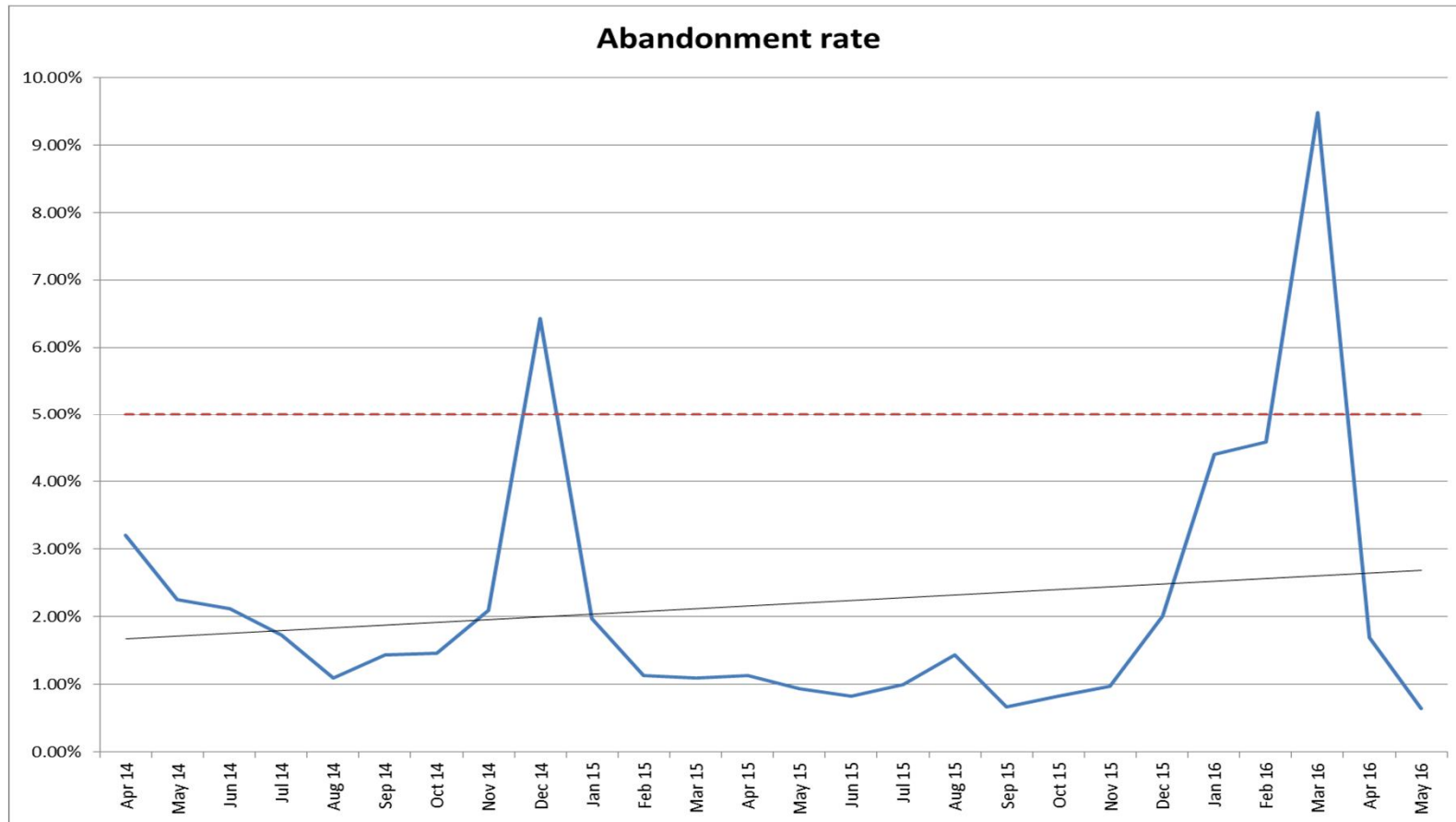
111 Calls Answered – SCAS 14-16



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111 Call Abandonment – SCAS 14-16



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Questions?



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